Amadeus IT Group, S.A.

Auditor's Report,
Annual Accounts and
Directors' Report
for the year ended
December 31, 2018

Amadeus IT Group, S.A.

Auditor's Report for the year ended December 31, 2018



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Translation of a report originally issued in Spanish based on our work performed in accordance with the audit regulations in force in Spain. In the event of a discrepancy, the Spanish-language version prevails.

INDEPENDENT AUDITOR'S REPORT ON ANNUAL ACCOUNTS

To the Shareholders of Amadeus IT Group, S.A.,

Report on the Annual Accounts

Opinion

We have audited the annual accounts of Amadeus IT Group, S.A. (the Company), which comprise the balance sheet as at 31 December 2018, and the statement of profit or loss, statement of changes in equity, statement of cash flows and notes to the annual accounts for the year then ended.

In our opinion, the accompanying annual accounts present fairly, in all material respects, the equity and financial position of the Company as at 31 December 2018, and its results and its cash flows for the year then ended in accordance with the regulatory financial reporting framework applicable to the Company (identified in Note 2.1 to the annual accounts) and, in particular, with the accounting principles and rules contained therein.

Basis for Opinion

We conducted our audit in accordance with the audit regulations in force in Spain. Our responsibilities under those regulations are further described in the *Auditor's Responsibilities for the Audit of the Annual Accounts* section of our report.

We are independent of the Company in accordance with the ethical requirements, including those pertaining to independence, that are relevant to our audit of the annual accounts in Spain pursuant to the audit regulations in force. In this regard, we have not provided any services other than those relating to the audit of annual accounts and there have not been any situations or circumstances that, in accordance with the aforementioned audit regulations, might have affected the requisite independence in such a way as to compromise our independence.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key Audit Matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the annual accounts of the current period. These matters were addressed in the context of our audit of the annual accounts as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Accuracy and completeness of transactional revenue

Description

Most of the Company's revenue relates to the recognition of travel bookings and transactional sales of IT solutions and depends on complex IT systems. The Company has processes and controls, many of them automated, to ensure that the billions of annual transactions are processed and recorded appropriately.

In this regard, we identified a significant risk relating to the possibility that transactional revenue figures could be misstated due to data processing errors. In particular, we considered the risk that a relevant system may not be configured properly, in such a way that fees and the related revenue are calculated incorrectly; the risk of data loss in transferring the output from the operational systems to the financial reporting systems; and the risk that unauthorized changes may be made to the relevant systems, which may result in the misstatement of revenue figures.

Therefore, we considered this risk to be a key audit matter in our audit of the annual accounts for 2018.

Procedures applied in the audit

Our audit procedures to address this matter included, among others, testing the operating effectiveness of the relevant controls related to access to applications and data, and changes and developments in relevant programs and systems, in order to mitigate the risk of unauthorized changes being made to the IT systems, for which purpose we involved our internal IT experts.

Additionally, we verified the operating effectiveness of the controls on the relevant applications and checked that the systems were properly configured.

We also performed tests on system interfaces, including those between the billing systems and the accounting systems.

We also verified the operating effectiveness of the controls relating to the proper configuration and changes to the customer master data file, to verify that prices are allocated correctly to each customer in the system based on the terms of the signed contracts.

Also, for a sample of transactions, we extracted data from the systems and checked that the price allocation process is performed in accordance with the defined billing rules. In addition, we performed substantive analytical tests on the revenue recognized.

Lastly, we evaluated the adequacy of the disclosures in relation to revenue included in Notes 4.8 and 18.1 to the accompanying annual accounts.

Capitalization and measurement of Development costs

Description

The intangible assets recognized as Development Cost are a combination of software and travel content that makes it possible to process bookings and make travel information available to users through the Amadeus System, and also include the developments in the technological solutions marketed by the Company.

As indicated in Note 6 to the annual accounts, the development costs capitalized in the year ended 31 December 2018 amounted to EUR 161 million. The carrying amount of capitalized Development costs amounted to EUR 287 million at 31 December 2018.

Capitalization of assets of this kind requires management judgement in order to evaluate whether software development costs incurred qualifies for recognition as an intangible asset in accordance with Recognition and Measurement Standards 5 and 6 of the Spanish National Chart of Accounts and with the Company's accounting policies. The Company distinguishes between research expenditure, which are recognized in the statement of profit or loss as incurred, and development costs, which is capitalized by the Company provided that the technical and commercial feasibility of the asset has been established and the related costs can be measured reliably and on a project-by-project basis.

Whenever there are indications of impairment, and at least once a year for projects that are not ready for use, the Company tests development costs for impairment, considering the possible technological obsolescence of these assets and any changes in the factors which permitted its initial capitalization.

Due to the high volume of expenditure capitalized and the assumptions that have to be made by Company management, the capitalization and measurement of Development costs were considered to constitute a key audit matter in the year.

Procedures applied in the audit

Our audit procedures included the performance of operating effectiveness tests on the relevant controls established by management in relation to the capitalization and measurement of Development costs.

Also, we performed tests of details on a sample of projects capitalized in the year and obtained evidence such as technical information and the business plans relating to the selected projects in order to verify whether the expenditure capitalized qualifies as development costs. We analyzed this evidence and evaluated whether it reflects the usefulness of the asset for the Company and the Company's intention to complete the capitalized projects. Also, we checked the reasonableness of the business plans provided by assessing the existence of a market and whether the selected projects are expected to generate economic benefits in the future. In addition, we checked whether a selection of costs are capitalizable and whether the amounts were capitalized correctly, verifying evidence such as invoices from suppliers and incurred staff costs, among others.

We also evaluated the main assumptions and the methodology used by the Company to test the development costs for impairment.

Lastly, we assessed the adequacy of the disclosures included by the Company in this connection in the accompanying annual accounts (see Notes 4.1 and 6).

Other Information: Directors' Report

The other information comprises only the directors' report for 2018, the preparation of which is the responsibility of the Company's directors and which does not form part of the annual accounts.

Our audit opinion on the annual accounts does not cover the directors' report. Our responsibility relating to the information contained in the directors' report is defined in the audit regulations in force, which establish two distinct levels thereof:

- a) A specific level that applies to the non-financial information statement, as well as to certain information included in the Annual Corporate Governance Report (ACGR), as defined in Article 35.2.b) of Spanish Audit Law 22/2015, which consists solely of checking that the aforementioned information has been provided in the directors' report, or, as the case may be, that the directors' report contains the corresponding reference to the separate report on non-financial information as provided for in the applicable legislation and, if this is not the case, reporting this fact.
- b) A general level applicable to the other information included in the directors' report, which consists of evaluating and reporting on whether the aforementioned information is consistent with the annual accounts, based on the knowledge of the entity obtained in the audit of those annual accounts and excluding any information other than that obtained as evidence during the audit, as well as evaluating and reporting on whether the content and presentation of this section of the directors' report are in conformity with the applicable regulations. If, based on the work we have performed, we conclude that there are material misstatements, we are required to report that fact.

Based on the work performed, as described above, we have checked that the directors' report includes a reference to the fact that the non-financial information described in section a) above is presented in the consolidated directors' report of the Amadeus Group of which the Company forms part, that the information in the ACGR, discussed in the aforementioned section, is included in the director's report and that the other information in the directors' report is consistent with that contained in the annual accounts for 2018 and its content and presentation are in conformity with the applicable regulations.

Responsibilities of the Directors and of the Audit Committee for the Annual Accounts

The directors are responsible for preparing the accompanying annual accounts so that they present fairly the Company's equity, financial position and results in accordance with the regulatory financial reporting framework applicable to the Company in Spain, and for such internal control as the directors determine is necessary to enable the preparation of annual accounts that are free from material misstatement, whether due to fraud or error.

In preparing the annual accounts, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

The audit committee is responsible for overseeing the process involved in the preparation and presentation of the annual accounts.

Auditor's Responsibilities for the Audit of the Annual Accounts

Our objectives are to obtain reasonable assurance about whether the annual accounts as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the audit regulations in force in Spain will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these annual accounts.

A further description of our responsibilities for the audit of the annual accounts is included in Appendix 1 to this auditor's report. This description, which is on pages 6, forms part of our auditor's report.

Report on Other Legal and Regulatory Requirements

Additional Report to the Audit Committee

The opinion expressed in this report is consistent with the content of our additional report to the Company's audit committee dated 27 February 2019.

Engagement Period

The Annual General Meeting held on 21 June 2018 appointed us as auditors for a period of one year from the year ended 31 December 2017, i.e. for 2018.

Previously, we were designated pursuant to a resolution of the General Meeting for the period of one year and have been auditing the annual accounts uninterruptedly since 2005 and, therefore, since the year ended 31 December 2010, the year in which the Parent became a Public Interest Entity.

DELOITTE, S.L.

Registered in ROAC under no. S0692

José Luis Daroca Vázquez

Registered in ROAC under no. 22.275

27 February 2019

Appendix 1 to our auditor's report

Further to the information contained in our auditor's report, in this Appendix we include our responsibilities in relation to the audit of the annual accounts.

Auditor's Responsibilities for the Audit of the Annual Accounts

As part of an audit in accordance with the audit regulations in force in Spain, we exercise professional judgement and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the annual accounts, whether due to fraud or
 error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is
 sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material
 misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve
 collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that
 are appropriate in the circumstances, but not for the purpose of expressing an opinion on the
 effectiveness of the entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the use by the directors of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the annual accounts or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the annual accounts, including the disclosures, and whether the annual accounts represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the entity's audit committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

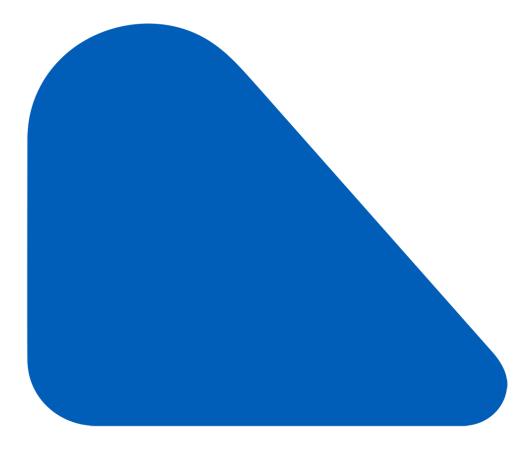
We also provide the entity's audit committee with a statement that we have complied with relevant ethical requirements, including those regarding independence, and we have communicated with it to report on all matters that may reasonably be thought to jeopardise our independence, and where applicable, on the related safeguards.

From the matters communicated with the entity's audit committee, we determine those matters that were of most significance in the audit of the annual accounts of the current period and are therefore the key audit matters.

We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter.

Amadeus IT Group, S.A.

Annual Accounts for the year ended December 31, 2018





Amadeus IT Group, S.A. Annual Accounts for the year ended December 31, 2018 Balance sheet (millions of euros)

NON-CURRENT ASSETS			
		5,531.3	4,544.2
Intangible assets	6	1,649.2	1,721.7
Brands & trademarks		179.6	205.2
Goodwill		971.8	1,110.6
Software		9.1	9.2
Development costs		287.1	140.9
Intangible rights		201.6	255.8
Tangible assets	7	6.8	6.8
Furniture, office, equipment and other tangible assets		6.8	6.8
Long-term investments in Group companies and joint ventures		3,664.7	2,616.0
Equity instruments	9.2 & 19.2	2,618.5	2,196.4
Loans to companies	19.2	1,046.2	419.6
Long-term financial investments	9.1	77.4	83.1
Equity instruments		10.9	8.2
Derivatives	11	1.5	8.7
Other financial assets		65.0	66.2
Deferred tax assets	16.1	133.2	116.4
Long-term prepaid expenses		-	0.2
CURRENT ASSETS		1,245.2	1,109.7
Trade debtors and other accounts receivable		379.8	339.4
Trade accounts receivable	10	229.8	192.5
Accounts receivable - Group companies and joint ventures	19.2	57.9	48.7
Other accounts receivable		90.2	58.6
Accounts receivable from Public Administrations	16.1	-	38.1
Employee receivable Other accounts receivable from Public Administrations	16.1	1.1 0.8	0.9 0.6
Short-term investments in Group companies and joint ventures		442.9	325.0
Loans to companies Other financial assets	19.2 19.2	442.0 0.9	222.2 102.8
Other infancial assets	19.2	0.9	102.8
Short-term financial investments	9.1	7.7	18.0
Derivatives	11	7.5	17.7
Other financial assets		0.2	0.3
Short-term prepaid expenses		7.9	10.6
Cash and cash equivalents		406.9	416.7
Cash		393.8	371.7
Cash equivalents		13.1	45.0
TOTAL ASSETS		6,776.5	5,653.9



Amadeus IT Group, S.A. Annual Accounts for the year ended December 31, 2018 Balance sheet (millions of euros)

EQUITY AND LIABILITIES	Note	31/12/2018	31/12/2017
EQUITY	12	1,198.0	1,160.6
Shareholders' equity		1,213.8	1,151.9
Share capital		4.4	4.4
Additional paid-in capital		754.5	754.5
Reserves		561.3	512.4
Legal reserves		556.3	556.3
Other reserves		5.0	(43.9)
Treasury shares Retained earnings		(512.1) 16.9	(518.5) 13.1
Net profit/(loss) for the year		608.4	596.1
Interim dividend		(219.6)	(210.1)
Other comprehensive income		(15.8)	8.7
Available-for-sale financial assets		0.1	0.1
Hedges		(16.3)	8.6
Cumulative translation adjustments		0.4	-
NON-CURRENT LIABILITIES		3,126.1	2,157.1
Long-term provisions	13	139.5	125.0
Long-term employee benefit obligations		0.4	0.1
Other provisions		139.1	124.9
Long-term liabilities		1,648.5	207.2
Bonds and other long-term securities	14	1,492.3	-
Long-term debts with financial institutions and third parties	14	125.1	189.7
Obligations under finance leases	8	0.8	0.8
Derivatives Other financial liabilities	11	14.5 15.8	1.1 15.6
Long-term debts with Group companies and joint ventures	19.2	995.3	1,492.0
Deferred tax liabilities	16.1	85.4	47.3
Long-term deferred income	15	257.4	285.6
CURRENT LIABILITIES		2,452.4	2,336.2
Short-term provisions	13	2.5	2.5
Short-term liabilities		309.6	784.3
Bonds and other short-term securities	14	3.5	-
Short-term debts with financial institutions and third parties	14	66.0	66.1
Obligations under finance leases	8	0.6	0.5
Derivatives	11	19.3	7.2
Other financial liabilities	12.3	220.2	710.5
Short-term debts with Group companies and joint ventures	19.2	1,175.6	598.9
Trade creditors and other accounts payable		898.1	888.1
Trade accounts payable	10	462.5	404.3
Accounts payable – Group companies and joint ventures	19.2	394.7	461.0
Other accounts payable Personnel related liabilities		2.1 15.2	2.0 16.6
Other accounts payable to Public Administrations	16.1	23.6	4.2
Short-term deferred income	15	66.6	62.4
TOTAL EQUITY AND LIABILITIES		6,776.5	5,653.9



Amadeus IT Group, S.A.
Annual Accounts for the year ended December 31, 2018
Income statement (millions of euros)

CONTINUING OPERATIONS	Note	Year 2018	Year 2017
Trade revenue	18.1	4,515.5	4,303.5
Services rendered		4,515.5	4,303.5
Less charges to fixed assets		161.3	82.0
Other operating income		5.1	5.3
Personnel expenses	18.2	(116.5)	(110.5)
Salaries, wages and similar		(88.4)	(84.5)
Social benefits		(28.1)	(26.0)
Other operating expenses		(3,854.6)	(3,589.1)
External services		(98.6)	(65.9)
Taxes		(2.2)	(0.4)
Losses, impairment and variations in trading provisions		(8.5)	(8.2)
Other operating expenses	18.3	(3,745.3)	(3,514.6)
Depreciation and amortization of non-current assets	6 & 7	(279.5)	(269.0)
Impairment and gains/(losses) on disposal of non-current assets		(0.6)	(1.5)
Impairment and losses	6	(0.3)	(1.5)
Gains/(losses) on disposal of financial instruments	7	(0.3)	-
OPERATING PROFIT/(LOSS)		430.7	420.7
Financial income	18.4	356.8	314.1
From equity instruments		334.8	306.1
Group companies and joint ventures		334.3	305.6
Third parties		0.5	0.5
From other financial instruments		22.0	8.0
Group companies and joint ventures		20.9	7.9
Third parties		1.1	0.1
Financial expenses	18.4	(40.0)	(33.4)
Debts with Group companies and joint ventures		(15.3)	(17.3)
Debts with third parties		(24.7)	(16.1)
Changes in fair value of financial instruments	11.2	`	(2.7)
Financial assets held for trading and others		-	(2.7)
Exchange rate differences	17	(15.0)	(19.9)
Impairment and gains/(losses) on disposal of financial instruments		24.1	(2.9)
Impairment and losses		23.6	(3.3)
Gains/(losses) on disposal of financial instruments		0.5	0.4
FINANCIAL PROFIT/(LOSS)	18.4	325.9	255.2
PROFIT/(LOSS) BEFORE TAX		756.6	675.9
Corporate Income Tax	16.4	(148.2)	(79.8)
NET PROFIT/(LOSS) FOR THE YEAR		608.4	596.1



A) STATEMENT OF RECOGNISED INCOME AND EXPENSES

	Note	Year 2018	Year 2017
NET PROFIT/(LOSS) FOR THE YEAR		608.4	596.1
Income and expenses directly recognised in equity Cash flow hedge Cumulative translation adjustments	12.5	(40.7) 0.4	52.9 (0.7)
Tax impact		10.2	(13.2)
TOTAL INCOME AND EXPENSES DIRECTLY RECOGNISED IN EQUITY Transfers to the income statement	12.5	(30.1)	39.0
Cash flow hedge Tax impact	12.5	7.4 (1.8)	(9.3) 2.3
TOTAL TRANSFERS TO THE INCOME STATEMENT		5.6	(7.0)
TOTAL RECOGNISED INCOME AND EXPENSES		583.9	628.1



Amadeus IT Group, S.A.
Annual Accounts for the year ended December 31, 2018
Statements of changes in equity (millions of euros)

B) STATEMENT OF TOTAL CHANGES IN EQUITY

	Share capital	Additional paid-in capital	Legal reserves	Other reserves	Merge reserve	Treasury Shares	Net profit/(loss) for the year	Interim dividend	Other comprehensive income	Total
BALANCE AT DECEMBER 31, 2016	4.4	754.5	556.3	(512.2)	179.2	(25.6)	701.1	(174.9)	(23.3)	1,459.5
Total recognised income/(expenses) for the year	-	-	-	-	-	-	596.1	-	32.0	628.1
Transactions with shareholders										
Dividends distribution	-	-	-	-	-	-	(236.4)	(210.1)	-	(446.5)
Other transactions with shareholders	-	-	-	9.2	-	3.7	-	-	-	12.9
Merger Exchange-Ratio	-	-	-	-	(0.2)	0.2	-	-	-	- -
Share Buy-Back Programme	-	-	-	-	-	(500.0)	-	-	-	(500.0)
Other variations in equity										
Appropriation of results	-	-	-	289.8	-	-	(464.7)	174.9	-	
Share-based payments		-	-	3.4	-	3.2	-	-	-	6.6
BALANCE AT DECEMBER 31, 2017	4.4	754.5	556.3	(209.8)	179.0	(518.5)	596.1	(210.1)	8.7	1,160.6
Total recognised income/(expenses) for the year	-	-	-	-	-	-	608.4	-	(24.5)	583.9
Transactions with shareholders										
Dividends distribution	_	_	_	_	_	_	(284.2)	(219.6)	<u>-</u>	(503.8)
Other transactions with shareholders	_	_	_	13.8	_	3.6	(202)	(223.0)	_	17.4
Merger Exchange-Ratio	-	-	-	(0.1)	-	0.1	-	-	-	-
Other variations in equity										
Appropriation of results	_	_	_	101.8	_	_	(311.9)	210.1	_	_
Share-based payments	_	_	_	6.3	_	2.7	-	-	_	9.0
Other variations in equity (Note 16.1)	-	-	-	(69.1)	-	-	-	-	-	(69,1)
BALANCE AT DECEMBER 31, 2018	4.4	754.5	556.3	(157.1)	179.0	(512.1)	608.4	(219.6)	(15.8)	1,198.0



	Year 2018	Year 2017
CASH FLOWS FROM OPERATING ACTIVITIES	922.4	962.6
Profit/(loss) before income tax	756.6	675.9
Adjustments for profit/(loss)	730.0	075.5
Asset amortization	279.5	269.0
Impairment losses	8.5	8.2
Variation of provisions	(0.4)	2.3
Impairment and gains/losses from financial instruments	(23.6)	3.3
Impairment and gains/losses on disposal of non-current assets	0.6	1.5
Gains/(losses) on disposal of financial instruments	(0.5)	(0.4)
Financial income	(356.8)	(314.1)
Financial expenses	40.0	33.4
Exchange rate differences	15.0	19.9
Changes in fair value of financial instruments	-	2.7
Other revenue and expenses	9.1	6.7
Changes in working capital		
Trade debtors and other receivables	(86.8)	4.9
Other current assets	2.7	(1.8)
Trade creditors and other payables	(9.6)	(9.4)
Other current liabilities	4.4	1.3
Other non-current assets and liabilities	(48.1)	(41.6)
Other cash flows from operating activities	4	4
Interests paid	(22.5)	(28.2)
Dividends received	436.6	438.7
Interest received	9.7	7.7
Corporate Income Tax received from Group companies	1.8	3.9
Corporate Income Tax paid to Public Administrations	(93.8)	(121.3)
CASH FLOWS FROM INVESTING ACTIVITIES	(1,497.7)	(162.6)
Payments due to investments		
Group companies and joint ventures	(1,307.1)	(41.6)
Fixed assets	(207.2)	(116.7)
Other financial assets	(1.2)	(44.2)
Proceeds from disposals		
Group companies and joint ventures	4.7	28.7
Other financial assets	12.9	11.2
CASH FLOWS FROM FINANCING ACTIVITIES	565.5	(719.6)
Receipts and payments relating to equity instruments		
Acquisition of treasury shares	(500.0)	-
Transfer of treasury shares	17.4	12.9
Receipts and payments relating to liability instruments		
Obligations and other securities	1,491.8	-
Issue of debts with Group companies and joint ventures	951.2	1,638.1
Repayment of debts with financial institutions	(67.6)	(150.0)
Repayment of debts with Group companies and joint ventures	(833.5)	(1,806.5)
Repayment of other financial liabilities	0.5	(2.8)
Dividends and equity instruments' payments Dividends	(494.3)	(411.3)
NET INCREASE/ DECREASE IN CASH AND CASH EQUIVALENTS	(9.8)	80.4
Cash and cash equivalents at the beginning of year	416.7	336.3
Cash and cash equivalents at the beginning of year	406.9	416.7



CONTENTS

Note		Page
1	General information and activity	1
2	Basis of presentation of the annual accounts	_
	2.1 Regulatory financial reporting framework applicable to the Company	2
	2.2 True and fair view	3
	2.3 Non-obligatory accounting principles	3
	2.4 Critical aspects for the measurement and estimation of uncertainty	3
	2.5 Business combinations	4
	2.6 Changes in accounting principles	4
	2.7 Comparative information	4
	2.8 Aggregated captions	4
	2.9 Working capital	5
	2.10 Correction of errors	5
3	Proposed appropriation of results	5
4	Recognition and measurement standards	
	4.1 Intangible assets	6
	4.2 Tangible assets	8
	4.3 Impairment of non-current assets	8
	4.4 Leases	9
	4.5 Financial instruments	9
	4.6 Foreign currency transactions	13
	4.7 Income taxes	13
	4.8 Revenue and expenses recognition	13
	4.9 Provisions and contingencies	14
	4.10 Equity elements of an environmental nature	14
	4.11 Pension plans and other related obligations	14
	4.12 Share-based payments	15
	4.13 Transactions with related parties	15
	4.14 Current and non-current items	15
_	4.15 Indemnities	15
5	Financial risk and capital management	1.0
	5.1 Foreign exchange rate risk	16
	5.2 Interest rate risk	16
	5.3 Own shares price evolution risk 5.4 Credit risk	17 17
	5.4 Cledit risk 5.5 Liquidity risk	17
	5.6 Capital management	18
6	Intangible assets	19
7	Tangible assets	24
8	Leases	24
O	8.1 Financial lease	25
	8.2 Operating lease	25
9	Financial investments	23
3	9.1 Financial investments	26
	9.2 Financial investments in Group companies and joint ventures	27
10	Trade accounts receivable and payable	_,
	10.1 Doubtful debt provision, factoring and cancellation reserve	36
	10.2 Information regarding the average payment term to trade payables	36
11	Derivative financial instruments	
	11.1 Exchange rate derivatives	38
	11.2 Interest rate derivatives	39
12	Equity and shareholders' equity	
	12.1 Legal reserve	41
	12.2 Goodwill reserve	41
	12.3 Dividends distribution	41
	12.4 Treasury shares	42



Note		Page
	12.5 Other comprehensive income	43
13	Provisions	44
14	Financial debt	45
15	Deferred income	50
16	Public Administrations and taxation	
	16.1 Deferred tax assets and liabilities and current balances with Public Administrations	51
	16.2 Reconciliation between the net result before tax and Corporate Income Tax base	52
	16.3 Tax recognised in equity	54
	16.4 Reconciliation between the net result before tax and Corporate Income Tax expense	54
	16.5 Periods open for tax audit and tax audit procedures	55
17	Foreign currencies	56
18	Revenues and expenses	
	18.1 Trade revenue	58
	18.2 Personnel expenses	59
	18.3 Other operating expenses	59
	18.4 Financial results	60
	18.5 Share-based payments	61
19	Transactions and balances with related parties	
	19.1 Transactions with related parties	63
	19.2 Balances with related parties	64
	19.3 Board of Directors and Key Management remuneration	69
	19.4 Directors' information regarding situations of conflict of interests	71
	19.5 Other information related to the Board of Directors and Key Management	71
	19.6 Financial structure	71
20	Other information	
	20.1 Auditors' fees	72
	20.2 Number of employees	72
	20.3 Off-balance sheet commitments	73
21	Environmental information	73
22	Subsequent events	74
	Appendix	75



GENERAL INFORMATION AND ACTIVITY

Amadeus IT Group, S.A. (hereinafter, 'the Company') was incorporated and registered at the Commercial Registry of Madrid on February 4, 2005. Its registered office is in Madrid, Salvador de Madariaga, 1.

As a consequence of the merger registered in the Commercial Registry on August 2, 2016, mentioned in Note 2.5, the Company, formerly known as Amadeus IT Holding, S.A. (Absorbing Company) took over Amadeus IT Group, S.A. (Absorbed Company), subsequently, adopting the Absorbed Company's registered name.

The Company's corporate purpose, as set out in article 2 of its corporate Bylaws, is the following:

- (a) Transfer of data from and/or through computer reservation systems, including offers, reservations, tariffs, transport tickets and/or similar, as well as any other services, including information technology services, all of them mainly related to the transport and tourism industry, provision of computer services and data processing systems, management and consultancy related to information systems;
- (b) Provision of services related to the supply and distribution of any type of product through computer means, including manufacture, sale and distribution of software, hardware and accessories of any type;
- (c) Organisation and participation as partner or shareholder in associations, companies, entities and enterprises active in the development, marketing, commercialisation and distribution of services and products through computer reservation systems for, mainly, the transport or tourism industry, in any of its forms, in any country worldwide, as well as the subscription, administration, sale, assignment, disposal or transfer of participations, shares or interests in other companies or entities;
- (d) Preparation of any type of economic, financial and commercial studies, as well as reports on real estate issues, including those related to management, administration, acquisition, merger and corporate concentration, as well as the provision of services related to the administration and processing of documentation;
- (e) Acting as a holding company, for which purpose it may (i) incorporate or take holdings in other companies, as a partner or shareholder, whatever their nature or object, including associations and partnerships, by subscribing to or acquiring and holding shares or stock, without impinging upon the activities of collective investment schemes, securities dealers and brokers, or other companies governed by special laws, as well as (ii) establishing its objectives, strategies and priorities, coordinating subsidiaries' activities, defining financial objectives, controlling financial conduct and effectiveness and, in general, managing and controlling them.

The direct or, when applicable, indirect performance of all business activities that are reserved by special law is excluded. If professional titles, prior administrative authorizations, entries with public registers or other requirements are required by legal dispositions to perform an activity embraced in the corporate purpose, such activity shall not commence until the required professional or administrative requirements have been fulfilled. On the Company website, corporate Bylaws and other public information about the Company can be consulted (www.amadeus.com).



Amadeus IT Group, S.A. is the parent company of the Amadeus Group ('the Group'). The Group is a leading transaction processor for the global travel and tourism industry and provides advanced technology solutions to travel providers and travel agency customers worldwide. The Group acts as an international network for the products and travel services distribution, providing to its customers comprehensive real-time search, pricing, booking and ticketing through its distribution services, and offers travel providers (principally airlines) an extensive portfolio of technology solutions which automate certain mission-critical business processes and strategic operations, such as sales and reservations, inventory management and other operational processes, through its IT solutions services.

Customers include providers of travel products and services such as airlines (network, domestic, low-cost and charter carriers), airports, hotels (independent properties and big chains), tour operators (mainstream, specialist and vertically integrated players), insurance companies, land and sea transport companies (car rental companies, railway companies, cruise lines and ferry lines), travel sellers and brokers (offline and online travel agencies) and travel buyers (corporations and individual travellers).

In accordance with the regulatory financial reporting framework applicable, this document only refers to the separate annual accounts of Amadeus IT Group, S.A. and does not represent the Group consolidated annual accounts. The Company is under an obligation to prepare consolidated annual accounts, which are presented separately in accordance with International Financial Reporting Standards as adopted by the European Union. The consolidated annual accounts of the Group for the year 2018 have been prepared by the Directors at the meeting held on February 27, 2019. The consolidated annual accounts of the Group for the year 2017 were approved at the Ordinary General Shareholders' Meeting held on June 21, 2018 and registered at the Commercial Registry of Madrid.

The equity of the consolidated Group as of December 31, 2018 and 2017 amounts to €3,191.7 and €2,641.3 million, respectively. The profit for the years 2018 and 2017 of the consolidated Group amounts to €1,002.5 and €1,004.5 million, respectively.

The Company's shares are traded on the Spanish electronic trading system ('Continuous Market') on the four Spanish Stock Exchanges (Madrid, Barcelona, Bilbao and Valencia) and form part of the IBEX 35 index [AMS]. The Company's shares are also part of the Euro Stoxx 50 since September 2018.

2. BASIS OF PRESENTATION OF THE ANNUAL ACCOUNTS

2.1 Regulatory financial reporting framework applicable to the Company

These annual accounts have been prepared by the Directors according to the legal framework of financial information applicable to the Company, which is established in:

- Commercial Code and the rest of the commercial law.
- Generally Accepted Accounting Principles in Spain approved by the Royal Decree 1514/2007, which has been modified by the Royal Decree 602/2016, and their sectorial adaptations.



- The mandatory rules approved by the Accounting and Auditing Institute in Spain (ICAC) in order to implement the Generally Accepted Accounting Principles in Spain and the relevant secondary legislation, including the mandatory rules approved by the National Commission of the Stock Exchange (CNMV).
- The rest of the applicable Spanish accounting standards.

2.2 True and fair view

The accompanying annual accounts have been obtained from the accounting records of the Company and prepared in accordance with the regulatory financial reporting framework that results from the application described above and in particular, the principles and accounting criteria. Accordingly, these annual accounts show a true and fair view of the Company's equity, financial situation, results and cash flows for the year. These annual accounts, which have been prepared by the Directors of the Company, are subject to the approval of the Ordinary General Shareholders' Meeting and are expected to be approved as they stand. The annual accounts for the year 2017 were approved at the Ordinary General Shareholders' Meeting held on June 21, 2018.

The balance sheet and the income statement of both Dubai and Cuba branches are fully consolidated in these annual accounts.

The present annual accounts have omitted that information or disclosures that do not require detail due to their qualitative importance, or due to being non-material or their relative importance according to the concept of materiality or relative importance defined in the conceptual framework of the Generally Accepted Accounting Principles in Spain approved by the Royal Decree 1514/2007.

2.3 Non-obligatory accounting principles

For the preparation of these annual accounts, the Directors have taken into consideration all the mandatory accounting principles and standards with a significant impact on the annual accounts. Additionally, non-obligatory accounting principles have not been applied.

2.4 Critical aspects for the measurement and estimation of uncertainty

When preparing the accompanying annual accounts, estimates and assumptions, as made by the Directors of the Company, have been applied in order to measure certain assets, liabilities, expenses and income, and commitments as recognised therein. Those with a significant impact on the annual accounts are:

- Estimation of impairment losses;
- Useful life of tangible and intangible assets and goodwill;
- Market value of derivative financial instruments;
- Provisions valuation;
- Valuation of employee's remuneration schemes.

Despite the fact that these estimates were prepared based on the most accurate available information at 2018 year-end, it is possible that future events may lead to a change in estimates for subsequent years. Under such circumstances, any changes will be made prospectively.



2.5 Business combinations

On August 1, 2016, the Company, formerly known as Amadeus IT Holding, S.A. (Absorbing Company), absorbed Amadeus IT Group S.A. (Absorbed Company). The merger was registered in the Commercial Registry of Madrid on August 2, 2016. As a consequence of the merger, the Absorbing and survivor Company from the merger process, Amadeus IT Holding, S.A. changed its corporate name to the Absorbed Company's name, Amadeus IT Group, S.A.

The merger consisted in absorbing and integrating the Absorbed Company into the Absorbing Company, where all of its equity elements will be passed on to the Absorbing Company, therefore the Absorbed Company disappeared without liquidating and all of its shares were transferred to the shareholders of the Absorbing Company.

In accordance with the article 86 of the Corporate Income Tax Act., the detail of the periods in which tangible and intangible assets were acquired by the Absorbed Company and transmitted to the Absorbing Company, and all the information required by the Spanish legislation in force, were included in the notes to the annual accounts for the year ended on December 31, 2016.

Likewise, in the year ended on July 31, 2006, the Company, formerly known as WAM Portfolio, S.A. Sociedad Unipersonal, took over Amadeus IT Group, S.A., subsequently adopting its company's corporate purpose and registered name. The equity elements of the companies involved in the merger process were measured by applying the market value thereto. All the information required by the Spanish legislation in force was included in the notes to the annual accounts for the year ended on July 31, 2006.

2.6 Changes in accounting principles

During 2018, there have not been any changes in the accounting principles applied by the Company.

2.7 Comparative information

For comparative information purposes, the Company presents together the balance sheet, the income statement, the statements of changes in equity, the statement of cash flows and the notes to the annual accounts for the years ended on December 31, 2018 and 2017.

The financial statements and the notes to the annual accounts are expressed in millions of euros (except the information which specifies a different unit).

The preparation, classification and aggregation of certain items in the annual accounts have been revised. Non-material reclassifications have been made accordingly so that the information can be comparable with the previous year and improves the comprehension of the annual accounts.

2.8 Aggregated captions

Certain items are presented in an aggregated format on the balance sheet, the income statement, the statement of changes in equity and the statement of cash flows, in order to facilitate their understanding. However, itemised information, when significant, has been included in the relevant notes.



2.9 Working capital

The Company presents negative working capital, which is a usual circumstance in the industry which the Company operates in and its financial structure. This situation does not present an obstacle for the normal development of its business.

2.10 Correction of errors

No significant errors have been detected during the preparation of the accompanying annual accounts, therefore, it has not been necessary to restate the amounts included in the annual accounts for the year 2017.

PROPOSED APPROPRIATION OF RESULTS

The Board of Directors will submit to the Ordinary General Shareholders' Meeting for approval, a final gross dividend of €1.175 per share carrying dividend rights, against 2018 profit for the year. Based on the above, the proposed appropriation of the results for the year ended December 31, 2018, is as follows:

	Euros
Amount for appropriation:	
Net profit for the year	608,449,596.02
	608,449,596.02
Appropriation to:	
Other reserves	92,833,151.47
Dividends	515,616,444.55
	608,449,596.02

On December 13, 2018, the Board of Directors of the Company agreed to distribute an interim dividend of €0.51 per existing share with dividend rights against profit for the year 2018. The dividend has been paid in full on January 17, 2019, and therefore the complementary dividend to achieve the proposed final gross dividend amounts to €0.665 per share with dividends rights.



In accordance with article 277 of the Spanish Capital Companies Act, the following table shows the provisional statement issued by the Directors to substantiate the Company has sufficient liquidity at that time to distribute the interim dividend:

	Millions of euros
Net Income after tax from January 1, through October 31, 2018	413.7
Mandatory appropriation to reserves for period 2018 Distributable income	413.7
Cash and cash equivalents at October 31, 2018	462.0
Net cash generated until December 2018	(270.3)
Unused credit facilities	1,009.0
Net cash generated from January 2019 until December 2019	(598.4)
Net cash surplus at December 31, 2019	602.3
Proposed interim dividend (maximum amount)	(223.8)
Net cash surplus after interim dividend distribution	378.5

4. RECOGNITION AND MEASUREMENT STANDARDS

The main recognition and measurement accounting standards applied by the Company in the preparation of the annual accounts are as follows:

4.1 Intangible assets

Intangible assets are initially measured at their acquisition or production cost, which is subsequently adjusted by the related accumulated amortization and, if applicable, by any impairment losses. The carrying amount is periodically reviewed and adjusted for any decrease in value, as described in Note 4.3. These assets are amortised during the course of their useful life. The assets included under this caption are the following:

- Brands and trademarks: This caption includes brands and trademarks acquired by means of either a business combination (Note 2.5) or in separate acquisitions, valued at their acquisition cost. They are tested for impairment on an annual basis, or when signs of impairment occur.

The Law 22/2015, dated July 20, on Accounts Auditing, establishes that intangible assets have a definite useful life, and when the useful life of these assets could not be reliably estimated, they will be amortized over a 10 years period, unless any other regulatory change establishes a different period. Although the Company considers that the registered brands and trademarks have indefinite useful life, since January 1, 2016, it began to amortise them applying the straight-line method over a period of 10 years.

- Goodwill: The goodwill is recognised as an asset when an onerous acquisition takes place within a business combination context (Note 2.5). Goodwill is assigned to the cash-generating unit to which the expected profit of the business combination will be allocated. Instead, at least once per year, an impairment test is done on these cash-generating units according to the methodology described in Note 4.3, and the relevant value adjustment is recognised, if applicable.



The Law 22/2015, dated July 20, on Accounts Auditing, establishes that intangible assets, and therefore the goodwill, have a definite useful life and when the useful life of these assets could not be reliably estimated, they will be amortized over a 10 years period, unless any other regulatory change establishes a different period. Although the Company considers that the registered goodwill has indefinite useful life, since January 1, 2016, it began to amortise it applying the straight-line method over a period of 10 years.

Impairment losses included in the carrying amount of goodwill are not reversed in subsequent years.

- Software: This caption includes the acquisition cost or cost of the rights to use software, as well as the cost of developing software applications, as incurred by the Company. These assets are capitalised once technical feasibility is established, where it is reasonably anticipated that the cost will be recovered through future benefits and when the cost of the assets can be reliably measured. Software is amortised by applying the straight-line method over 3 to 5 years. Software maintenance costs are charged to expense as incurred and recognised in the income statement.
- Research and Development: Research expenditure, mainly related to research in connection with the evaluation and adoption of new technology, is recognised as an expense as incurred. Costs incurred on development projects, relating to the design and testing of new or improved products, are recognised as intangible assets when it is probable that the project will be a success, its commercial and technological feasibility being taken into consideration, and cost can be measured reliably and individually by project. Development costs that have been capitalised are amortised from the commencement of the commercial production of the product on a straight-line basis over the period of its expected benefit for the Company.
- Intangible rights: Assets as included under this caption are as follows:
- Contractual relationships This caption includes the contractual relationships with travel agencies and Amadeus system's users, as acquired through a business combination (Note 2.5), as well as capitalisable amounts related to travel agency incentives that can be recognised as an asset. These latter assets relate mainly to upfront payments made with the objective of increasing the number of clients, or to improve the loyalty of the customer portfolio. They are instrumented through agreements with a term that is always over a year, in which they commit to achieve certain economic objectives. The agreements include penalty clauses applicable if those objectives are not met.

Their useful life is determined by taking into consideration the contractual-legal rights, the renewal period and the technological lock-in period for these intangible assets. They are amortised against the income statement by applying the straight-line method over an estimated useful life, between 2 and 15 years, and tested for impairment to adjust the carrying amount to the achievement of the committed objectives and within this category, those assets that were acquired through the business combination are amortised using a straight-line method over a period of between 8 and 15 years.

The incentives, services or discounts paid to travel agencies or airlines, which do not meet the proper requirements to be recognised as intangible fixed assets, are considered as prepaid expenses recognised in the income statement according to the length of the contract.



• Technology and content - This caption includes assets which are a combination of software elements and travel content, the latter obtained by the Company through its relationship with travel providers acquired either through a business combination (Note 2.5) or in separate acquisitions, measured at their acquisition cost. This combination allows to process travel transactions (bookings) between supply (travel providers) and demand (travel agencies) and make travel information available to both users through the Amadeus system.

These assets are amortised against the income statement by applying the straight-line method over an estimated useful life from 5 to 20 years. IT solution technology and content assets are amortised over an estimated useful life of 20 years considering that the IT solution industry model is for the very long run. The estimated useful life of the main components of the distribution technology is 15 years, considering the status of the Amadeus reservation system, and the technological gap perceived by the Company over its main competitors.

4.2 Tangible assets

Tangible assets are initially measured at their acquisition cost or production cost and subsequently adjusted by the related accumulated amortization and, if any, by impairment losses. Their carrying amount is periodically reviewed and adjusted for any decrease in value as described in Note 4.3.

Repair and maintenance expenses concerning the different tangible fixed asset elements are recognised in the income statement for the year in which they are incurred. However, amounts invested to improve their capacity or efficiency, or to increase their useful life are added to the asset's value.

The Company amortises the tangible assets by applying the straight-line method over the estimated useful life of the assets, as shown below:

	Years
Furniture and office equipment	5 – 10
Other tangible assets	2 – 15

4.3 Impairment of non-current assets

The carrying amount of significant non-current assets is reviewed periodically, to determine if there is any indication of impairment. If, as a result of this evaluation, the recoverable amount is lower than the net carrying amount, an impairment loss is recognised in the income statement, by reducing the carrying amount of the asset to its recoverable amount. The recoverable amount is the higher of the fair value less cost to sell and the value in use. In assessing the value in use, the estimated future cash flows are discounted at their present value using an appropriate risk adjusted discount rate.



4.4 Leases

Leases where the Company assumes substantially all the risks and rewards of ownership are classified as finance leases. The assets are capitalised and a liability is recognised for an amount equivalent to the lower of their fair value and the present value of the minimum lease payments at the inception of the lease. The capitalised leased assets are amortised by applying the straight-line method over the periods of useful life.

Operating lease payments are recognised in the income statement as incurred throughout the term of the lease.

4.5 Financial instruments

4.5.1 Financial assets

Financial assets are initially measured at the fair value of the consideration given plus the directly attributable transaction costs.

Financial assets are classified in the balance sheet as current or non-current, depending on whether their maturity is less than, equal to or greater than twelve months.

The Company derecognises a financial asset when it expires or when the rights to receive the cash flows associated with the asset have been transferred, and under the terms of an agreement, the risks and rewards associated with the asset have also been substantially transferred. Examples of the latter are commercial credits in factoring transactions where the Company has not retained any significant credit or interest risk.

On the other hand, the Company does not derecognise a financial asset, and recognises a financial liability in the amount of the consideration received, when a financial asset is transferred that substantially retains the risks and rewards associated with the property of the asset.

Interests and dividends received from financial assets, as accrued subsequently to the date of acquisition, are recognised as financial income in the income statement. Interests are recognised by applying the effective interest method and dividends are recognised once it is announced that the shareholder has the right to receive them. If distributed, dividends related to earnings generated prior to the date of acquisition are recognised by reducing the carrying amount of the investment.

Financial assets as held by the Company are classified as follows:

- Loans and accounts receivable

Financial assets from the sale of goods and services within the Company's trade or those that, lacking a commercial substance, are not equity instruments or derivatives, their collection is a fixed or determinable amount, and they are not quoted on an active market. After initial recognition, they are measured at amortised cost by applying the effective interest method.



Amortised cost is the acquisition cost of the financial asset or financial liability less principal repayments, and adjusted by the portion of the difference between the initial cost and the relevant repayment value at the due date as systematically charged to the income statement, following the effective interest method. In the case of financial assets, amortised cost also includes impairment value adjustments.

The effective interest method is the discount rate, which equals the value of a financial instrument to its total estimated cash flows for any concept throughout the remaining life of the asset.

Deposits and bonds are initially recognised at the amount paid to meet all contractual obligations.

If the maturity of these loans and accounts receivable is less than twelve months, these assets are recognised at their face value when the effect of not discounting the cash flows is not significant.

Impairment losses are allocated when, as a result of events occurred after initial recognition, a reduction or a delay in the estimated future cash flows could happen because of bad debt.

- Held to maturity investments

They are non-derivative financial assets with determinable payments and fixed maturity, traded on an active market, which the Company has the intention and capacity to hold to maturity. Upon initial recognition, they are also measured at amortised cost.

Impairment losses are allocated when, as a result of events occurred after its initial recognition, a reduction or a delay in the estimated future cash flows could happen because of bad debt.

- Financial assets held for trading

Financial assets held for trading are assets acquired to be sold in the short-term, or assets included in a portfolio with recent evidence of them being used for this purpose. This category includes financial derivatives which have not been designated as hedge. Financial assets held for trading are measured at fair value and the result of changes in fair value is recognised in the income statement.

- Investments in Group companies, associates and joint ventures

Group companies are the companies under the Company's control, and associates are the companies over which the Company has a significant influence. Additionally, joint ventures are the companies over which the control is shared between one or more partners.

Investments in Group companies, associates and joint ventures are measured at cost less any accumulated impairment losses, if applicable. These value adjustments are the differences between the carrying amount of the investment and the recoverable amount, which is the higher of the fair value less the cost to sell, and the discounted value of the estimated future cash flows of the investment.

Since January 1, 2010, all the costs, such as legal or other professional fees, associated to the acquisition of a Group company implying the control over the company, are registered as an expense in the income statement.



Value adjustments for impairment and, as the case may be, their reversal are registered as expense or income, respectively, in the income statement. The limit of impairment reversal is the initial book value of the investment.

- Available-for-sale financial assets

They are non-derivative financial assets or investments in equity instruments of other companies which have not been initially included in the previous categories. They are measured at fair value with gains and losses resulting from changes in the fair value recognised directly in equity, until the asset is derecognised or its value is impaired according to the Generally Accepted Accounting Principles in Spain. In such a case, any accumulated amounts registered in equity are then registered in the income statement.

The financial assets available for sale for which fair value cannot be determined with reliability are measured at cost less any accumulated impairment losses, if applicable.

4.5.2 Financial liabilities

The Company classifies its financial liabilities according to the agreed contractual obligations, provided that, according to their economic substance, they represent a direct or indirect contractual obligation for the Company.

The Company derecognises financial liabilities when the obligations which generated them cease to exist.

The financial liabilities are classified in the balance sheet as current or non-current, depending on whether their maturity is less than, equal to or greater than twelve months.

- Debits and accounts payable

The Company's debits and accounts payable from the purchase of goods and services within trade operations are considered financial liabilities, as well as those that lacking a commercial substance cannot be considered financial derivatives.

Debits and accounts payable are initially recognised at the fair value of the consideration received, adjusted by directly attributable transaction costs. Subsequently, these liabilities are measured at their amortised cost.

Notwithstanding the above, debits generated by trade operations with maturity within one year and without a contractual interest rate are measured at nominal value, provided that the effect of not discounting the cash flows is not significant.

In the case of the loans whose maturity is short-term, but whose long-term refinancing is assured if the Company decides so, and it is likely to happen through loan agreements available in the long-term, are classified as non-current liabilities.



4.5.3 Shareholders' equity instruments

A shareholders' equity instrument is any contract that evidences a residual share in the assets of the Company after all liabilities are deducted.

Equity instruments issued by the Company are recognised in equity by the amount received, net of transaction costs.

The shares and equity instruments are registered by reducing shareholders' equity for the value in consideration received in exchange, as well as the actual value of certain future commitments agreed during the current period. The result of buying, selling, issuing and cancelling shareholders' equity, is recognized directly in the caption 'Other reserves' in the equity, resulting in no effect, in the income statement, in any case.

4.5.4 Financial derivatives and hedge accounting

The Company uses derivative financial instruments to cover the risks derived from its activity, transactions and future cash flows. These risks are mainly linked to interest and exchange rate fluctuations.

For these financial instruments to be classified as hedge accounting, there is a formal designation and documentation of the hedging relationship. Likewise, the Company has to verify initially and periodically throughout their life, that the hedge relationship is highly effective in offsetting changes in the fair value or in the cash flows of the hedged amount (attributable to the hedged risk). That is, prospectively, an almost complete hedge and, retrospectively, a variation between 80% and 125% of the hedged item.

Derivatives are initially measured at the fair value of the given amount in the balance sheet and, subsequently, the necessary value adjustments are made so as to show their fair value each time. If the value adjustment is positive, it is registered under the caption 'Derivatives' in assets in the balance sheet, or in liabilities if it is negative. Gains or losses are recognised according to the type of hedge, as follows:

- Fair value hedges: Changes in the fair value of the hedging instrument and of the hedged asset or liability, as attributable to the hedged risk, are recognised in the income statement.
- Cash flow hedges: The effective portion of changes in the fair value of the hedging instrument is temporarily recognised in equity, in the income statement for the period in which the hedged element affects the result (profit or loss), except if the hedge relates to an expected transaction which leads to the recognition of a non-financial asset or liability, as well as equity instruments, in which case the amounts registered in equity will be included in the cost of the asset or liability at the time it is acquired or assumed. The portion considered ineffective is directly recognised in the income statement.

Hedge accounting is discontinued when the hedging instrument is due, sold, finished, exercised, or when it ceases to meet the conditions for hedge accounting. Then, any accrued gains or losses related to the hedging instrument and recognised in equity are held there until the expected transaction takes place.

When the hedged transaction is not expected to take place, the accumulated net gains or losses recognised in equity are transferred to the income statement for the year.



The Company uses the discount of the expected cash flows as the fair value of the registered derivative financial instruments, on both spot and forward market conditions at year-end.

4.6 Foreign currency transactions

The Company uses the euro as its functional currency. Foreign currency transactions are accounted for at the exchange rate prevailing at the transaction's date. Gains and losses resulting from the settlement of that transactions and from the valuation at year-end of monetary assets and liabilities denominated in foreign currencies are recognised in the income statement.

4.7 Income taxes

Expense or income for Corporate Income Tax includes current tax expense or income and deferred tax expense or income.

Current tax is the amount that the Company satisfies as the result of profit tax settlements for a fiscal year. Tax deductions and other tax benefits, excluding withholding taxes and payments on account, and previous years' tax losses which can be offset against the current fiscal year, reduce the total amount of current tax.

Deferred tax expense or income relates to the recognition and cancelation of deferred tax assets and liabilities. These include temporary differences which are the amounts expected to be paid or recovered, as generated by the differences between the tax and book values of assets and liabilities, and the tax losses carried forward and the credits for tax deductions not fiscally applied. These amounts are recorded by applying to the temporary difference or tax credit, the tax rate at which they are expected to be recovered or settled.

As a general rule, deferred tax liabilities are recognised for all the taxable temporary differences. However, deferred tax assets are only registered if it is considered probable that the Company will obtain future tax profit to make them effective. At year-end, the deferred tax assets not registered in the balance sheet are measured, and they are recognised if they are likely to be recovered through future tax benefits. Likewise, deferred tax assets registered are reviewed, making the appropriate adjustments when there are doubts about their future recovery.

Deferred tax assets and liabilities, resulting from the transactions registered directly in equity, are also registered in equity. Value adjustments to deferred tax assets and liabilities due to changes in the tax rate are recognised according to their origin in the income statement or in equity.

4.8 Revenue and expenses recognition

Revenue and expenses are recognised according to the vesting principle, when the real flow of goods and services occurs, regardless of the time when the monetary or financial flow arising from them takes place. Income is measured at the fair value of the consideration received, less discounts and taxes.

The Company obtains distribution revenue for providing reservation services through its Amadeus system. Revenue from airline bookings is recognised based on the number of bookings done when the booking is made, net of cancellations made and provisions for future cancellations. Revenue from non-air bookings, mainly related to hotels and car rental, is recognised when the bookings are used by the final customer.



The Company generates, among others, revenue from direct sales made through certain airlines' direct sales offices, or web pages ('system users') connected to the Amadeus system. When the airlines receive payments related to their own inventory sales, they are registered as less revenue.

Additionally, the Company has certain content agreements and other marketing agreements with the airlines. As a result, the latter allows the Company to obtain information of routes, seats inventory and fares for flights that are sold within the territory covered by the agreements. The payments made to the airlines under these agreements are registered as less revenue.

Revenue derived from charges to customers on a transactional basis for the use of the IT solutions is recognised when the services are provided to the customers over the terms of the agreement. Users of these services have access to business services such as inventory management and passengers boarding.

Revenue obtained from customisation and implementation of IT solutions is recognised when the services are provided to the customers over the terms of the agreement.

Revenue for sales where the Company acts as an agent is recognised on a net basis, representing the amount of the commission received.

4.9 Provisions and contingencies

Provisions are recognised when there is a legal or implicit present obligation arising as a result of a past event, when the Company is likely to be required to settle the obligation and the amount of the obligation can be reliably estimated.

Contingent liabilities are possible obligations that arise from past events and whose existence will be confirmed only by the occurrence or non-occurrence of one or more future events not wholly within the Company's control.

Amounts recognised as a provision relate to the best estimate of the non-settled obligation at the date of the balance sheet, with the risks and uncertainties related to the obligation being taken into account. Contingent liabilities are not recognised in the financial statements, but are rather disclosed, unless the possibility of an outflow in settlement is considered to be remote.

4.10 Equity elements of an environmental nature

Elements used permanently by the Company to minimise the impact on the environment and for environmental protection and improvement, including reduction and elimination of future pollution, are registered under this caption.

Due to its activity, the Company does not have a significant environmental impact.

4.11 Pension plans and other related obligations

The Company has pension commitments with its employees. These commitments are fulfilled through an external pension plan, defined contribution employment system, and collective life insurance contracts, for all of the Company's employees.



Contributions made to defined contribution plans are registered in the income statement for the year, as incurred.

4.12 Share-based payments

The Company has certain share-based reward schemes in place for employees, as consideration for services rendered by them. Compensation expenses for services received are calculated as the fair value of the company's shares and are registered in the income statement during the vesting period against the corresponding provision. The settlement of these equity settled share-based payments is accounted for as the purchase of an equity instrument. When the Company decides to settle the plans in cash, no additional compensation expense is recognised if the consideration paid equals the fair value of the instrument measured at the repurchase date.

4.13 Transactions with related parties

The Company considers as related parties subsidiaries, associates and joint ventures, key management personnel and members of the Board of Directors as well as their close family members. Additionally, the Company also considers as related parties the significant shareholders, and the companies controlled by them, in case they exist.

The Company considers as key management personnel the members of the Executive Committee and the Internal Audit Director.

The Company carries out all its operations with related parties at market value. Additionally, transfer prices are adequately supported, so the Directors of the Company believe that there is no significant risk on this matter that may lead into future liabilities.

4.14 Current and non-current items

Current assets are those related to the operating cycle of the Company, that usually is considered a year, and also other assets which maturity, disposal or realization is expected to occur in the short-term since the year closing date, the available-for-sale financial assets except the financial derivatives which maturity date is over a year, and the cash or other cash equivalents. The assets that do not meet these requirements are classified as non-current assets.

Similarly, current liabilities are those related to the operating cycle of the Company, and also the available-for-sale financial liabilities, except the financial derivatives which maturity date is over a year, and, in general every liability which maturity or extinction will take place in the short-term. Otherwise, they are classified as non-current liabilities.

4.15 Indemnities

In accordance with the legislation in force, the Company is obliged to pay a compensation to those employees with whom, under certain conditions, it terminates its labor relations. Therefore, the compensations for lay-off that can be reasonably quantified are recorded as an expense in the year in which the dismissal decision is made.



FINANCIAL RISK AND CAPITAL MANAGEMENT

The Company has exposure, as a result of the normal course of its business activities, to foreign exchange, interest rate, own shares price evolution, credit and liquidity risk. The goal of the Company is to identify, measure and minimize these risks using the most effective and efficient methods to eliminate, reduce, or transfer such exposures. With the purpose of managing these risks, in some occasions, the Company enters into hedging activities with derivatives and non-derivative instruments.

5.1 Foreign exchange rate risk

The Company uses the Euro as its functional currency. As a result of the multinational orientation of its business, the Company is subject to foreign exchange rate risk derived from the fluctuations of different currencies. The Company's exchange rate hedging strategy aims to protect the EUR value of cash flows denominated in foreign currency. The instruments used to achieve this goal depend on the currency in which the operating cash flow to be hedged is denominated:

- The strategy used to cover US Dollar (USD) exposures is based on the use of natural hedges and derivatives. This strategy aims at reducing the exposure created by the USD denominated net operating cash inflows of the Company with the USD payment of principal of the USD denominated debt and with derivatives. Although as of December 31, 2018, there is USD denominated debt with Group companies, this debt has not been designated as hedge instrument.
- Aside from the USD, the main foreign currency exposures are expenditures denominated in a variety of
 foreign currencies. The most significant of these exposures are denominated in Sterling Pounds (GBP),
 Indian Rupees (INR), Australian Dollars (AUD) and Singapore Dollars (SGD). For these exposures, a
 natural hedge strategy is not possible. In order to hedge a portion of the aforementioned short
 exposures, the Company enters into derivative contracts with financial entities, basically currency
 forwards, currency options and combinations of currency options.

5.2 Interest rate risk

The objective of the Company in terms of interest rate risk management is to reduce the volatility of the net interest flows payable. At December 31, 2018 and 2017, approximately 71.2% and 77.8%, respectively, of the Company's borrowings were at fixed interest rate. Given the high proportion of fixed rate debt as of December 2018 and 2017, no interest rate hedges were hedging the oustanding debt as of these dates.

At December 31, 2016 the two outstanding interest rate derivatives were hedging future debt that was expected to be contracted during 2017 as part of that year new financing activity of the Company. These derivatives were cancelled in March 2017 since the expected financing to be hedged did not materialize.

Although the interest rate swaps fix the amount of interests to be paid in the coming years, their fair values are sensitive to changes in interest rates.



During 2018 there has been an increase in the sensitivity of the EUR denominated debt to the movements of the interest rate curve with respect to the previous year. This increase is due to the issuance of three new Eurobonds with a total notional of €1,500 million and maturities 2022, 2023 and 2026. This new debt increases both total amount of outstanding debt and the average time to maturity of the Company' debt. The fair value of the instruments is sensitive to the changes of the level of interest rates.

In the case of the floating interest rate debt, the spread payable on this debt is fixed and therefore its fair value is sensitive to changes in the level of interest rates.

5.3 Own shares price evolution risk

The Company has three different remuneration schemes for managers and employees which are referenced to Company's shares: the Performance Share Plan (PSP), the Restricted Share Plan (RSP) and the Share Match Plan (SMP).

According to the conditions of these plans, at their maturity, the beneficiaries will receive a number of shares, that for the plans granted, will depend on the achievement of certain performance conditions. The Company will use treasury shares to cover these remuneration schemes.

5.4 Credit risk

Credit risk is the risk that a counterparty to a financial asset will cause a loss for the Company by failing to discharge an obligation.

The cash and cash equivalents of the Company are deposited in major banks based on the diversification and the credit risk offered by the different available investment options.

The credit risk of the customer accounts receivable of the Company is mitigated by the fact that the majority are settled through the clearing houses operated by International Air Transport Association ('IATA') and Airlines Clearing House, Inc. ('ACH'). These systems guarantee that the cash inflows from customers will be settled at a certain fixed date, and partially mitigate the credit risk by the fact that the members of the clearing houses are required to make deposits that would be used in the event of default. Moreover, the customer base of the Company is large and unrelated which results in a low concentration of the credit risk.

5.5 Liquidity risk

The Company is responsible for providing the cash needed by all the companies of the Group. In order to perform this task more efficiently the Company concentrates the excess of liquidity from the subsidiaries and channels it to the companies with cash needs.

This allocation of the cash position among the companies of the Group is mainly made through the following agreements:

- Cash pooling agreements with most of the subsidiaries located in the Euro area.
- Through bilateral treasury optimisation agreements between the Company and its subsidiaries.



The Company monitors the Group's cash position through rolling forecasts of expected cash flows. These forecasts are performed by all the companies of the Group and consolidated in order to examine both the liquidity situation and prospects of the Group.

Additionally, as described in Note 14, the Company has access to a 'Revolving Credit Facility'. This facility has a notional of €1,000 million and can be used to cover working capital needs and general corporate purposes.

At December 31, 2018, this facility for a total amount of €1,000 million was fully unused. At December 31, 2017, there was not any used amount neither.

5.6 Capital management

The Company manages its capital to ensure that the Group companies will be able to continue as a going concern while continuing to generate returns to shareholders and to benefit other stakeholders through the optimisation of the leverage ratio.

The Company bases its capital management decisions on the relationship between the earnings and free cash flows and its debt amount and debt service payments.

The credit rating granted by the agency Standard & Poor's Credit Market Service Europe Limited to the Company is 'BBB/A-2', with positive outlook. The credit rating granted to the Company by the agency Moody's Investors Service España, S.A. is 'Baa2', with stable outlook. The Company considers that the ratings awarded, would allow access to the markets, if necessary, on reasonable terms.



6. INTANGIBLE ASSETS

Balances and movements of the items included under the 'Intangible assets' caption, for the year 2018, are as follows:

	31/12/2017	Additions	Disposals	31/12/2018
•	31/12/2017	Additions	Disposais	31/12/2010
Cost				
Brands and trademarks	318.3	-	-	318.3
Goodwill	1,388.2	- -	-	1,388.2
Software	24.2	6.0	-	30.2
Development costs	156.1	161.4	-	317.5
Intangible rights	1,223.7	38.1	(2.2)	1,259.6
Total	3,110.5	205.5	(2.2)	3,313.8
Accumulated amortization				
Brands and trademarks	(113.1)	(25.6)	-	(138.7)
Goodwill	(277.6)	(138.8)	-	(416.4)
Software	(15.0)	(6.1)	-	(21.1)
Development costs	(14.5)	(14.9)	-	(29.4)
Intangible rights	(967.6)	(92.3)	2.2	(1,057.7)
Total	(1,387.8)	(277.7)	2.2	(1,663.3)
Impairments				
Development costs	(1.0)	-	-	(1.0)
Intangible rights	_	(0.3)	-	(0.3)
Total	(1.0)	(0.3)	-	(1.3)
Net				
Brands and trademarks	205.2	(25.6)	-	179.6
Goodwill	1,110.6	(138.8)	-	971.8
Software	9.2	(0.1)	-	9.1
Development costs	140.6	146.5	-	287.1
Intangible rights	256.1	(54.5)	-	201.6
Total net intangible assets	1,721.7	(72.7)	-	1,649.2



Balances and movements of the items included under the 'Intangible assets' caption, for the year 2017, were as follows:

	31/12/2016	Additions	Disposals	31/12/2017
Cost			- 10-10-0	
Brands and trademarks	318.3			210.2
Goodwill	1,388.2	-	-	318.3 1,388.2
Software	1,388.2	9.4		24.2
Development costs	74.1	82.0		156.1
Intangible rights	1,728.7	23.0	(528.0)	1,223.7
intaligible rights	1,720.7	23.0	(320.0)	1,223.7
Total	3,524.1	114.4	(528.0)	3,110.5
Accumulated amortization				
Brands and trademarks	(87.4)	(25.7)	-	(113.1)
Goodwill	(138.8)	(138.8)	-	(277.6)
Software	(9.6)	(5.4)	-	(15.0)
Development costs	(6.7)	(7.8)	-	(14.5)
Intangible rights	(1,405.3)	(89.7)	528.0	(967.0)
Total	(1,647.8)	(267.4)	528.0	(1,387.2)
Impairments				
Development costs	-	(0.7)	-	(0.7)
Intangible rights	(0.1)	(0.8)	-	(0.9)
Total	(0.1)	(1.5)	_	(1.6)
Net				· ,
Brands and trademarks	230.9	(25.7)	_	205.2
Goodwill	1,249.4	(138.8)	_	1,110.6
Software	5.2	4.0	-	9.2
Development costs	67.4	73.5	-	140.9
Intangible rights	323.3	(67.5)	-	255.8
Total net intangible assets	1,876.2	(154.5)	-	1,721.7

The main intangible asset included under the 'Brands and Trademarks' caption is the 'Amadeus' brand. As it is explained in Note 4.1, since January 1, 2016, the Company began to amortise the brands applying the straight-line method over a period of 10 years.



Among others the Company has analysed the following relevant factors when determining the useful life of the 'Amadeus' brand:

- There are no expectations of the 'Amadeus' brand to be abandoned.
- There is certain stability within the distribution industry since it is composed of few players worldwide and Amadeus has a solid market position.

The brand is allocated for the purpose of impairment testing, based on 'Amadeus' organizational structure and operations, to the cash-generating units that is expected to benefit from the brand. The net book value of the brands per reportable segment is set forth in the table below:

	Distribution	IT solutions	Total
Balance at 31/12/2016	203.2	27.7	230.9
Amortization	(22.6)	(3.1)	(25.7)
Balance at 31/12/2017	180.6	24.6	205.2
Amortization	(22.5)	(3.1)	(25.6)
Balance at 31/12/2018	158.1	21.5	179.6

This intangible asset does not generate cash inflows that are independent from other assets, and it is therefore tested for impairment as part of the cash-generating units to which it is allocated. The key assumptions used for the impairment tests as well as the methodology followed are described in Note 4.3 and in the goodwill impairment tests described below.

Under the 'Intangible assets - Goodwill' caption, the Company recognised the goodwill generated by the merger dated in July 31, 2006 described in Note 2.5, related to the excess value registered by the Absorbing company at equity value of the Absorbed company, once the values assigned to the identified assets had been deducted. As it is explained in Note 4.1, since January 1, 2016, the Company began to amortise the goodwill applying the straight-line method over a period of 10 years.

The goodwill is allocated for the purpose of impairment testing, based on 'Amadeus' organizational structure and operations, to the cash-generating units that are expected to benefit from the goodwill. The net book value of the goodwill per reportable segment is set forth in the table below:

	Distribution	IT solutions	Total
Balance at 31/12/2016	1,174.4	75.0	1,249.4
Amortization	(130.5)	(8.3)	(138.8)
Balance at 31/12/2017	1,043.9	66.7	1,110.6
Amortization	(130.5)	(8.3)	(138.8)
Balance at 31/12/2018	913.4	58.4	971.8



The Company tests the net book value of the goodwill for impairment annually or more frequently if there is any indicator that suggests that the net book value of the goodwill might be impaired. The goodwill is tested for impairment together with the assets that can be reasonably allocated to the cash-generating unit to which the goodwill has been allocated to.

During the year 2018, neither the composition of these cash-generating units, nor the impairment testing exercise, has been modified.

Those assets include intangible assets with indefinite useful life, such as the 'Amadeus' brand, to the extent that they do not generate cash inflows that are separate from those of the cash-generating unit to which they have been allocated. The corporate assets that the Company operates are also taken into consideration when testing for impairment the cash-generating units.

Whenever the net book value of an asset exceeds its recoverable value, an impairment loss is recognised. This implies reducing the net book value of the asset to its recoverable amount, with the corresponding charge to the income statement in the 'Impairment and gains/(losses) on disposal of non-current assets' caption.

The goodwill recoverable amounts of the distribution and IT solutions cash-generating units is established from the fair value, which is calculated discounting future cash flows. In order to determine the fair value of each cash-generating unit, the following steps are followed:

- For the purpose of the impairment test exercise, specific forecasts are developed for each cash-generating unit, which imply performing a cost allocation exercise for some concepts. These forecasts are developed from the available financial budgets and financial projections approved by the Management. The forecast developed for each cash-generating unit takes into account the Company's market position, the market environment and the market growth forecast.
- Cash-flow forecast based on the above and discount rates are calculated after tax.
- The present value of estimated future cash flows is obtained using an after tax discount rate which takes into account the appropriate risk adjustments factors.

Regarding the 2018 impairment test exercise, the forecasts considered have been based on the Company's 2018-2021 Long Term Plan (LTP). Unallocated costs have been allocated between the two cash-generating units (distribution and IT solutions) and additional forecasts have been developed for 2022-2023. These internal forecasts are based on external assumptions such as Growth Domestic Product published by the International Monetary Fund or air traffic growth published by IATA, among others. The Company uses past experience average contribution margin for the estimation of the Company's internal forecasts.

For both cash-generating units, the forecasted revenues compound annual growth rate (CAGR) used for the impairment exercise, which did not result in impairment in any case, are set forth in the table below:



	31/12/2018	31/12/2017
	2018 – 2023 period	2017 - 2022 period
Base case	5.29% - 8.32%	4.07% - 9.21%
Optimistic case	6.29% - 9.32%	5.07% - 10.21%
Pessimistic case	4.29% - 7.32%	3.07% - 8.21%

Management considers that any reasonable deterioration of the key assumptions considered, which are the bases to calculate the value in use, would not result in the recoverable amount being lower than the respective unit's net book value amount.

For both cash-generating units, distribution and IT solutions, the value in use exceeds the net book value of goodwill and assets allocated to the cash-generating unit in all scenarios of the sensitivity analysis performed. Considering for the years 2018 and 2017 a growth rate to perpetuity in the range between (1.0)% and 2.5%, and with a discount rate of 7.59%, with different scenarios that go from 6.5% to 9.5%, in line with market consensus, and not resulting in any case of impairment.

The Company has carried out a review of the recoverable amount of the significant intangible assets, resulting an impairment in the years 2018 and 2017 amounting to €0.6 million and €1.5 million, respectively.

During 2018, the Company has written off intangible rights for a total amount of €2.2 million whose net book value was nil and they were not expected to generate future economic profits.

At December 31, 2018 and 2017, there are fully amortised assets and still in use, amounting to €94.8 million and €80.7 million, respectively. Likewise, at December 31, 2018 and 2017 there are no significant intangible assets outside Spain.



7. TANGIBLE ASSETS

Balances and movements of the items included under the 'Tangible assets' caption, for year 2018, are as follows:

	31/12/2017	Additions	Disposals	Valuation	31/12/2018
Cost					
Furniture and office equipment	1.5	0.1	(0.1)	-	1.5
Other tangible fixed assets	14.7	1.9	(0.8)	0.1	15.9
Total	16.2	2.0	(0.9)	0.1	17.4
Accumulated amortization					
Furniture and office equipment	(0.6)	(0.1)	0.1	-	(0.6)
Other tangible fixed assets	(8.8)	(1.7)	0.5	-	(10.0)
Total	(9.4)	(1.8)	0.6	-	(10.6)
Net					
Furniture and office equipment	0.9	-	-	-	0.9
Other tangible fixed assets	5.9	0.2	(0.3)	0.1	5.9
Total net tangible asset	6.8	0.2	(0.3)	0.1	6.8

Balances and movements of the items included under the 'Tangible assets' caption, for year 2017, were as follows:

	31/12/2016	Additions	Valuation	31/12/2017
Cost				
Furniture and office equipment	1.2	0.4	(0.1)	1.5
Other tangible fixed assets	12.9	1.9	(0.1)	14.7
Total	14.1	2.3	(0.2)	16.2
Accumulated amortization				
Furniture and office equipment	(0.5)	(0.1)	-	(0.6)
Other tangible fixed assets	(7.3)	(1.5)	-	(8.8)
Total	(7.8)	(1.6)	-	(9.4)
Net				
Furniture and office equipment	0.7	0.3	(0.1)	0.9
Other tangible fixed assets	5.6	0.4	(0.1)	5.9
Total net tangible asset	6.3	0.7	(0.2)	6.8



At December 31, 2018 and 2017 there are fully amortised assets and still in use, amounting to \le 5.5 million and \le 3.8 million, respectively. Likewise, at December 31, 2018 and 2017, total tangible assets outside Spain amounts to \le 2.5 million and \le 1.8 million, respectively, with an accumulated amortization of \le 1.4 million and \le 1.1 million, respectively.

8. LEASES

8.1 Financial lease

The Company has entered into several finance lease contracts, mainly hardware equipment, through which it uses the assets and it has contracted the obligations detailed below. The contracts in force do not take into account the impact of common expenses, increases by CPI nor future updates of rents contractually agreed.

The fees paid during 2018 and 2017 corresponding to these contracts amounts to €0.6 million and €0.6 million, respectively. At December 31, 2018 and 2017, the financial lease fees, in accordance with the contracts in force, are the following:

2018		
2019		
2020		
2021		
2022		
Total		

Year 2018		Year	2017
Gross	Fair Value	Gross	Fair Value
-	-	0.5	0.5
0.6	0.6	0.4	0.4
0.4	0.4	0.3	0.3
0.3	0.3	0.1	0.1
0.1	0.1	-	
1.4	1.4	1.3	1.3

8.2 Operating lease

The Company has entered into some operating lease contracts, mainly corresponding to its facilities in the Madrid offices. At December 31, 2018 and 2017, the operating lease fees, in accordance with the contracts in force, are the following:

Less than a year
Between one and five years
More than five years
Total

Year 2018	Year 2017
3.9	3.5
14.3	13.4
24.3	25.6
42.5	42.5



9. FINANCIAL INVESTMENTS

9.1 Financial investments

The detail of the items included under the 'Financial investments' caption at December 31, 2018, is as follows:

Available for sale Loans and accounts Hedge financial assets receivable **Total** Non-Non-Non-Current Current current current current 10.9 10.9 7.5 9.0 1.5 0.2 65.0 65.2 10.9 7.5 1.5 0.2 85.1 65.0

Equity instruments
Derivatives (Note 11)
Other financial assets
Total

Under the 'Loans and accounts receivable – Non-Current' caption, as of December 31, 2018 it is included the amount voluntary deposited by the Company regarding the litigation described in Note 16.5.

The detail of the items included under the 'Financial investments' caption at December 31, 2017, was as follows:

	Available for sale financial assets	Hedge		Loans and accounts receivable		T. ()
	Non- current	Current	Non- current	Current	Non- current	Total
Equity instruments Derivatives (Note 11) Other financial assets	8.2	- 17.7 -	- 8.7 -	- - 0.3	- - 66.2	8.2 26.4 66.5
Total	8.2	17.7	8.7	0.3	66.2	101.1

The variations of the assets included under the 'Available-for-sale financial assets' caption during the years 2018 and 2017, are as follows:

	Valued at cost				
	Investments with a shareholding less of 20%	Certificates of deposits	Total		
Balance at 31/12/2016	3.7	3.9	7.6		
Additions	1.4	-	1.4		
Disposals	(0.8)	-	(0.8)		
Balance at 31/12/2017	4.3	3.9	8.2		
Additions	2.7	-	2.7		
Disposals	-	-	-		
Balance at 31/12/2018	7.0	3.9	10.9		



At December 31, 2018 and 2017, included under the 'Available-for-sale financial assets' caption, the Company held 3,579,518 certificates of deposit in SITA Inc N.V., as issued by Stichting, 'SITA Information Networking Computing Foundation,' and representing 3,579,518 shares in SITA Inc. N.V., amounting to €3.9 million. During the year 2018, the Company has acquired investments with a shareholding of less than 20% in different companies, amounting to €2.7 million.

The breakdown by due date of the assets under the 'Loans and accounts receivable' caption, at December 31, 2018, is as follows:

	2019	2020	2021	2022	2023 and subsequents years	Total
Loans and accounts receivable	0.2	48.9	1.8	1.5	12.8	65.2
Total	0.2	48.9	1.8	1.5	12.8	65.2

The assets included under the caption 'Loans and accounts receivable' have not suffered any impairment during the year 2018.

9.2 Financial investments in Group companies and joint ventures

The Group companies and joint ventures' shares do not quote on the stock market.

On January 1, 2018, the companies Amadeus North America Inc. and Amadeus Revenue Integrity were merged. The resulting company was named Amadeus North America Inc.

On January 5, 2018, the Company acquired 49% of the share capital of de NMC d.o.o. Skopje, obtaining 100% of shareholding of its social capital. Its main activity consists of marketing, sale and distribution of all products and information technology of Amadeus serving the travel and tourism industry, on the Macedonian market. The total consideration paid for this entity is €0.2million.

On March 22, 2018, the Company acquired 70.12% of the share capital of Hiberus Travel IO Solutions, S.L, obtaining 95% of shareholding of its social capital. Its main activity consists of developing and commercializing computer systems, applications and IT solutions to the travel industry. The total consideration paid for this entity is €8.5 million.

On October 4, 2018, the Company acquired, through its subsidiary Amadeus Americas, Inc., 100% of the share capital of TravelClick, Inc., composed by a group of companies, by an amount of €1,336.2 million. Its main activity consists of providing global solutions to the hospitality industry.

On October 24, 2018, the Company acquired, through its subsidiary Amadeus Soluciones Tecnológicas, S.A., Sociedad Unipersonal, 70% of the share capital of Argo IT Tecnologia S.A. Its main activity consists of providing computer consulting activities. The total consideration paid for this entity is €8.5 million.

On November 1, 2018, with retroactive effective since January 1, 2018, the companies Amadeus France, S.A. and Gestour S.A.S. were merged. The resulting company was named Amadeus France, S.A.



On November 15, 2018, the company CRS Amadeus America S.A., in which the Company owned a share capital of 100%, was liquidated. The investment in this company amounted to €0.8 million. This operation has not had significant impact for the Company.

At December 31, 2018 and 2017, the Company performed an analysis of all the investments in the equity of Group companies and joint ventures in order to ascertain whether the recoverable amount of such investments is higher than the book value. For those investments where the fair value is below the net carrying amount, an impairment has been made in order to adjust the book value to its recoverable value.

To calculate the recoverable value of the Group companies and joint ventures, the Company has applied the following criteria as of December 31, 2018 and 2017:

For the year ended on December 31, 2018, an approach based on multiples was applied:

- Valuation multiples are derived from the cash generating units where each company is assigned.
- In the cases where the net contribution is negative or the valuation obtained applying multiples is lower than the net book value, detailed forecasts are developed and discounted cash flow valuation is performed for such company.

For the year ended December on 31, 2017, the following methods were applied:

- a) For the main Companies, a detailed discounted cash flow analysis was performed, based in detailed forecasts developed for each of them.
- b) A multiple-based valuation was performed for all the other companies:
- Valuation multiples are derived from the separate valuation of the company taken as reference and then are applied to the other companies.
- In the cases where the value obtained for each company does not exceed 10% of the carrying amount, or if any contingency is detected, detailed forecasts are developed and discounted cash flow valuation is performed for such company.

At December 31, 2018, the Company registered accumulated value adjustments for impairment in investments in Group companies and joint ventures, amounting to €23.9 million.



The main information related to the investments in the Group companies and joint ventures at December 31, 2018, is as follows:

	% Share	holding	ol.	5.77	D 1 51		D		Book value	
	Direct	Indirect	Share Capital	Net profit/ (loss) for the year	Rest of the equity	Total equity	Dividends received	Cost	Reversal of impairment for the year	Accumulated impairment
Group companies										
Amadeus Airport IT GmbH	100%	-	-	0.6	1.6	2.2	-	4.7	-	-
Amadeus Albania sh.p.k	100%	-	-	-	0.3	0.3	-	0.2	-	-
Amadeus América S.A.	95%	5%	-	0.5	0.5	1.0	-	0.4	-	-
Amadeus Americas, Inc.	100%	-	30.7	35.9	832.3	898.9	-	793.2	22.8	-
Amadeus Argentina S.A.	95.50%	-	2.6	(1.2)	(2.1)	(0.7)	-	10.7	-	-
Amadeus Asia Limited	100%	-	1.0	3.4	15.7	20.1	-	1.0	-	-
Amadeus Austria Marketing GmbH	100%	-	2.8	0.6	0.9	4.3	-	3.0	-	-
Amadeus Benelux N.V.	100%	-	0.1	1.7	5.8	7.6	-	2.1	-	-
Amadeus Bilgi Teknolojisi Hizmetleri A.Ş.	100%	-	-	0.1	9.0	9.1	-	9.6	-	-
Amadeus Bolivia S.R.L	100%	-	0.2	0.1	0.2	0.5	-	0.3	-	-
Amadeus Bosna d.o.o. za marketing Sarajevo	100%	-	-	0.1	0.7	0.8	-	0.3	-	-
Amadeus Brasil Ltda.	83.51%	-	16.9	(0.2)	(17.9)	(1.2)	-	18.6	-	(18.6)



Amadeus IT Group, S.A. Annual Accounts for the year ended December 31, 2018 Notes to the annual accounts (millions of euros)

	% Share	eholding	-	5.70	Rest of the				Book value	
	Direct	Indirect	Share Capital	Net profit/ (loss) for the year	Rest of the equity	Total equity	Dividends received	Cost	Reversal of impairment for the year	Accumulated impairment
Amadeus Bulgaria EOOD	55.01%	-	0.1	0.1	0.1	0.3	0.1	0.4	-	-
Amadeus Capital Markets, S.A., Sociedad Unipersonal	100%	-	0.3	-	-	0.3	-	0.2	-	-
Amadeus Central and West Africa S.A.	100%	-	1.6	(0.1)	(0.4)	1.1	-	2.4	-	-
Amadeus Content Sourcing S.A., Sociedad Unipersonal	100%	-	1.0	0.1	(0.3)	0.8	-	1.0	-	-
Amadeus Corporate Business, AG	100%	-	0.1	(2.5)	(24.2)	(26.6)	-	0.1	-	-
Amadeus Customer Center Americas S.A.	100%	-	0.3	0.1	0.7	1.1	-	0.3	-	-
Amadeus Czech Republic and Slovakia s.r.o.	100%	-	-	(0.1)	1.5	1.4	0.2	0.6	-	-
Amadeus Eesti AS	100%	-	-	(0.2)	0.3	0.1	-	1.1	-	-
Amadeus Finance B.V.	100%	-	2.0	0.3	0.2	2.5	1.5	2.0	-	-
Amadeus France, S.A.	100%	-	0.1	3.8	0.3	4.2	3.1	135.0	-	-
Amadeus GDS LLP	100%	-	0.1	(0.3)	(1.1)	(1.3)	-	0.2	-	-
Amadeus GDS (Malaysia) Sdn. Bhd.	100%	-	0.2	0.1	1.1	1.4	-	0.2	-	-
Amadeus GDS Singapore Pte. Ltd.	100%	-	0.2	3.0	5.0	8.2	-	0.2	-	-
Amadeus Germany GmbH	100%	-	9.3	4.2	71.4	84.9	9.4	198.2	-	-



Amadeus IT Group, S.A. Annual Accounts for the year ended December 31, 2018 Notes to the annual accounts (millions of euros)

	% Share	holding			Rest of the				Book value	
	Direct	Indirect	Share Capital	Net profit/ (loss) for the year	Rest of the equity	Total equity	Dividends received	Cost	Reversal of impairment for the year	Accumulated impairment
AMADEUSGLOBAL Ecuador S.A.	100%	-	0.2	-	0.2	0.4	-	-	-	-
Amadeus Global Travel Distribution Ltd.	100%	-	0.6	(0.1)	2.5	3.0	-	0.7	-	-
Amadeus Global Travel Israel Ltd.	100%	-	2.4	0.2	1.1	3.7	-	1.9	-	-
Amadeus GTD (Malta) Limited	100%	-	0.1	-	0.1	0.2	-	0.1	-	-
Amadeus GTD Southern Africa Pty. Ltd.	100%	-	0.6	0.8	2.2	3.6	-	0.6	-	-
Amadeus Hellas, S.A.	100%	-	12.1	0.2	(0.9)	11.4	-	13.1	-	-
Amadeus Hong Kong Ltd.	100%	-	0.5	0.3	2.7	3.5	-	0.5	-	-
Amadeus Hospitality Netherlands B.V.	100%	-	-	(2.8)	(0.4)	(3.2)	-	50.2	-	-
Amadeus Information Technology LLC	100%	-	0.3	0.6	1.8	2.7	-	0.6	-	-
Amadeus Integrated Solutions Pty Ltd.	100%	-	0.2	-	0.3	0.5	-	0.4	-	-
Amadeus IT Group Colombia S.A.S.	100%	-	0.3	0.6	1.5	2.4	0.7	2.6	-	-
Amadeus IT Pacific Pty. Ltd.	100%	-	30.0	6.0	11.7	47.7	-	18.8	-	-
Amadeus IT Services UK Limited	100%	-	1.5	6.7	1.7	9.9	-	5.5	-	-
Amadeus Italia S.p.A.	100%	-	2.0	1.7	0.1	3.8	1.0	3.7	-	-



Amadeus IT Group, S.A. Annual Accounts for the year ended December 31, 2018 Notes to the annual accounts (millions of euros)

	% Share	holding		N	Rest of the		51.11		Book value	
	Direct	Indirect	Share Capital	Net profit/ (loss) for the year	Rest of the equity	Total equity	Dividends received	Cost	Reversal of impairment for the year	Accumulated impairment
Amadeus Japan K.K.	100%	-	2.7	0.3	2.1	5.1	-	2.5	-	-
Amadeus Korea, Ltd.	100%	-	0.1	0.2	0.8	1.1	-	0.1	-	-
Amadeus Lebanon S.A.R.L.	100%	-	0.1	-	0.2	0.3	-	0.1	-	-
Amadeus Magyaroszag Kft	100%	-	-	0.1	0.6	0.7	-	0.5	-	-
Amadeus Marketing (Ghana) Ltd.	100%	-	-	0.1	(0.4)	(0.3)	-	0.3	-	-
Amadeus Marketing Ireland Ltd.	100%	-	0.4	-	0.2	0.6	-	0.4	-	-
Amadeus Marketing Nigeria Ltd.	100%	-	0.3	0.4	(0.6)	0.1	-	0.6	-	-
Amadeus Marketing Phils Inc.	100%	-	2.2	(0.3)	1.5	3.4	-	1.9	-	-
Amadeus Marketing Romania S.R.L.	100%	-	0.4	0.1	0.6	1.1	-	0.5	-	-
Amadeus Marketing (Schweiz) A.G.	100%	-	0.1	0.3	0.6	1.0	0.6	0.1	-	-
Amadeus México, S.A. de C.V.	98%	2%	-	0.1	2.1	2.1	-	3.6	-	-
Amadeus Paraguay S.R.L.	100%	-	-	-	0.4	0.4	-	0.1	-	-
Amadeus Perú, S.A.	100%	-	5.4	(0.4)	(1.6)	3.4	-	7.2	-	-
Amadeus Polska Sp. z o.o.	100%	-	5.6	0.7	(3.4)	2.9	-	5.5	-	-
Amadeus Rezervasyon Dağıtım Sistemleri A.Ş.	100%	-	0.2	0.1	0.4	0.7	-	2.1	-	-
Amadeus S.A.S.	100%	-	23.0	321.5	975.2	1.319.7	298.3	7.7	-	-



Amadeus IT Group, S.A.
Annual Accounts for the year ended December 31, 2018
Notes to the annual accounts (millions of euros)

	% Share	holding			Post of the				Book value	
	Direct	Indirect	Share Capital	Net profit/ (loss) for the year	Rest of the equity	Total equity	Dividends received	Cost	Reversal of impairment for the year	Accumulated impairment
Amadeus Scandinavia AB	100%	-	2.2	2.5	56.7	61.4	3.1	132.6	-	-
Amadeus Services Ltd.	100%	-	0.1	-	0.1	0.2	5.4	0.1	-	-
Amadeus Slovenija, d.o.o.	100%	-	0.3	-	0.8	1.1	-	0.8	-	-
Amadeus Soluciones Tecnológicas, S.A., Sociedad Unipersonal	100%	-	0.3	5.9	0.3	6.5	5.2	102.1	-	-
Amadeus Taiwan Co. Ltd.	100%	-	0.4	0.2	0.8	1.4	-	0.3	-	-
Amadeus Travel IMS, S.L.	95%		1.2	-	2.7	3.9	-	10.5	-	-
Amadeus Verwaltungs GmbH	100%	-	-	109.4	(40.6)	68.8	-	217.2	-	-
Amadeus Yemen Limited	100%	-	-	-	0.2	0.2	-	-	-	-
Content Hellas Electronic Tourism Services S.A.	100%	-	0.4	-	(0.3)	0.1	-	0.4	-	(0.4)
Enterprise Amadeus Ukraine	100%	-	0.5	1.0	1.5	3.0	-	0.5	-	-
Navitaire LLC	100%	-	-	73.4	502.6	576.0	-	760.4	-	-
Navitaire Philippines Inc.	100%	-	2.3	0.8	0.9	4.0	-	2.7	-	-
NMC d.o.o. Skopje	100%	-	-	-	0.1	0.1	-	0.2	-	-
PT Amadeus Technology Indonesia	99%	1%	1.3	-	0.1	1.4	-	1.6	-	-
Pyton Communication Services B.V.	100%	-	-	(1.2)	(0.2)	(1.4)	-	8.5	-	-
SIA Amadeus Latvija	100%	-	_	1.2	0.8	2.0	0.8	0.9	-	-

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Amadeus IT Group, S.A. Annual Accounts for the year ended December 31, 2018 Notes to the annual accounts (millions of euros)

	% Share	holding			(loss) Rest of the Divi			Book value		
	Direct	Indirect	Share Capital	Net profit/ (loss) for the year	Rest of the equity	Total equity	Dividends received	Cost	Reversal of impairment for the year	Accumulated impairment
Sistemas de Distribución Amadeus Chile, S.A.	100%	-	0.5	0.1	1.3	1.9	-	1.1	-	-
Sistemas de Reservaciones CRS de Venezuela, C.A.	100%	-	-	6.4	0.1	6.5	-	0.9	-	-
Traveltainment GmbH	100%	-	0.1	4.7	12.4	17.2	-	61.8	-	-
UAB Amadeus Lietuva	100%	-	-	0.2	(0.1)	0.1	0.3	1.3	-	-
UFIS Airport Solutions AS	100%	-	1.9	-	12.0	13.9	-	18.8	-	(4.9)
Join ventures and associates							329.7	2,640.5	22.8	(23.9)
Amadeus Algerie S.A.R.L.	40%	-	0.1	-	2.9	3.0	-	0.1	-	-
Amadeus Egypt Computerized Reservation Services S.A.E.	100%	-	0.1	-	0.1	0.2	0.5	0.3	-	-
Amadeus Gulf L.L.C.	49%	-	0.2	0.4	1.6	2.2	2.0	0.1	-	-
Amadeus Libya Technical Services JV	25%	-	0.6	0.1	0.5	1.2	-	0.1	-	-
Amadeus Maroc S.A.S.	30%	-	0.7	-	0.6	1.3	-	0.2	-	-
Amadeus Qatar W.L.L.	40%	-	0.3	0.6	2.8	3.7	-	0.1	-	-
Amadeus Saudi Arabia Limited	95%	5%	0.5	1.4	6.3	8.2	-	0.4	-	-
Amadeus Sudani co. Ltd.	40%	-	-	0.1	-	0.1	0.2	0.1	-	-



	% Share	holding	Cl	Not profit / (loss)	Rest of the		Dividends	Book value			
	Direct	Indirect	Share Capital	Net profit/ (loss) for the year	equity	Total equity	Dividends received	Cost	Reversal of impairment for the year	Accumulated impairment	
Amadeus Syria Limited Liability	100%	-	-	-	0.2	0.2	-	0.2	-	-	
Amadeus Tunisie S.A.	30%	-	0.2	4.7	0.2	5.1	1.7	0.1	-	-	
Jordanian National Touristic Marketing Private Shareholding Company	50%	-	0.4	0.3	-	0.7	0.2	0.2	-	-	
							4.6	1.9	-	-	
							334.3	2,642.4	22.8	(23.9)	



TRADE ACCOUNTS RECEIVABLE AND PAYABLE

10.1 Doubtful debt provision, factoring and cancellation reserve

At December 31, 2018 and 2017, the Company has registered a value adjustment for possible impairment in accounts receivable from customers based on the risk involved in these receivables, amounting to €72.4 million and €51.5 million respectively.

As for credit risk, there is no significant concentration of this kind of risk related to customers.

Among other factors, the above mentioned credit risk is mitigated by the fact that most of the customers' accounts receivables and payables are settled through the clearing houses operated by International Air Transport Association (IATA) and Airlines Clearing House, Inc. (ACH). These two settlement systems ensure that cash inflows from customers will be settled at a certain fixed date, as well as credit risk is partially mitigated due to the fact that the members of the clearing houses are required to make deposits that would be used in the event of default.

The Company has several agreements signed with financial institutions to carry out non-recourse factoring transactions over a part of the accounts receivable resulting from its business. At December 31, 2018 and 2017, the Company has transferred €20.0 and €35.0 million respectively to financial institutions under these agreements.

At December 31, 2018 and 2017, the Company has registered a provision against accounts receivable, for future estimated cancellations of airline bookings, amounting to €41.8 million and €37.0 million respectively. Likewise, at December 31, 2018 and 2017, the Company has registered a provision reducing the accounts payable for distribution costs associated with cancellations, amounting to €19.4 million and €16.9 million, respectively.

10.2 Information regarding the average payment term to trade payables

The information required by the Additional Third Clause according to Law 15/2010, dated on July, 5 (modified by the final Second Clause according to Law 31/2014, dated on December 3) prepared according to the Resolution of the Accounting and Auditing Institute in Spain (ICAC) dated on January 29, 2016, regarding the information to be included within the notes to the annual accounts in relation to the average payment term to trade payables, is as follows:



Average payment term to trade payables Ratio of operations paid Ratio of outstanding payments

Total payments
Total outstanding payments

Year 2018	Year 2017
Days	Days
23 23 24	31 32 18
Millions of euros	Millions of euros
1,347 137	1,216 76

According to the same aforementioned Resolution, trade operations with suppliers of goods and services received since the initial date of the Law 31/2014, December 3, have been taken into consideration to calculate the average payment term to trade payables.

With the aim of presenting the information required by this Resolution it has been considered as accounts payable, those which by nature are trade payables with suppliers of goods and services and, therefore, are included under the 'Trade payables' caption in the current liabilities in the balance sheet and excluding trade payables with Group companies.

11. DERIVATIVE FINANCIAL INSTRUMENTS

The balances of derivatives financial instruments at December 31, 2018 and 2017, are as follows:

		31/12	/2018		31/12/2017					
Type of derivative	Financia	al assets	Financial liabilities		Financi	ial assets	Financial liabilities			
	Current	Non- current	Current	Non- current	Current	Non- current	Current	Non- current		
Exchange rate (11.1)	7.5	1.5	(19.3)	(14.5)	17.7	8.7	(7.2)	(1.1)		
Total	7.5	1.5	(19.3)	(14.5)	17.7	8.7	(7.2)	(1.1)		



11.1 Exchange rate derivatives

The detail of the open foreign currency contracts held by the Company with financial institutions at December 31, 2018, is as follows:

Financial assets

						Fair value	
Type	Financial instrument	Currency	Maturity	Notional	Income statement	Equity	Total
		USD	< 1 year	99.4	(2.0)	4.3	2.3
Cash Forward	Forward	030	> 1 year	97.8	(0.5)	1.7	1.2
flow	flow		< 1 year	46.5	0.2	0.6	0.8
		non USD	> 1 year	25.8	-	0.3	0.3
Fair	Forward	USD	< 1 year	662.6	2.9	-	2.9
value	1 OI Wal u	Other non USD	< 1 year	25.6	1.5	-	1.5
			Total		2.1	6.9	9.0
			Total non-cu	ırrent	(0.5)	2.0	1.5
			Total curren	t	2.6	4.9	7.5

Financial liabilities

					Fair value					
Type	Financial instrument	Currency	Maturity	Notional	Income statement	Equity	Total			
		USD	< 1 year	214.8	6.2	7.7	13.9			
Cash Forward	030	> 1 year	181.7	3.2	10.5	13.7				
flow	rorwaru	Other	< 1 year	97.3	0.6	3.2	3.8			
		non USD	> 1 year	71.2	-	0.8	0.8			
Fair value	Forward	Other non USD	< 1 year	34.3	1.6	-	1.6			
			Total		11.6	22.2	33.8			
			Total non-cu	ırrent	3.2	11.3	14.5			
			Total curren	t	8.4	10.9	19.3			



The detail of the open foreign currency contracts held by the Company with financial institutions at December 31, 2017, was as follows:

Financial assets

						Fair value	
Туре	Financial instrument	Currency	Maturity	Notional	Income statement	Equity	Total
		USD	< 1 year	351.4	(0.8)	15.8	15.0
Cash	h Forward	03D	> 1 year	146.8	(2.1)	9.6	7.5
flow	rorwaru	Other	< 1 year	38.8	0.5	1.7	2.2
		non USD	> 1 year	64.3	-	1.2	1.2
Fair value	Forward	Other non USD	< 1 year	16.0	0.5	-	0.5
			Total		(1.9)	28.3	26.4
			Total non-cu	ırrent	(2.1)	10.8	8.7
			Total curren	t .	0.2	17.5	17.7

Financial liabilities

						Fair value	
Type	Financial instrument	Currency	Maturity	Notional	Income statement	Equity	Total
Cash	Eonward	Other	< 1 year	100.4	1.4	5.8	7.2
flow Forward non	non USD	> 1 year	57.0	-	1.1	1.1	
Fair Value	Forward	Other non USD	< 1 year	2.0	-	-	-
			Total		1.4	6.9	8.3
			Total non-current		-	1.1	1.1
			Total current		1.4	5.8	7.2

11.2 Interest rate derivatives

At December 31, 2015, the Absorbed Company had an interest rate derivative suscribed with the purpose of hedging the risk of an increase in the interest rates of the debt that was contracted during 2016 as part of the refinancing of the Eurobond issued by the Group company Amadeus Capital Markets, S.A., Sociedad Unipersonal, with an amount of €750 million and due date in July 2016, which funds were fully transferred to the Company.



The notional amount of this interest rate derivative was €300 million and is being reduced according to the future debt amortization schedule.

On March 10, 2016, the Company cancelled this interest rate swap (IRS) contract and discontinued the hedging relationship for a total amount of €16.1 million, which was recognized temporarily in the equity and is charged to the income statement according to the hedged debt amortization schedule. The amount charged during the years 2018 and 2017 in the income statement has been €3.7 million, and €3.9 million, respectively.

The calendar of the realized impacts in the income statement of the remaining discontinued hedge instrument, is as follows:

2019	2020	2021	Total
3.0	2.5	1.0	6.5

12. EQUITY AND SHAREHOLDERS' EQUITY

At December 31, 2018 and 2017, the Company's share capital amounts to €4.4 million respectively, as represented by 438,822,506 ordinary shares with a nominal value of €0.01 per share, all of them of one single class, totally subscribed and paid.

The Company's shares are traded on the Spanish electronic trading system ('Continuous Market') on the four Spanish Stock Exchanges (Madrid, Barcelona, Bilbao and Valencia) and form part of the IBEX 35 index [AMS]. The Company's shares are also part of the Euro Stoxx 50 since September 2018.

At December 31, 2018 and 2017, the Company's shares are distributed as follows:

	31/12/2	018	31/12/2017	
Shareholder	Shares	Voting rights	Shares	Voting rights
Free float (1) Treasury shares (2) Board of Directors (3)	430,179,933 8,214,289 428,284	98.03 % 1.87 % 0.10 %	437,296,273 1,069,252 456,981	99.65% 0.24% 0.11%
Total	438,822,506	100.00 %	438,822,506	100.00%

⁽¹⁾ Includes shareholders with significant equity stake on December 31, 2018 and 2017 reported to the National Commission of the Stock Exchange CNMV.

⁽²⁾ Voting rights remain ineffective given they are treasury shares.

⁽³⁾ It does not include voting rights that could be acquired through financial instruments.



12.1 Legal reserve

According to the Spanish Capital Companies Act, 10% of the annual profit has to be transferred to a legal reserve until this reserve reaches no less than 20% of the share capital. The legal reserve can be used to increase the share capital of the Company, but the value remaining in the reserve must not be lower than 10% of the increased capital. Except for the aforementioned purpose, and as long as it does not exceed 20% of the share capital, this reserve will only be used to offset losses, provided that no other reserves are available for this purpose.

At December 31, 2018 and 2017, the legal reserve is fully established, amounting to €0.9 million.

12.2 Goodwill reserve

Until January 1, 2016, when the Law 22/2015, on July 20, of Accounts Auditing, was approved, every year's appropriation of results must include an addition to an unavailable reserve, as a result of the goodwill shown in the assets on the balance sheet. Therefore, a portion of the profit, equivalent to no less than 5% of the goodwill amount, was allocated for this purpose. In the event of lack of profit, or if the profit were insufficient, free distributable reserves could be applied.

Additionally, the Final Clause 13 of the law 22/2015, establishes that for the periods beginning on January 1, 2016, the goodwill reserve will be reclassified as a voluntary reserve of the Company and will be distributable in the amount that surpasses the value accounted for goodwill in the balance sheet. As of December 31, 2018 and 2017, the company has not yet reclassified any amount of the goodwill reserve to the other reserves.

On December 31, 2018 and 2017, the goodwill reserve registered by the Company amounts to €555.4 million.

12.3 Dividends distribution

The Company's dividend policy is to reach a dividend pay-out up to a range of 40% to 50% of the consolidated net profit of the year (excluding extraordinary impacts). The amount of dividends the Company decides to pay, if any, and the future dividend policy will however depend on a number of factors, including earnings, financial conditions, debt service obligations, cash requirements, prospects or market conditions. The amount of dividends is proposed by the Board of Directors and determined by the shareholders at General Shareholders' Meeting.

The Company is able to distribute dividends whenever the amount of the reserves is greater than the net book value of the research and development costs registered in the asset caption of the balance sheet.

On June 21, 2018, the Ordinary General Shareholders' Meeting of the Company approved the distribution of a final dividend against 2017 profit for the year, amounting to €1.135 per share, out of which an interim dividend of €0.48 per share with dividend rights was paid on January 31, 2018, for a total amount of €210.1 million. The total dividend amounts to €494.3 million.



Additionally, on December 13, 2018, the Company's Board of Directors proposed a fixed dividend distribution of 2018 profit for the year of an equivalent 50% of the consolidated net profit, reaching the maximum percentage of the dividend distribution policy. Consequently, an interim dividend distribution was approved against 2018 profit for the year, amounting to €0.51 per share with dividend rights, effective on January 17, 2019, for a total amount of €219.6 million, which has been registered in the 'Other current financial liabilities' caption.

12.4 Treasury shares

Balances and movements during the years 2018 and 2017, are as follows:

	Treasury shares	Millions of euros
As of December 31, 2016	1,521,273	25.6
Disposals for exchange ratio – merger	(4,583)	(0.2)
Disposals	(447,438)	(6.9)
As of December 31, 2017	1,069,252	18.5
Outstanding share Buy-back programme	-	500.0
Total	1,069,252	518.5
Additions	7,554,070	-
Disposals	(408,137)	(6.3)
Disposals for exchange ratio – merger	(896)	(0.1)
As of December 31, 2018	8,214,289	512.1

On December 14, 2017, the Board of Directors of the Company agreed on a Share buy-back programme for the purchase of ordinary shares of the Company subject to a capped maximum amount of aggregate total consideration of €1,000 million and a maximum of 25,000,000 shares, representing 5.69% of the share capital of the Company. The programme was structured in a first non-cancellable tranche amounting €500 million, and a second tranche amounting €500 million, cancellable under Company judgement.

During the year 2018, the Company has acquired 7,554,070 shares under the aforementioned Share Buyback programme, by a total amount of €500 million (including transaction fees amounting to €2.8 million), which was included in the 'Other current financial liabilities' caption as of December 31, 2018. The Share Buy-back programme was terminated on December 6, 2018.

On October 11, 2018, the Board of Directors of the Company agreed the cancelation of the aforementioned second tranche of the Share Buy-back programme.

During 2017, the Company acquired 4,583 shares to comply with the exchange ratio agreed in the merger described in Note 2.5. During 2018, 896 shares have been exchanged, so, there still remain 75,750 shares pending to be exchanged by the former minority shareholders of the Absorbed Company.



In accordance with the legislation in force and the announcement of the exchange ratio, the shares of the Absorbed Company not presented in the exchange before the deadline, will be substituted by shares of the Absorbing Company and will be deposited for a three years period starting from the day of the deposit's constitution, all aforementioned complies with the exchange ratio foreseen in the article 117 of the Royal Decree 1/2010, July 2, by which the wording of the Spanish Capital Companies Act is approved and should act as proceeds.

Additionally, the Company has used the treasury shares portfolio held at December 31, 2017, to cover the remuneration schemes consisting in the delivery of shares to employees and/or managers, and also the other Group companies remuneration programs (Note 18.5). During 2018, the Company delivered 408,137 shares to cover the remuneration schemes aforementioned.

12.5 Other comprehensive income

The balances and movements of the items included under the caption 'Other comprehensive income' for the years 2018 and 2017, are as follows:

	Available- for-sale financial	r-sale ancial		Cumulative translation adjustments	Total
	instruments			aujustinents	
Balance at 31/12/2016	0.1	(12.8)	(11.3)	0.7	(23.3)
Valuation	-	3.0	49.9	(0.7)	52.2
Valuation tax impact Transfers to income statement Transfers to income statement tax impact	-	(0.7) 4.0 (1.0)	(12.5) (13.3) 3.3	-	(13.2) (9.3) 2.3
Balance at 31/12/2017	0.1	(7.5)	16.1	<u>-</u>	8.7
Valuation Valuation tax impact Transfers to income statement Transfers to income statement tax impact	- - -	3.7 (0.9)	(40.7) 10.2 3.7 (0.9)	0.4 - - -	(40.3) 10.2 7.4 (1.8)
Balance at 31/12/2018	0.1	(4.7)	(11.6)	0.4	(15.8)



13. PROVISIONS

Balances and movements of the items included under the 'Long-term provisions and Short-term provisions' captions, for the years 2018 and 2017, are as follows:

	Employees benefit obligations	Investments	Claims and	litigations	
	Long-term	Long-term	Short-term	Long-term	Total
Balance at 31/12/2016	0.1	0.6	3.3	115.8	119.8
Additions	-	-	-	11.3	11.3
Disposals		-	(0.8)	(2.8)	(3.6)
Balance at 31/12/2017	0.1	0.6	2.5	124.3	127.5
Additions	0.3	0.2	-	16.5	17.0
Disposals	-	-	-	(2.5)	(2.5)
Balance at 31/12/2018	0.4	0.8	2.5	138.3	142.0

The caption 'Employees benefit obligations' includes different remuneration schemes granted to employees by the Company.

The caption 'Investments' mainly includes restoration obligations of the office buildings under operating leases where the Company carries out its operations.

The caption 'Claims and litigations' includes provisions to comply with offsetting and fiscal obligations for operating in certain territories which at the year-end are undetermined regarding their amount and settlement date (Note 16.5).



14. FINANCIAL DEBT

The detail of the captions 'Bonds and other securities' and 'Debts with financial institutions' at December 31, 2018 and 2017, is as follows:

	31/12/2018	31/12/2017
Long-term bonds	1,500.0	_
Amortization fees from bonds	(7.7)	-
Total bonds and other long term securities	1,492.3	-
Long-term debts with financial institutions Deferred arrangement fees Total long-term debts with financial institutions	127.5 (2.4) 125.1	192.5 (2.8) 189.7
Short term interest from bonds Total bonds and other short term securities	3.5 3.5	-
Short-term debts with financial institutions Deferred arrangement fees Interest payable, financial institutions Interest payable, other financial expenses Total short-term debts with financial institutions	65.0 (0.1) 0.8 0.3 66.0	65.0 (0.1) 1.0 0.2 66.1
Total financial debt	1,686.9	255.8



The breakdown of the debts with financial institutions at December 31, 2018 and 2017 is as follows:

			31/12/18		31/12/17	
Loans	Issue price	Maturity	Interest rate	Amount used	Interest rate	Amount used
Revolving loan 2015						
Term A (1)		April 2018	EURIBOR+0.55%	-	EURIBOR+0.55%	-
Revolving Loan 2016						
Revolving Loan (1)		April 2018	EURIBOR+0.60%	-	EURIBOR+0.60%	-
Bridge loan 2018						
Bridge loan (2)		September 2018	EURIBOR+0.35%	-	-	-
Revolving loan 2018						
Revolving loan 2018		April 2023	EURIBOR+0.40%	-	-	-
European Investment Ban	k (EIB)					
Tranche A 2012		May 2021	2.936%	62.5	2.936%	87.5
Tranche B 2012		May 2021	3.237%	25.0	3.237%	35.0
Tranche A 2013		May 2022	2.038%	105.0	2.038%	135.0
Total				192.5	-	257.5
Bond issuance						
September 2018	100.0%	March 2022	EURIBOR+0.45%	500.0	-	-
	99.898%	September 2023	0.875%	500.0	-	-
	99.761%	September 2026	1.5%	500.0		
Total				1,500.0		-
Total				1,692.5	_	257.5

- $(1) \quad \text{On April 27}^{\text{th}}, 2018 \text{ term A from the 2015 Revolving Loan and the 2016 Revolving Loan were cancelled}.$
- (2) On September 2018 the bridge was cancelled.

The agency Standard & Poor's Credit Market Service Europe Limited determined the credit rating for the three bond issuances at 'BBB'. The agency Moody's Investors Service España S.A., determined the credit rating for these issuances at 'Baa2', with stable outlook. Both agencies maintain the Company credit rating of 'Investment Grade'.

At December 31, 2018 and 2017, including the loans with Group companies, approximately 71.2% and 77.8% respectively, of the Company's outstanding debt is at fixed interest rate.

The Company is obliged to meet certain financial covenants, such as the ratio of total net debt to Group EBITDA and the ratio of Group EBITDA to the total net payable interest. At December 31, 2018 and 2017, the Company is in compliance with the aforementioned financial covenants.



a) Revolving Loans Facilities

Revolving Loan Facility 2015

On March 5, 2015, the Company signed a revolving loan facility amounting to €1,000 million in a single currency with two terms of €500 million each, with due date in March 2020 the Term A and in August 2017 the Term B. This facility was structured under a 'club deal' with several financial institutions with The Royal Bank of Scotland PLC as agent.

No amount was used from Term B and it was fully cancelled on April 25, 2016. Term A, available for €500 million euros was used as working capital, was cancelled on April 27th, 2018.

Revolving Loan Facility 2016

On April 26, 2016, the Company signed a revolving loan facility for a total amount of €500 million, with a 5 year maturity date, extended for one additional year during the year 2017. This facility was structured under a 'club deal' with several financial institutions with The Royal Bank of Scotland PLC as agent.

This revolving loan facility has been used as working capital and for other corporate purposes, and substituted Term B of the Revolving Loan 2015. On July 14, 2016, the Company used an amount of €360 million of this revolving loan facility to repay the loan granted by the Group Company, Amadeus Capital Markets, S.A., Sociedad Unipersonal. The Company repaid €260 million from the initial amount disposed during the year 2016. On February 14, 2017 the Company repaid the remaining €100 million from the amount disposed. This revolving loan facility was cancelled on April 27, 2018.

Revolving Loan Facility 2018

On April 27, 2018, the Company signed a revolving loan facility for a total amount of €1,000 million with a 5 year maturity, available for two more annual extensions at the end of its maturity date. This facility was structured under a 'club deal' with several financial institutions with the National Westminster Bank PLC as agent. This revolving loan facility is used as working capital and for other corporate purposes.

This revolving loan facility replaces the revolving loan facility of €1,000 million signed on March 5, 2015, from which only term A was available for €500 million, and the revolving loan facility signed on April 26, 2016.

At December 31, 2018, there was no amount used from the revolving loan facility.

b) Bridge Loan

On August 8, 2018, the Company signed a bridge loan of €1,000 million euros with a 12 month maturity, available for a six month extension. This facility was structured with several financial institutions with the Crédit Agricole Corporate and Investment Bank, Sucursal en España as agent. The amount of the bridge loan was used to partially finance the acquisition of Travelclick, Inc. on October 2018. On September 18th, 2018 this bridge loan was fully cancelled and no amount was used.



c) European Investment Bank (EIB)

On May 14, 2012, the European Investment Bank (EIB) granted to the Company, with an unsecured senior loan amounting to €200 million, with a 9 years maturity since May 24, 2012.

The principal from this loan was used to finance the Research & Development investment activities for a variety of projects in the IT solutions area between 2012 and 2014.

This loan from the EIB has two tranches; a first tranche with a notional value of €150 million with repayments every six months starting in 2015 and a second tranche with a notional value of €50 million with repayments every six months starting in 2016. During the year 2018, €25 million have been repaid of the first tranche and €10 million of the second tranche.

On April 29, 2013, the European Investment Bank (EIB) granted the Company with a second unsecured senior loan amounting to €150 million, with a 9 years maturity since May 17, 2013.

The principal from this loan was used to finance the Research & Development investment activities for a variety of projects in the Distribution area between 2013 and 2015.

This second loan from the EIB has a single tranche with a notional value of €150 million with repayments every six months starting in 2017. During the year 2018, €30 million have been repaid of this loan.

The breakdown by due date of the debt with the European Investment Bank at December 31, 2018, is as follows:

Loans	2019	2020	2021	2022	Total
Tranche A 2012	25.0	25.0	12.5	-	62.5
Tranche B 2012	10.0	10.0	5.0	-	25.0
Tranche A 2013	30.0	30.0	30.0	15.0	105.0
Total	65.0	65.0	47.5	15.0	192.5

d) Bonds and other securities

On September 6, 2018, the Company issued three bonds for a total amount of €1,500 million euros, under the debt instruments issuance program, the 'Euro Medium Term Note Program' signed up by the Group company Amadeus Finance B.V in 2014, which the Company has joined in 2017.

The first issuance of €500 million with a 3.5 years maturity does not have an annual coupon rate. The second issuance of €500 million with a 5 year maturity, has an annual coupon rate of 0.875% and an issue price of 99.898% of its nominal value. The third bond was issued for €500 million with an 8 year maturity, an annual coupon rate of 1.5% and an issue price of 99.761% of its nominal value.



The issuance was formalized on September 18, 2018. The issue amount was allocated to the acquisition of Travelclick, Inc. and its group of companies, and other financing corporate purposes.

At December 31, 2018, the fair value of the bonds issued maturing in 2022, 2023 and 2026 amounts to €495.6 million (99.136% of its face value), €497.9 million (99.583% of its face value) and bonds issued in €493.2 million (98.647% of its face value) respectively. These fair values have been calculated taking the quoted prices in active markets as a reference.

e) Debt guaranteed by the Company

• Euro Medium Term Note Program

In 2014, the Group company, Amadeus Finance B.V., signed up a debt instruments issuance program, the 'Euro Medium Term Note Program', by a maximum nominal amount of €2,400 million that can be issued in euros or any other currency. In 2015, the Group company, Amadeus Capital Markets, S.A.U., and in 2017 the Company, joined this program.

The Base Prospectus of the program was registered in the Financial Authority of Luxembourg, 'Luxembourg Commission de Surveillance du Secteur Financier', as the Luxembourg authority for admission to trading. Also, trading admission of the securities issuance under the Official List program was requested and the quoting in the Luxemburg's Stock Exchange.

In 2018, Amadeus Finance B.V and Amadeus Capital Markets, S.A., Sociedad Unipersonal have increased the nominal amount of the 'Euro Medium Term Note Program' to €4,000 million. The Base Prospectus of the program was updated and approved by the 'Luxembourg Commission de Surveillance du Secteur Financier' (CSSF) on August 22, 2018. Also, an additional supplement was approved by the CSSF on September 4, 2018.

Euro-Commercial Paper Program – ECP

Additionally, Amadeus Finance B.V., signed up in the year 2014 a short-term commercial paper issuance program called 'Euro-Commercial Paper Program – ECP'. The program was agreed by a maximum nominal amount of €500 million, on August 16, 2016 the program was extended up to €750 million, it can be issued in euros or any other currency, with different maturity dates, always less than 365 days.

The commercial paper issued under this program, will not be quoted in any securities market and will have 'STEP label', under the 'STEP Convention'.

The Company, as parent company of the Group, has subscribed, as guarantor the commercial paper and debt instruments programs. The structure of the securities listed on the secondary market guaranteed by the Company at December 31, 2018 and 2017, is as follows:



			31/12/18		31/:	12/17
Debt	Value at issuance	Maturity	Interest rate	Amount Used	Interest rate	Amount used
Bond issue						
November 2015 (1)	99.260%	November 2021	1.625%	500.0	1.625%	500.0
October 2016 (1)	99.785%	October 2020	0.125%	500.0	0.125%	500.0
May 2017 (1)	99.932%	May 2019	0.0%	500.0	0.0%	500.0
Total value of securities	es .			1,500.0		1,500.0
Commercial paper issu	ıe					
Commercial paper	(2)	Under 365 days	(0.300-0.200%)	330.0	(0.320-0.190%)	300.0
Total commercial pape	er			330.0		300.0
Total				1,830.0		1.800,0

⁽¹⁾ Debt issued by Amadeus Capital Markets, S.A, Sociedad Unipersonal.

15. DEFERRED INCOME

Balances and movements of the 'Deferred income' captions during the years 2018 and 2017, are as follows:

	Current	Non-current	Total
Balance at 31/12/2016	61.2	308.1	369.3
Additions	-	50.8	50.8
Transfers to the income statement	(72.1)	-	(72.1)
Transfers	73.3	(73.3)	<u> </u>
Balance at 31/12/2017	62.4	285.6	348.0
Additions	-	45.3	45.3
Transfers to the income statement	(69.3)	-	(69.3)
Transfers	73.5	(73.5)	-
Balance at 31/12/2018	66.6	257.4	324.0

The deferred income includes the portion of the cash received from customers for the implementation of 'Altéa Reservation', 'Altéa Departure Control' and 'e-commerce' units, and was not recognised as ordinary income during the period.

The Company starts the recognition of revenue in the income statement when the migration has been completed (cut-over) and recognises the revenue for these services during the period of the agreement.

⁽²⁾ Debt issued by Amadeus Finance B.V.



16. PUBLIC ADMINISTRATIONS AND TAXATION

The Company pays Corporate Income Tax via the tax consolidation Regime (Tax Group 256/05), from which it is the parent company.

The Tax Consolidation Group is comprised of the following companies:

Parent company:

Amadeus IT Group, S.A.

Subsidiaries:

Amadeus Soluciones Tecnológicas, S.A., Sociedad Unipersonal Amadeus Capital Markets, S.A., Sociedad Unipersonal Amadeus Content Sourcing, S.A., Sociedad Unipersonal

In 2016 the Company was involved in a merger process, described in Note 2.5, which is under the Chapter VII of Special Regime, Law 27/2014, November 27, for Corporate Income Tax.

16.1 Deferred tax assets and liabilities and current balances with Public Administrations

The breakdown of the deferred tax assets and the current debtor balances with Public Administrations, at December 31, 2018 and 2017 is as follows:

	31/12/2018	31/12/2017
Deferred tax assets		
Share-based payments	2.9	2.3
Purchase price allocation amortization	-	3.2
Non-current asset amortization	0.9	1.1
Doubtful debt provision	2.3	2.7
Cancellations provision	5.6	5.0
Cash flow hedge	7.5	4.2
Investment impairment adjustments	9.4	9.4
Other non-deductible expenses	3.3	5.4
Withholding tax and outstanding tax credits	101.3	83.1
Total deferred tax assets	133.2	116.4
Current debtors balances		
Tax Authorities, debtor for Corporate Income Tax	-	38.1
Tax Authorities of other countries, debtor for V.A.T.	0.8	0.6
Total current debtor balances	0.8	38.7
Total	134.0	155.1

The above mentioned deferred tax assets have been recognized in the balance sheet. The Directors of the Company consider that based on the estimated future benefits of the Tax Consolidation Group it is probable that these assets will be recovered.



The breakdown of the deferred tax liabilities and the current creditor balances with Public Administrations, at December 31, 2018 and 2017, is as follows:

	31/12/2018	31/12/2017
Deferred tax liabilities		
Purchase price allocation amortization Cash flow hedge	72.0 2.0	29.9 7.1
Amortization of goodwill from investments	11.3	10.2
Other deferred taxes liabilities	0.1	0.1
Total deferred tax liabilities	85.4	47.3
Current creditor balances		
Tax Authorities, creditor for Corporate Income Tax	20.5	-
Tax Authorities, creditor for V.A.T.	0.3	1.8
Tax Authorities, creditor for other concepts	1.6	1.3
Social Security Authorities, creditors	1.2	1.1
Total current creditor balances	23.6	4.2
Total	109.0	51.5

The variation of deferred tax liability linked to the purchase price allocation amortization includes the revaluation of the amounts generated in previous years.

16.2 Reconciliation between the net result before tax and Corporate Income Tax base

The reconciliation between the net result before tax registered in the income statement and the Corporate Income Tax base for the year 2018, is as follows:

		Income stateme	nt
	Increases	Decreases	Total
Net result before tax			756.6
Permanent differences	132.9	(334.6)	(201.7)
Exempt dividends received and other income	-	(334.6)	(334.6)
Amortization of goodwill	131.8	-	131.8
Others	1.1	-	1.1
Temporary differences	101.8	(19.3)	82.5
Arising in current year			
Doubtful debt provision	11.0	-	11.0
Share-based payments	2.5	-	2.5
Others	-	(1.5)	(1.5)
Arising in previous years			
Purchase price allocation amortization	87.9	-	87.9
Investment impairment adjustments	-	(17.8)	(17.8)
Others	0.4	-	0.4
Tax base before compensations			637.4
Tax Consolidation Group negative tax base compensation			-
Company tax base			637.4



According to Royal Legislative Decree 3/2016, of December 2, the temporary difference for impairment of investments includes the reversal of the impairment loss that was tax deductible in previous years and whose amount has not been significant.

The reconciliation between the net result before tax registered in the income statement and the Corporate Income Tax base for the year 2017, was as follows:

	In	come Statement	
	Increases	Decreases	Total
Net result before tax		_	675.9
Permanent differences	0.9	(310.5)	(309.6)
Exempt dividends received and other income	-	(305.9)	(305.9)
Amortization of goodwill from investments	-	(4.6)	(4.6)
Others	0.9	-	0.9
Temporary differences	227.6	(10.0)	217.6
Arising in current year			
Doubtful debt provision	-	(7.6)	(7.6)
Share-based payments	-	(0.9)	(0.9)
Others	1.0	-	1.0
Arising in previous years			
Purchase price allocation amortization	222.2	-	222.2
Investment impairment adjustments	4.4	-	4.4
Others	-	(1.5)	(1.5)
Tax base before compensations		_	583.9
Tax Consolidation Group negative tax base compensation		_	-
Company tax base		_	583.9

The reconciliation between the income and expenses directly recognized in equity and the Corporate Income Tax base, for the years 2018 and 2017, is as follows:

Income and expenses recognised in equity
Temporary differences
Arising in current year
Cash flow hedge
Corporate Income Tax Base in equity

Income and expenses directly recognised in equity			
Year 2018		Year 2017	7
Increases	Total	Decreases	Total
	(33.3)		43.6
33.3	33.3	(43.6)	(43.6)
33.3	33.3	(43.6)	(43.6)
	_		_



16.3 Tax recognised in equity

The detail of taxes directly recognized in equity at December 31, 2018, is as follows:

Deferred tax
Arising in current year
Cash flow hedge
Total deferred tax

increases	Decreases	Total
10.2	(1.8)	8.4
10.2	(1.8)	8.4
		8.4

Total tax recognised in equity

The detail of taxes directly recognized in equity at December 31, 2017, was as follows:

	Increases	Decreases	Total
Deferred tax			
Arising in current year			
Cash flow hedge	2.3	(13.2)	(10.9)
Total deferred tax	2.3	(13.2)	(10.9)
Total tax recognised in equity			(10.9)

16.4 Reconciliation between the net result before tax and Corporate Income Tax expense

Reconciliation between the net result before tax and the Corporate Income Tax expense, for the years 2018 and 2017, is as follows:

Net result before tax
Tax rate 25%
Permanent and temporary differences Tax credits and others Total Corporate Income Tax expense recognised in the income statement
Current tax Deferred tax

Year 2017	Year 2018
675.9	756.6
(169.0)	(189.2)
84.5	32.3
4.7	8.7
(79.8)	(148.2)
(100.4)	(147.1)
20.6	(1.1)



16.5 Periods open to tax audit and tax audit procedures

According to the current legislation, taxes cannot be considered definitively settled until the filed tax forms are audited by the Tax Authorities, or until the four year statute of limitations ends.

At the year-end 2018, the Company has opened to tax audit (including those of the Absorbed Company, that, as a consequence of the merger described in the Note 2.5, all rights and obligations have been transferred to the Absorbing Company) the last four years except for those taxes that have been subject to a partial or full audit which have concluded by signing the tax assessment under protest. The judicial appeal process has been initiated to the National Appellate Court.

The Directors of the Company consider that the mentioned taxes were properly settled, therefore, in the event of differences in the interpretation of the current tax regulations, regarding the fiscal treatment of the transactions, the potential resulting liabilities, should they materialise, will not significantly impact the accompanying annual accounts.

In December 2016, a claim has been filed with the National Appellate Court, related to the tax assessments signed under protest for the Corporate Income Tax of the years from 2005 to 2007 and from 2008 to 2010. During 2017 the Company has submitted a writ of conclusions. The National Appellate Court rejected the appeal by decision in September 2018 and in October 2018, the Company, filed an extraordinary appeal (Recurso de Casación) before the Supreme Court only with respect to the non-tax deductibility of financial interest (years 2007-2010), which is still pending of admission.

In June 2015, the Company received a final decision from the Central Administrative Court (TEAC) rejecting cumulatively appeals regarding the tax assessment signed under protest relating to the Non-residents Income Tax for the year 2007. In July 2015, judicial appeal process had been initiated in the same court considering the resolution was not in line with the Law, insomuch as the allegations and/or proof (evidence) presented before the court in November 2013 were declared inexistent by omission that could turn out to be essential for the resolution of the claim. In January 2017, a resolution from the TEAC was received, rejecting the allegations submitted by the Company before it. In February 2017, the Company filed an appeal before the National Appellate Court. In September 2017, after the disclosure of the file, a claim has been registered to the National Appellate Court, and in November 2017 the statement of conclusions, pending execution at the year-end.

The Company has voluntarily deposited the amount required by the Tax Authorities until the resolution of this litigation (Note 9.1) and has registered the appropriate provisions in order to minimize its exposure in the event the final ruling from the Court does not result in its favour (Note 13). Therefore, and in any case, the resolution of this matter should not have any significant impact on the Company's financial situation.

Since 1999, the Company has been engaged in disputes with the Indian tax authorities in relation to an allegation that the distribution activities in that country qualify as a permanent establishment in India. On this basis, the Indian tax authorities claim that a portion of the revenue generated in respect of bookings made by travel agencies located in India should be subject to Indian tax.



There is a number of proceedings underway relating to the tax years between 1995 and 2015 at different procedural stages (ranging from initial inspection to appeal) before the Indian administrative authorities and before the Supreme Court. The resolution from the Delhi High Court dated on January 2010 concerning tax years from 1995 to 1998 concludes on the existence of permanent establishment, but without income liable to tax in India.

This resolution was also extended to the fiscal years from 1998 to 2006 (both inclusive). These decisions are under dispute before the Supreme Court. The Company has been advised that there is no provision under Indian law for sanctions to be imposed as a result of the ongoing proceedings.

Additionally, since 2006, the Indian tax authorities are of the opinion that the IT service agreement executed between the Company and an airline (both non-resident) may give rise to royalty payments and fees for technical services in India. As a result of this interpretation, a new tax claim is under dispute.

The Company has registered the appropriate provisions in order to minimize its exposure in the event the final ruling from the Court does not result in its favour (Note 13).

17. **FOREIGN CURRENCIES**

The detail of the main balances and transactions in foreign currency, valuated at the year-end exchange rate and at the average exchange rate as of December 31, 2018 and 2017, respectively, is as follows:

	31/12/2018	31/12/2017
Assets		
Accounts receivable	203.5	184.3
Loans given	1,033.9	132.2
Other assets	181.5	112.5
Cash and cash equivalents	38.9	17.8
Liabilities		
Accounts payable	(401.2)	(322.4)
Loans received	(245.3)	(180.4)
Other liabilities	(15.3)	(21.4)
	2018	2017
Income statement		
Services rendered	1,417.4	1,303.2
Services received	(933.8)	(865.8)



The amount of exchange rate differences by financial instrument recognised in the income statement for the year 2018, is as follows:

	Transactions settled	Outstanding	
	in the year	balances	Total
Financial assets			
Loans to Group companies and joint ventures	(22.7)	16.0	(6.7)
Derivatives	1.0	5.6	6.6
Other financial assets	13.9	4.5	18.4
Total financial assets	(7.8)	26.1	18.3
TOTAL IIIIdilCidi dssets	(7.0)	20.1	10.3
Financial liabilities			
Debts with Group companies and joint ventures	(13.4)	(8.0)	(21.4)
Derivatives	(4.2)	(9.7)	(13.9)
Other financial liabilities	-	2.0	2.0
Total financial liabilities	(17.6)	(15.7)	(33.3)
Total	(25.4)	10.4	(15.0)

The amount of exchange rate differences by financial instrument recognised in the income statement for the year 2017, was as follows:

	Transactions settled in the year	Outstanding balances	Total
Financial assets	,		, , , , ,
Loans to Group companies and joint ventures	(7.8)	(13.0)	(20.8)
Derivatives	6.3	(2.3)	4.0
Other financial assets	(1.0)	(9.5)	(10.5)
Total financial assets	(2.5)	(24.8)	(27.3)
Financial liabilities			
Debts with Group companies and joint ventures	0.8	11.0	11.8
Derivatives	(2.8)	(4.7)	(7.5)
Other financial liabilities		3.1	3.1
Total financial liabilities	(2.0)	9.4	7.4
Total	(4.5)	(15.4)	(19.9)



18. REVENUES AND EXPENSES

18.1 Trade revenue

The Company operates in the travel industry and thus, events that may affect the industry could also have an impact on both the Company's operations and its financial position.

The segment information has been prepared in accordance how the segments are regularly reviewed by the chief operating decision maker in order to allocate resources to a segment and to assess its performance. The Company is organized into two operating segments on the basis of the different services offered:

- Distribution, where the primary offering is the GDS platform. It generates revenues mainly from booking fees the Company charges to travel providers for bookings made, as well as other non–booking revenues; and
- IT solutions, where the Company offers a portfolio of technology solutions (primarily Altéa PSS) that automate mission-critical processes for travel providers. This segment generates revenues from the transactions processed in our platform, as well as from other non-transactional services.

The information regarding the operating segments during 2018 and 2017, is as follows:

Operating segment	Year 2018	Year 2017
Distribution	3,272.5	3,123.9
Total	1,243.0 4,515.5	1,179.6 4,303. 5
TOLdi	4,515.5	4,303.3

The processing of bookings and sales of transactional IT solutions depends on complex IT systems, and on billions of transactions processed during each year. The classification of the trade revenues between transactional and non-transactional during 2018 and 2017, is as follows:

Transactional revenue Non-transactional revenue

Total

Year 2018	Year 2017
4,009.9 505.6	3,742.0 561.5
4,515.5	4,303.5



The following geographical distribution of the services provided during the year 2018 and 2017, is primarily based on the country where bookings were made. Regarding those bookings directly made by the offices and the airline websites that are directly connected to the Amadeus system, as well as the IT solutions services, the home country of the customers is the criteria applied.

Geographical market	Year 2018	Year 2017
Spain European Union O.E.C.D. Rest of the world	169.8 1,563.7 1,290.5 1,491.5	227.0 1,545.7 1,282.4 1,248.4
Total	4,515.5	4,303.5

18.2 Personnel expenses

The breakdown of the 'Personnel expenses' for the years 2018 and 2017, is as follows:

Salaries, wages and similar	
Social benefits	
Pension plan contributions	
Other social costs	
Total	

Year 2018	Year 2017
88.4	84.5
2.6	2.4
25.5	23.6
116.5	110.5

18.3 Other operating expenses

The breakdown of the 'Other operating expenses' caption includes distribution, product development, data processing, communications and administration expenses. The detail for the years 2018 and 2017, is as follows:

Group companies
Joint ventures
Third parties
Total

Year 2018	Year 2017
2,712.7	2,596.4
141.5	123.2
891.1	795.0
3,745.3	3,514.6



18.4 Financial results

The detail of the financial income and expenses for the years 2018 and 2017, is as follows:

	Note	Year 2018	Year 2017
Financial income		356.8	314.1
From equity instruments		334.8	306.1
Dividends received from Group companies and joint ventures	9.2 & 19.1	334.3	305.6
Dividends received from third parties		0.5	0.5
From securities and other financial instruments		22.0	8.0
Loans to Group companies and joint ventures	19.1	20.9	7.9
Other financial income		1.1	0.1
Financial expenses		(40.0)	(33.4)
Debts with Group companies and joint ventures	19.1	(15.3)	(17.3)
Interest from debts		(14.5)	(16.0)
Arrangement fees amortization		(0.8)	(1.3)
Debts with third parties		(24.7)	(16.1)
Interest from debts with financial institutions		(5.9)	(7.5)
Interest from bonds		(3.6)	-
Interest from derivatives financial instruments – hedge		(3.7)	(3.9)
Arrangement fees amortization		(4.0)	(1.0)
Other financial expenses		(7.5)	(3.7)
Changes in fair value of financial instruments		-	(2.7)
Financial instruments held for trading and others		-	(2.7)
Exchange rate differences	17	(15.0)	(19.9)
Impairment and gains/ losses on disposal of financial instruments		24.1	(2.9)
Impairment and losses		23.6	(3.3)
Gains / (losses) on disposal of financial instruments		0.5	0.4
Financial profit / (loss)		325.9	255.2

The financial income and expenses measured in application of the effective interest method, mainly relate to the financial income from securities and other financial instruments and to the financial expenses from debts with Group companies and joint ventures and financial institutions.



18.5 Share-based payments

The Company has the following reward schemes in place for managers and employees:

18.5.1 Performance Share Plan

The Performance Share Plan (PSP) consists of a contingent award of shares of the Company to certain management. The final delivery of the shares at the end of the vesting period depends on the achievement of predetermined performance objectives that relate to value creation in Amadeus as well as employee service requirements. The performance objectives relate to the relative shareholder return (TSR) and the adjusted basic earnings per share (EPS) growth. PSP 2018 includes an additional performance objective related to pre-tax adjusted free cash flow (OCF) growth. The vesting period of each independent cycle is 3 years and no holding period applies.

This plan is considered as equity-settled and, accordingly, the fair value of the services received during the years ended as of December 31, 2018 and 2017, as consideration for the equity instruments granted, is presented in the income statement under the 'Personnel and related expenses' caption by an amount of €7.5 million and €5.3 million, respectively.

The detail of the shares allotted and fair value at grant date of the last four cycles of the PSP is set forth in the table below:

	PSP 2015	PSP 2016	PSP 2017	PSP 2018
Total shares allotted at grant date (1)	98.814	111.880	99.695	74,970
Fair value of those instruments at grant date (€)	34.74	,	49.49	,
Dividend yield	1.41%	1.59%	1.47%	1.24%
Expected volatility	20.06%	22.37%	21.23%	19.06%
Risk free interest rate	0.56%	0.00%	0.00%	0.00%

⁽¹⁾ This number of shares could increase up to double if all performance objectives are extraordinary.

During the year 2018, the PSP 2015 has been settled at the vesting date, implying that the Company transferred to the eligible employees 172,672 shares, due to the achievement of the performance objectives (200.00%), at a weighted average price of €74.72 per share. The Company used treasury shares to settle this share-based payments (Note 12.4).

During the year 2017, the PSP 2014 was settled at the vesting date, implying that the Company transferred to the eligible employees 214,341 shares, due to the achievement of the performance objectives (187.00%), at a weighted average price of €53.70 per share. The Company used treasury shares to settle this share-based payments (Note 12.4).



18.5.2 Restricted Share Plan

The Restricted Share Plan (RSP) consists on the delivery of a given number of shares of the Company to certain employees on a non-recurring basis, after predetermined services requirements are met. The RSP beneficiaries must remain employed in a Group company during a determined period of time, which oscillates between 2 and 5 years.

This plan is considered as equity-settled. The fair value of the services received as consideration for the equity instruments granted, 7,025 and 6,959 shares during the years 2018 and 2017 is presented in the income statement under the 'Personnel and related expenses' caption by an amount of €0.1 million and nill, respectively.

During the year 2018, certain RSP awards have been settled at vesting date, implying that the Company transferred to the eligible employees 40 shares in May at a weighted average price of €66.72 per share and 969 shares in August at a weighted average price of €74.72 per share. The Company used treasury shares to settle these share-based payments (Note 12.4).

During the year 2017, certain RSP awards were settled at vesting date, implying that the Company transferred to the eligible employees 500 shares in April at a weighted average price of €47.01 per share and 1,606 shares in November at a weighted average price of €59.90 per share. The Company used treasury shares to settle these share-based payments (Note 12.4).

18.5.3 Share Match Plan

The Share Match Plan (SMP) consists of a contingent award of shares of the Company to employees that voluntarily decided to participate in the plan. The final delivery of the shares at the end of the vesting period depends on the achievement of predetermined vesting conditions that relate to the purchase and holding of the shares, as well as the participant must remain employed in a Group company until the end of the cycle.

Under the terms of the SMP, the Company will grant the participants an additional share for every two purchased, provided if they hold the shares for a year after the purchase period has ended.

This plan is considered as equity-settled. The fair value of the services received as consideration for the equity instruments granted, 20,450 and 24,201 shares during the years 2018 and 2017, respectively, is presented in the income statement under the 'Personnel and related expenses' caption by an amount of €0.4 million and €0.4 million, respectively.

During the year 2018, the SMP 2016 has been settled according to the terms of the plan, implying that the Company transferred to the participants 9,431 shares, at a weighted average price of €74.42 per share. The Company used treasury shares to settle this share-based payments (Note 12.4).

During the year 2017, the SMP 2015 was settled according to the terms of the plan, implying that the Company transferred to the participants 5,741 shares, at a weighted average price of €54.04 per share. The Company used treasury shares to settle this share-based payments (Note 12.4).



19. TRANSACTIONS AND BALANCES WITH RELATED PARTIES

19.1 Transactions with related parties

The breakdown of transactions with related parties for the year 2018, is as follows:

	Group companies	Joint ventures	Other related parties	Total
Services rendered	163.3	28.8	-	192.1
Other operating expenses	(2,712.7)	(141.5)	-	(2,854.2)
Interests from loans	20.9	-	-	20.9
Debt expenses	(15.3)	-	-	(15.3)
Dividends received	329.7	4.6	-	334.3
Dividends distributed	-	-	(0.8)	(0.8)
Remuneration	-	-	(16.4)	(16.4)
Total	(2,214.1)	(108.1)	(17.2)	(2,339.4)
TOLAI	(2,214.1)	(100.1)	(17.2)	(2,333.4)

The breakdown of transactions with related parties for the year 2017, was as follows:

	Group companies	Joint ventures	Other related parties	Total
Services rendered	207.3	20.1	-	227.4
Other operating expenses	(2,596.4)	(123.2)	-	(2,719.6)
Interests from loans	7.9	-	-	7.9
Debt expenses	(17.3)	-	-	(17.3)
Dividends received	302.8	2.8	-	305.6
Dividends distributed	-	-	(0.7)	(0.7)
Remuneration		-	(19.2)	(19.2)
Total	(2,095.7)	(100.3)	(19.9)	(2,215.9)



19.2 Balances with related parties

The breakdown of balances with related parties at December 31, 2018, is as follows:

	Group companies	Joint ventures	Other related parties	Total
Long-term investments Equity instruments Loans to companies	2,616.6 1,046.2	1.9	- -	2,618.5 1,046.2
Trade debtors	44.7	13.2	-	57.9
Short-term investments Loans to companies Interests from loans to companies Cash-pooling Dividends	282.3 14.1 145.6 0.4	- - - 0.5	- - - -	282.3 14.1 145.6 0.9
Long-term debts	(995.3)	-	-	(995.3)
Short-term debts Debts with companies Interests from debts with companies Cash-pooling Dividends	(1,088.8) (1.8) (85)	- - - -	- - - (0.4)	(1,088.8) (1.8) (85) (0.4)
Trade creditors	(347.7)	(47)	-	(394.7)
Total	1,631.3	(31.4)	(0.4)	1,599.5



The breakdown of balances with related parties at December 31, 2017, was as follows:

	Group companies	Joint ventures	Other related parties	Total
Long-term investments				
Equity instruments	2,192.5	3.9	_	2,196.4
Loans to companies	419.6	-	-	419.6
Trade debtors	40.5	8.2	-	48.7
Short-term investments				
Loans to companies	14.2	-	-	14.2
Interests from loans to companies	1.7	-	-	1.7
Cash-pooling	206.3	-	-	206.3
Dividends	102.7	0.1	-	102.8
Long-term debts	(1,492.0)	-	-	(1,492.0)
Short-term debts				
Debts with companies	(498.4)	-	-	(498.4)
Interests from debts with companies	(1.8)	-	-	(1.8)
Cash-pooling	(98.7)	-	-	(98.7)
Dividends	-	-	(0.4)	(0.4)
Trade creditors	(435.0)	(26.0)	-	(461.0)
Total	451.6	(13.8)	(0.4)	437.4



19.2.1 Trade debtors and creditors

The breakdown of the 'Trade debtors' and 'Trade creditors' as of December 31, 2018 and 2017, is as follows:

	31/12/2018	31/12/2017
Dalitana		
Debtors	2.2	1.0
For taxes	2.2	1.9
For other concepts	55.7	46.8
Total	57.9	48.7
Creditors		
For taxes	-	(0.1)
For other concepts	(394.7)	(460.9)
Total	(394.7)	(461.0)

As of December 31, 2018 and 2017, the captions 'Group companies, debtor for taxes' and 'Group companies, creditors for taxes' include the estimated credit and debit that the Company has with the companies included in the Tax Consolidation Group, related to the Corporate Income Tax.

As of December 31, 2018 and 2017, the captions 'Group companies, debtor for other concepts' and 'Group companies, creditors for other concepts' include the different transactions that the Company has with the companies that form the Amadeus Group for agreements in application of the transfer pricing policies.



19.2.2 Loans to Group companies

The detail of loans to Group companies at December 31, 2018, is as follows:

Group companies	Currency	Millions of euros	Reference interest	Due date
Amadeus Verwaltungs GmbH	EUR	168.3	1.32%	11/11/2019
Amadeus Hellas S.A.	EUR	36.6	0.26%	15/10/2019
Amadeus Central and West Africa S.A.	EUR	0.9	0.42%	20/06/2020
Content Hellas Electronic Tourism Services S.A.	EUR	0.2	0.73%	05/11/2019
Amadeus Corporate Business, AG	EUR	62.8	1.53%	08/04/2019
Amadeus Corporate Business, AG	EUR	30.9	0.73%	02/11/2021
Amadeus Bilgi Teknolojisi Hizmetleri A.Ş.	EUR	2.5	0.45%	01/07/2021
Amadeus Rezervasyon Dağıtım Sistemleri A.Ş	EUR	3.0	0.45%	01/12/2020
Amadeus Polska Sp. z o.o.	EUR	1.8	0.47%	05/10/2021
Amadeus Albania sh.p.k	EUR	0.1	0.74%	15/01/2020
Amadeus Travel IMS	EUR	0.5	0.44%	22/03/2021
UFIS Airport Solutions (Thailand) Ltd.	USD	2.3	3.34%	14/04/2021
Amadeus Bolivia S.R.L.	USD	0.4	4.11%	18/04/2019
Amadeus GDS LLP	USD	1.0	4.07%	01/03/2019
Amadeus Global Travel Israel Ltd.	USD	2.4	3.41%	05/05/2021
Amadeus GDS Singapore Pte. Ltd.	USD	9.7	3.76%	01/02/2019
Amadeus Americas, Inc.	USD	988.9	5.08%	01/10/2026
Amadeus Argentina S.A	USD	1.1	3.44%	27/08/2021
Amadeus Argentina S.A., Sucursal Uruguay	USD	2.9	3.37%	06/05/2020
Amadeus Perú S.A.	USD	2.4	3.74%	14/12/2021
Amadeus Perú S.A.	USD	3.1	2.80%	02/10/2021
Amadeus Marketing (Ghana) Ltd.	USD	0.4	3.45%	21/01/2019
Amadeus Marketing Nigeria Ltd.	USD	1.0	4.36%	28/11/2019
Amadeus Marketing Phils Inc.	USD	2.8	3.69%	01/11/2021
Amadeus GTD Southern Africa Pty. Ltd.	USD	1.4	4.12%	20/07/2019
Amadeus Ecuador	USD	0.5	3.39%	19/07/2019
Amadeus Integrated Solutions Pty Ltd.	USD	0.6	3.22%	01/03/2020
		1,328.5		

As of October 1, 2018, the Company granted a loan amounting to \$1,070 million to the group company Amadeus Americas, Inc. with the purpose of financing the acquisition of Travelclick, Inc. and its subsidiaries.



19.2.3 Debts with Group companies

The detail of debts with Group companies at December 31, 2018, is as follows:

Group companies	Currency	Millions of euros	Reference interest	Due date
Amadeus Finance B.V.	EUR	330.5	(0.05)%	14/01/2019
Amadeus Capital Markets, S.A.U.	EUR	499.6	0.08%	19/05/2019
Amadeus Capital Markets, S.A.U.	EUR	498.4	0.25%	06/10/2020
Amadeus Capital Markets, S.A.U.	EUR	496.9	1.81%	17/11/2021
Amadeus Capital Markets, S.A.U.	EUR	-	0.00%	05/05/2019
UFIS Airport Solutions AS	EUR	13.4	0.00%	12/04/2019
Amadeus Slovenija, d.o.o.	EUR	0.6	0.00%	12/04/2019
Navitaire LLC	USD	198.2	2.72%	25/01/2019
Amadeus IT Pacific Pty. Ltd.	AUD	33	2.02%	10/01/2019
Amadeus Scandinavia AB	SEK	11.3	0.00%	10/01/2019
Amadeus Norway AS	NOK	1.0	0.80%	10/01/2019
Amadeus Denmark A/S	DKK	1.2	0.00%	10/01/2019
Total		2,084.1		

During 2015, the Group company Amadeus Finance B.V., made several issuances of commercial paper in the Euromarket. At December 31, 2018 and 2017, Amadeus Finance B.V. had outstanding commercial paper by an amount of €330.5 million and €300.3 million, respectively. The Company subscribed these agreements as guarantor. Amadeus Finance B.V. transferred the amount received in the issuances, net of related expenses, to the Company through a loan contract. The contract is registered under the 'Short-term debts with Group companies' caption.

Financial expenses for the years 2018 and 2017 derived from the aforementioned loans, amounting to \in (0.6) million and \in 4.6 million, respectively, are included in the income statement under 'Interest from debts with Group companies' caption.

On November 10, 2015, the Group company Amadeus Capital Markets, S.A., Sociedad Unipersonal, under the debt issuance Euro Medium Term Note Program, issued bonds in the Euromarket for a total of €500 million. This company transferred the amount received, net of related expenses, to the Company, through a loan contract.

As of December 31, 2018, the amortised cost of this loan amounts €496.8 million, including the principal of €497.4 million and the arrangement fees of €0.6 million. This loan has a yearly interest rate of 1.64187% payable annually. Additionally, it includes an implicit interest rate of 0.17228% to be capitalised annually. This loan is registered under the 'Short-term debts with Group companies' caption.



On September 29, 2016, the Group company Amadeus Capital Markets, S.A., Sociedad Unipersonal, issued bonds in the Euromarket for a total of €500 million. This company transferred the amount received, net of related expenses, to the Company, through a loan contract.

As of December 31, 2018, the amortised cost of this loan amounts \leq 498.4 million, including the principal of \leq 498.8 million and the arrangement fees of \leq 0.4 million. This loan has a yearly interest rate of 0.12559% payable annually. Additionally, it includes an implicit interest rate of 0.11973% to be capitalised annually. This loan is registered under the 'Long-term debts with Group companies' caption.

As of May 12, 2017 the Group company Amadeus Capital Markets, S.A., Sociedad Unipersonal, issued bonds in the Euromarket for a total of €500 million. This company transferred the amount received, net of related expenses, to the Company, through a loan contract.

As of December 31, 2018, the amortised cost of this loan amounts €499.4 million, including the principal of €499.6 million and the arrangement fees of €0.2 million. This loan has an implicit interest rate of 0.08411% to be capitalised annually. This loan is registered under the 'Long-term debts with Group companies' caption.

Financial expenses for the years 2018 and 2017 derived from the aforementioned loans with Amadeus Capital Markets, S.A., Sociedad Unipersonal, amounting to €11.5 million and €11.2 million, respectively, are registered in the income statement under the 'Interest from debts with Group companies' caption.

19.3 Board of Directors and Key Management remuneration

The position of Member of the Board of Directors is remunerated in accordance with the Company's Bylaws. The remuneration consists of a fixed remuneration to be determined by the General Shareholders' Meeting before the relevant financial year ends.

The remuneration to which the Chief Executive Officer may be entitled despite of their functions as Director, consists of salary (in cash and in kind), yearly and/or multiannual bonus, subject to the objectives fulfilment, share-based plans and any other compensation decided by the General Shareholders' Meeting held on June 25, 2015, for a period of 3 years.

On June 21, 2018 and June 15, 2017, the Ordinary General Shareholders' Meeting agreed a fixed remuneration for said functions, in cash or in kind, for the period January to December 2018 and 2017, with a limit of €1,426 thousand and €1,426 thousand, respectively, and it vested the Board of Directors with the authority to resolve on how said remuneration was to be distributed among the members of the Board, following article 36 of the Company's Bylaws. The Board of Directors of the Company may agree an unequal remuneration scheme distribution. No loans, advances or stock options have been granted to the members of the Board of Directors.



The breakdown by type of payment received by the members of the Board of Directors in 2018 and 2017, is as follows:

In thousands of euros	Year 2018		Year :	2017
Board members	Cash	In kind	Cash	In kind
José Antonio Tazón García	303	2	303	2
Guillermo de la Dehesa Romero	158	-	152	_
Luis Maroto Camino	35	-	35	-
Stuart Anderson McAlpine	-	-	86	-
Francesco Loredan	113	-	120	-
Clara Furse	145	-	136	-
David Webster	149	-	158	-
Pierre–Henri Gourgeon	113	-	113	-
Roland Busch	53	-	113	-
Marc Verspyck	53	-	113	-
Nicolas Huss	91	-	49	-
Pilar García Ceballos-Zúñiga	102	-	4	-
Stephan Gemkow	48	-	-	-
Peter Kuerpick	59	-	-	-
Total	1,422	2	1,382	2

As of December 31, 2018 and 2017, the Key Management personnel includes 8 and 11 members, respectively.

During the year ended December 31, 2018, the amounts accrued to the Key Management in respect of compensation in cash (base salary and bonus accrued), compensation in kind, contributions to pension plan and collective life insurance policies and share-based payments amounted to $\[\]$ 4,342 thousand, $\[\]$ 500 thousand and $\[\]$ 4,890 thousand, respectively ($\[\]$ 7,161 thousand, $\[\]$ 305 thousand, $\[\]$ 452 thousand and $\[\]$ 4,858 thousand, respectively, during the year ended December 31, 2017).

Additionally, the amounts accrued to the Chief Executive Officer in respect of compensation in cash (base salary and bonus accrued), compensation in kind, contributions to pension plan and collective life insurance policies and share based payments amounted to \le 1,722.6 thousand, \le 46 thousand, \le 183 thousand and \ge 3,084 thousand, respectively (\ge 2,018 thousand, \ge 104 thousand, \ge 176 thousand and \ge 2,728 thousand respectively for the year ended December 31, 2017).



19.4 Directors' information regarding situations of conflict of interests

As of December 31, 2018, neither any of the members of the Board of Directors nor any other person related to them, in accordance with the Spanish Capital Companies Act, have reported to the Board of Directors any direct or indirect conflicting situation with the interests of the Company.

19.5 Other information related to the Board of Directors and Key Management

As of December 31, 2018 and 2017, investment held by the members of the Board of Directors in the share capital of the Company, is as follows:

Board members	Shares			
	31/12/2018	31/12/2017		
José Antonio Tazón García	255,000	255,000		
Luis Maroto Camino	172,883	201,480		
David Webster	1	1		
Pierre–Henri Gourgeon	400	400		
Roland Busch	-	100		
Total	428,284	456,981		
Voting rights	0.09760%	0.10414%		

The number of shares in the capital of the Company held by the members of the Key Management at December 31, 2018 is 273,692 shares. The number of shares in the capital of the Company held by the members of the Key Management at December 31, 2017 was 273,128 shares.

19.6 Financial structure

As mentioned in Note 1, the Company belongs to the Amadeus Group. Companies belonging to the Group, at December 31, 2018 and 2017, are detailed in the appendix attached to these annual accounts.



20. OTHER INFORMATION

20.1 Auditors' fees

The fees for the annual accounts auditing services in thousands of euros and other services rendered by the auditor's firm Deloitte, S.L. and other firms related thereto, for the years 2018 and 2017, are as follows:

In thousands of euros	Year 2018	Year 2017
Auditing Other audit related services	701 205	802 583
Total auditing and related services	906	1,385
Tax advice Other services	257 210	195 176
Total professional services	467	371
Total	1,373	1,756

20.2 Number of employees

The average number of employees and Board of Directors members of the Company during 2018 and 2017, is 976 and 982, respectively. Distribution by category and gender, is as follows:

	Year 2018		Year 20)17
	Female	Male	Female	Male
Board of Directors	2	9	2	9
Key Management and Vice Presidents	3	7	3	8
Directors	11	30	11	34
Managers	195	191	192	214
Disabled managers	1	-	1	-
Rest of personnel	304	215	296	206
Rest of disabled personnel	6	2	5	1



The number of employees and Board of Directors members of the Company as of December 31, 2018 and 2017, is 1,005 and 1,039, respectively. Distribution by category and gender, is as follows:

	31/12/18		31/1	2/17
	Female	Male	Female	Male
Board of Directors	2	9	2	9
Key Management and Vice Presidents	3	8	3	7
Directors	12	30	10	31
Managers	207	195	202	232
Disabled managers	1	-	1	-
Rest of personnel	301	229	318	219
Rest of disabled personnel	6	2	5	-

20.3 Off-balance sheet commitments

At December 31, 2018 and 2017, the Company has guarantees issued to cover certain obligations entered into by Group companies and received from third parties, as per the following detail:

Other guarantees and bank guarantees Guarantees over office buildings and equipment Bank guarantees on commercial contracts

Total

31/12/2018	31/12/2017
28.6	22.1
10.0	11.8
1.3	5.0
39.9	38.9

At December 31, 2018 and 2017 the guarantees undertaken by the Company, in the form of comfort letters, amount to €1.8 and €1.7 million, respectively.

21. ENVIRONMENTAL INFORMATION

Given its activity, the Company has no responsibilities, expenses, assets, liabilities or contingencies of an environmental nature that may have a significant impact on its equity, financial position or results. Therefore, no specific disclosures relating to environmental issues are included in the current notes to the annual accounts.



22. SUBSEQUENT EVENTS

As of the date of issuance of the annual accounts no significant subsequent events have occurred after the reporting period which might affect the Company and that should be included in these notes to the annual accounts.



APPENDIX

The subsidiaries of the Company as of December 31, 2018 and 2017 are:

Name	Type of company	Country	Registered Address	Activity	Investment 31/12/2018 (%) (1) (2)	Investment 31/12/2017 (%) (1) (2)	Date of acquisition or creation (3)
Group companies							
Amadeus Airport IT Americas, Inc. (4)	Inc.	U.S.A.	5950 Hazeltine National Drive, Suite 210. Orlando, Florida. 32822.	Software development	100%	100%	21.04.15
Amadeus Airport IT GmbH	GmbH	Germany	Berghamer Str. 6 85435, Erding-Aufhasen.	Software development	100%	100%	11.06.12
Amadeus Albania sh.p.k	sh.p.k.	Albania	Bulevardi Deshmoret e Kombit, Tirana.	Distribution	100%	100%	15.04.16
Amadeus América S.A. (5)	Sociedad Anónima	Argentina	Ingeniero Enrique Butty 240 4° piso. Caba CP 1001.	Regional support	100%	100%	28.04.00
Amadeus Americas, Inc.	Inc.	U.S.A.	3470 NW 82nd Avenue Suite 1000 Miami, Florida 33122.	Regional support	100%	100%	17.04.95
Amadeus Argentina S.A.	Sociedad Anónima	Argentina	Ingeniero Enrique Butty 240 4° piso. Caba CP 1001.	Distribution	95.50%	95.50%	06.10.97
Amadeus Asia Limited	Limited	Thailand	21st, 23rd and 27th Floor, Capital Tower. 87/1 All Season Place. Wireless Road, Lumpini, Pathumwan. 10330 Bangkok.	Regional support	100%	100%	24.11.95
Amadeus Austria Marketing GmbH	GmbH	Austria	Dresdnerstrasse 91/C1/4, 1200 Wien.	Distribution	100%	100%	13.02.88
Amadeus Benelux N.V.	N.V.	Belgium	Medialaan, 30. Vilvoorde 1800.	Distribution	100%	100%	11.07.89
Amadeus Bilgi Teknolojisi Hizmetleri A.Ş.	Anonim Şirketi	Turkey	İstanbul Havalımanı Serbest Bölgesi Plaza Ofis No: 1401 Kat: 14 34830 Yesilköy, İstanbul.	Software development	100%	100%	03.04.13
Amadeus Bolivia S.R.L.	S.R.L.	Bolivia	Equipetrol Norte. Calle J. Edificio "Rolea Center" Piso 1. Oficinas E&D. Santa Cruz.	Distribution	100%	100%	14.03.02



Name	Type of company	Country	Registered Address	Activity	Investment 31/12/2018 (%) (1) (2)	Investment 31/12/2017 (%) (1) (2)	Date of acquisition or creation (3)
Amadeus Bosna d.o.o. za marketing Sarajevo	d.o.o.	Bosnia and Herzegovina	Midhat Karic Mitke 1, 71000 Sarajevo.	Distribution	100%	100%	01.06.01
Amadeus Brasil Ltda.	Limited	Brasil	Rua das Olimpiadas 205 – 5 andar, Sao Paulo 04551-000.	Distribution	83.51%	83.51%	30.06.99
Amadeus Bulgaria EOOD	Limited	Bulgaria	1, Bulgaria Square, 16th Floor. Triaditza Region. 1463 Sofia.	Distribution	55.01%	55.01%	17.11.98
Amadeus Capital Markets, S.A., Sociedad Unipersonal	Sociedad Anónima Unipersonal	Spain	Calle Salvador de Madariaga 1, 28027, Madrid.	Financial activities	100%	100%	28.04.08
Amadeus Central and West Africa S.A.	S. A.	Ivory Coast	7, Avenue Nogues 08 BPV 228 Abidjan 01.	Distribution	100%	100%	03.10.01
Amadeus Content Sourcing, S.A., Sociedad Unipersonal	Sociedad Anónima Unipersonal	Spain	Calle Salvador de Madariaga 1, 28027, Madrid.	Intermediation	100%	100%	11.06.14
Amadeus Corporate Business, AG	AG	Germany	Berghamer Strasse 6. D-85435. Erding. Munich.	Holding of shares	100%	100%	01.04.14
Amadeus Customer Center Americas S.A.	Sociedad Anónima	Costa Rica	Oficentro La Virgen II.Torre Prisma, Piso 5, Pavas, San José.	Regional support	100%	100%	29.06.09
Amadeus Czech Republic and Slovakia s.r.o.	s.r.o.	Czech Rep	Meteor Centre Office Park Sokolovská 100 / 94 Praha 8 - Karlin 186 00.	Distribution	100%	100%	19.09.97
Amadeus Data Processing GmbH (6)	GmbH	Germany	Berghamer Strasse 6. D-85435. Erding. Munich.	Data processing	100%	100%	15.04.88
Amadeus Denmark A/S (7)	A/S	Denmark	Oldenburg Allé 3, 1.tv. DK-2630 Taastrup.	Distribution	100%	100%	31.08.02
Amadeus Eesti AS	AS	Estonia	Tuukri 19. 10152 Tallinn.	Distribution	100%	100%	27.12.13
Amadeus Finance B.V.	B.V.	The Netherlands	De Entrée 99, 1101 HE Amsterdam.	Financial activities	100%	100%	23.10.14
Amadeus France, S.A. (8)	S.A.	France	Le Seine Saint Germain Bâtiment C, 2-8 Ave. Du Bas-Meudon. F-92445 Issy-Les-Moulineaux Cedex.	Distribution	100%	100%	27.04.98
Amadeus GDS LLP	LLP	Kazakhstan	48, Auezov Str., 4th floor, 050008, Almaty.	Distribution	100%	100%	08.01.02
Amadeus GDS (Malaysia) Sdn. Bhd.	Sdn. Bhd.	Malaysia	Suite 1005, 10th Floor. Wisma Hamzah-kwong Hing. nº 1 Leboh Ampang. Kuala Lumpur 50100.	Distribution	100%	100%	02.10.98



Name	Type of company	Country	Registered Address	Activity	Investment 31/12/2018 (%) (1) (2)	Investment 31/12/2017 (%) (1) (2)	Date of acquisition or creation (3)
Amadeus GDS Singapore Pte. Ltd.	Pte. Ltd.	Singapore	1 Wallich Street #27-00 Guoco Tower, Singapore 078881.	Distribution	100%	100%	25.02.98
Amadeus Germany GmbH	GmbH	Germany	Zentrale Finanzen SiemensstaBe 1, 61352. Bad Homburg.	Distribution	100%	100%	07.08.99
AMADEUSGLOBAL Ecuador S.A.	Sociedad Anónima	Ecuador	República del Salvador N35- 126 y Portugal, Edificio Zanté; piso 2 oficina 206, Quito.	Distribution	100%	100%	12.01.96
Amadeus Global Operations Americas, Inc. (4)	Inc.	U.S.A.	Corporate creations, Network Inc, 3411 Silverside Road #104 Rodney building, Wilmington, Delaware 19810. New Castle County.	Data processing	100%	100%	10.02.15
Amadeus Global Travel Distribution Ltd.	Limited	Kenya	P.O. Box 6680-00100, 14, Riverside off Riverside Drive, Grosvenor suite 4A, 4th Floor, Nairobi.	Distribution	100%	100%	03.07.03
Amadeus Global Travel Israel Ltd.	Limited	Israel	14 Ben Yehuda St. 61264, Tel Aviv.	Distribution	100%	100%	23.03.00
Amadeus GTD (Malta) Limited	Limited	Malta	Birkirkara Road. San Gwann. SGN 08.	Distribution	100%	100%	17.02.04
Amadeus GTD Southern Africa Pty. Ltd.	Pty. Limited.	South Africa	Turnberry Office Park. 48 Grosvenor Road, Bryanston. 2021 Johannesburg.	Distribution	100%	100%	01.01.03
Amadeus Hellas, S.A.	S.A.	Greece	Sygrou Ave. 157. 17121 N. Smyrni - Athens	Distribution	100%	100%	02.02.93
Amadeus Honduras, S.A. (4)	Sociedad Anónima	Honduras	Edificio El Ahorro Hondureño. Cía. de Seguros, S.A. 4to Nivel - Local B. Av. Circunvalación. San Pedro Sula.	Distribution	100%	100%	17.03.98
Amadeus Hong Kong Ltd.	Limited	China	3/F, Henley Building nº 5 Queen's Road. Central Hong Kong.	Distribution	100%	100%	21.08.03
Amadeus Hospitality Americas, Inc. (4)	Inc.	U.S.A.	75 New Hampshire Ave, Portsmouth NH 03801.	Distribution and Software development	100%	100%	05.02.14
Amadeus Hospitality Asia Pacific Pte. Ltd. (4)	Limited	Singapore	600 North Bridge Road, #14-02 Parkview Square, Singapore 188778.	Distribution and Software development	100%	100%	05.02.14



Name	Type of company	Country	Registered Address	Activity	Investment 31/12/2018 (%) (1) (2)	Investment 31/12/2017 (%) (1) (2)	Date of acquisition or creation (3)
Amadeus Hospitality Netherlands B.V.	B.V.	The Netherlands	Chasséveld 15-G 4811 DH Breda.	Distribution and Software development	100%	100%	21.07.15
Amadeus Hospitality UK Limited (4)	Limited	U.K.	Fourth Floor Drapers Court, Kingston Hall Road, Kingston-upon-Thames, Surrey KT1 2BQ.	Distribution and Software development	100%	100%	05.02.14
Amadeus Information Technology LLC	Limited Liability	Russia	M. Golovin line 5, 2nd floor 107045, Moscow.	Distribution	100%	100%	28.03.08
Amadeus Integrated Solutions Pty Ltd.	Limited	South Africa	Turnberry Office Park, 48 Grosvenor Road, Bryanston, Johannesburg.	Distribution	100%	100%	30.08.11
Amadeus IT Group Colombia S.A.S.	Limitada	Colombia	Carrera 11 No. 84 - 09 6° piso Edificio Torre Amadeus, Bogotá.	Distribution	100%	100%	25.07.02
Amadeus IT Pacific Pty. Ltd.	Pty. Limited	Australia	Level 7 180 Thomas Street 2000 Haymarket, Sydney.	Distribution	100%	100%	18.11.97
Amadeus IT Services UK Limited	Limited	U.K.	3rd Floor First Point, Buckingham Gate, Gatwick, West Sussex RH6 0NT.	Distribution and Software development	100%	100%	13.07.88
Amadeus Italia S.p.A.	Societá per Azioni	Italy	Via Morimondo, 26. 20143 Milano.	Distribution	100%	100%	18.12.92
Amadeus Japan K.K.	K.K.	Japan	SPP Ginza Building 5F, 2-4-9 Ginza, Chuo-Ku, Tokio 104-0061.	Distribution	100%	100%	01.01.05
Amadeus Korea, Ltd	Limited	Republic of Korea	Kyobo Securities Building-Youldo 10F. Bldg. 26-4 Youido-dong, Yongdungpo-gu, Seoul 150-737.	Software development and software definition	100%	100%	14.11.11
Amadeus Lebanon S.A.R.L.	S.A.R.L.	Lebanon	Gefinor Centre P.O. Box 113-5693 Beirut.	Distribution	100%	100%	07.05.09
Amadeus Magyaroszag Kft	Korlatolf Felelossegu Tarsasag	Hungary	1075 Budapest. Madách Imre út 13-14. Budapest.	Distribution	100%	100%	13.10.93
Amadeus Marketing (Ghana) Ltd.	Limited	Ghana	12 Quarcoo Lane, West Airport Residential Area, Accra.	Distribution	100%	100%	14.11.00
Amadeus Marketing Ireland Ltd.	Limited	Ireland	65 Charlemont Street Dublin 2.	Distribution	100%	100%	20.06.01



Name	Type of company	Country	Registered Address	Activity	Investment 31/12/2018 (%) (1) (2)	Investment 31/12/2017 (%) (1) (2)	Date of acquisition or creation (3)
Amadeus Marketing Nigeria Ltd.	Limited	Nigeria	26, Ladipo Bateye Street, G.R.A., Ikeja, Lagos.	Distribution	100%	100%	18.05.01
Amadeus Marketing Phils Inc.	Inc.	Philippines	36th Floor, LKG Tower Ayala Avenue, Makati City.	Distribution	100%	100%	09.06.97
Amadeus Marketing Romania S.R.L.	S.R.L.	Romania	246C Calea Floreasca, Sky Tower Building, 19th floor, 014476, Bucharest.	Distribution	100%	100%	22.01.03
Amadeus Marketing (Schweiz) A.G.	A.G.	Switzerland	Pfingstweidstrasse 60. Zurich CH 8005.	Distribution	100%	100%	14.06.94
Amadeus México, S.A. de C.V. (9)	Sociedad Anónima	Mexico	Pº de la Reforma nº 265, Piso 11. Col. Cuauhtemoc 06500 México D.F.	Distribution	100%	100%	13.02.95
Amadeus North America Inc. (4) (10)	Inc.	U.S.A.	3470 NW 82nd Avenue Suite 1000 Miami, Florida 33122.	Distribution	100%	100%	28.04.95
Amadeus Norway AS (7)	AS	Norway	Post boks 6645, St Olavs Plass, NO-0129 Oslo.	Distribution	100%	100%	31.08.02
Amadeus Paraguay S.R.L.	S.R.L.	Paraguay	Luis Alberto de Herrera 195 esquina Fulgencio Yegros. Edificio Inter Express - Piso 2, Oficina 202, Asunción.	Distribution	100%	100%	13.03.95
Amadeus Perú S.A.	Sociedad Anónima	Peru	Víctor Andrés Belaunde, 147. Edificio Real 5, Oficina 902. San Isidro, Lima.	Distribution	100%	100%	12.10.95
Amadeus Polska Sp. z o.o.	Sp. z o.o.	Poland	ul. Domaniewska 49, Warsaw 26-672.	Distribution	100%	100%	17.12.92
Amadeus Revenue Integrity Inc. (4) (10)	Inc.	U.S.A.	3530 E. Campo Abierto, Suite 200, Tucson, AZ – 85718.	Information technology	-	100%	07.11.03
Amadeus Rezervasyon Dağıtım Sistemleri A.Ş.	Anonim Şirketi	Turkey	Barbaros Plaza İş Merkezi. Dikilitaş Mah. Emirhan Cad. No:113 Kat:18 34349 Istanbul.	Distribution	100%	100%	11.05.94
Amadeus S.A.S.	Société par Actions Simplifiée	France	Les Bouillides, 485 Route du Pin Montard. Boite Postale 69. F-06902 Sophia Antipolis Cedex.	Software development and software definition	100%	100%	02.05.88
Amadeus Scandinavia AB	Limited	Sweden	Hälsingegatan 49 6tr, Box 660 SE-113 84 Stockholm.	Distribution	100%	100%	31.08.02



Name	Type of company	Country	Registered Address	Activity	Investment 31/12/2018 (%) (1) (2)	Investment 31/12/2017 (%) (1) (2)	Date of acquisition or creation (3)
Amadeus Services Ltd. (11)	Limited	U.K.	World Business Centre 3. 1208 Newall Road. Heathrow Airport. Hounslow TW6 2RB Middlesex.	Software development	100%	100%	20.07.00
Amadeus Slovenija, d.o.o.	d.o.o	Slovenia	Dunajska 122, 1000 Ljubljana.	Distribution	100%	100%	15.04.16
Amadeus Software Labs India Private Limited (12)	Limited	India	6th Floor, Etamin Block, Prestige Technology Park- II, Marathahalli-Srajapur Outer Ring Road, 560103 Bangalore.	Software development and software definition	100%	100%	21.02.12
Amadeus Software Technology (Shanghai) CO., Ltd(4)	Limited	China	1709 You You International Plaza, No.76 Pujian Road, Pudong New Area 200127 Shanghai.	Distribution and software development	100%	100%	05.02.14
Amadeus Soluciones Tecnológicas, S.A., Sociedad Unipersonal	Sociedad Anónima Unipersonal	Spain	Edificio Iris, Ribera del Loira 4-6, 28042, Madrid.	Distribution	100%	100%	23.09.98
Amadeus Taiwan Co. Ltd.	Limited by shares	Taiwan	12F, No. 77 Sec.3, Nan-Jing E. Rd. Taipei City.	Distribution	100%	100%	10.07.08
Amadeus Travel IMS, S.L. (13)	S.L.	Spain	Paseo Isabel La Católica, 6, 50009, Zaragoza.	Software development	95%	24.88%	14.05.15
Amadeus Verwaltungs GmbH	GmbH	Germany	Unterreut 6. 76135 Karlsruhe.	Holding of shares	100%	100%	21.06.05
Amadeus Yemen Limited (11)	Limited	Yemen	Al-Zubairi Street. Aman Tower Building – 6th Floor. Sana'a.	Distribution	100%	100%	31.10.08
Argo IT Tecnologia S.A. (14)	Sociedad Anónima	Brasil	Rua do Paraiso, No. 148, planta 13, Sao Paulo, Estado de Sao Paulo.	Computer consulting	70%	-	24.10.18
Bratys Development Srl (4)	Srl	Romania	3 Zarii Street, 5th District Bucharest.	Information technology	100%	-	04.10.18
Content Hellas Electronic Tourism Services S.A.	Limited Liability Company	Greece	157, Syngrou Av., 3rd floor, N. Smyrni, 17121 Athens.	Distribution	100%	100%	14.09.09
CRS Amadeus America S.A. (15)	Sociedad Anónima	Uruguay	Av. 18 de Julio 841. Montevideo 11100.	Regional support	-	100%	22.07.93
Digital Alchemy, LLC. (4)	LLC.	U.S.A.	8721 Airport Freeway Suite 200, N. Richland Hills, Texas	Data processing and Information technology	100%	-	04.10.18



Name	Type of company	Country	Registered Address	Activity	Investment 31/12/2018 (%) (1) (2)	Investment 31/12/2017 (%) (1) (2)	Date of acquisition or creation (3)
Enterprise Amadeus Ukraine	Limited Liability Company	Ukraine	Podil Plaza business center 30, Spasska street. 04070 Kyiv.	Distribution	100%	100%	22.10.04
Gestour S.A.S. (8)	Société par Actions Simplifiée	France	16, Avenue de l'Europe, 67300 Schiltigheim.	Software development	-	100%	01.06.10
i:FAO AG (16)	AG	Germany	Clemensstrasse 9 60487, Frankfurt am Main.	Holding of shares	90.02%	88.89%	25.06.14
i:FAO Bulgaria EOOD (16)	EOOD	Bulgaria	Antim Tower, Level 15, 2 Kukush Street, 1309 Sofia.	Software development	90.02%	88.89%	25.06.14
i:FAO Group GmbH (16)	GmbH	Germany	Clemensstrasse 9, 60487 Frankfurt am Main.	Distribution and Software development	90.02%	88.89%	25.06.14
Latinoamérica Soluciones Tecnológicas SPA (17)	SPA	Chile	Isidora Goyenechea 2939 P/10, Las Condes, Santiago de Chile.	Distribution	100%	100%	21.02.14
Navitaire LLC	LLC	U.S.A.	333 South Seventh Street Suite 1800, 55402 Minneapolis.	Software development	100%	100%	26.01.16
Navitaire Philippines Inc.	Inc.	Philippines	8767 Paseo De Roxas, Metro Manila, 16F Philamlife Tower, 1200, Makati City, Manila.	Software development	100%	100%	26.01.16
NMC d.o.o. Skopje	d.o.o	Macedonia	Gradski Zid, Blok 4/8, 1000 Skopje.	Distribution	100%	51%	15.04.16
NMTI Holdings, Inc. (4)	Inc.	U.S.A.	Corporation Trust Center, 1209 Orange Street, Wilmington, County of New Castle, Registry of Delaware 19801 - Delaware 4326008.	Holding of shares	100%	100%	05.02.14
Private Enterprise "Content Ukraine" (18)	Limited Liability Company	Ukraine	Podil Plaza business center 30, Spasska street. 04070 Kyiv.	Distribution	100%	100%	23.08.06
PT Amadeus Technology Indonesia (19)	Limited Liability Company	Indonesia	UOB Plaza Floor 39, Unit 2, Jl. M.H. Thamrin No. 10, Jakarta 10230.	Distribution	100%	100%	23.02.17
Pyton Communication Services B.V.	B.V.	The Netherlands	Schatbeurderlaan 10, Postbus 116 6002 AC Weert.	Distribution and Software development	100%	100%	30.06.98
Pyton Communication Services Deutschland GmbH (20)	GmbH	Germany	Kölner Straße 7A D - 51789 Lindlar.	Software development	100%	100%	21.08.15



Name	Type of company	Country	Registered Address	Activity	Investment 31/12/2018 (%) (1) (2)	Investment 31/12/2017 (%) (1) (2)	Date of acquisition or creation (3)
SIA Amadeus Latvija	SIA	Latvia	8 Audeju Street, LV-1050 Riga.	Distribution	100%	100%	31.08.02
Sistemas de Distribución Amadeus Chile, S.A.	Sociedad Anónima	Chile	Marchant Pereira No 221, piso 11. Comuna de Providencia, Santiago de Chile	Distribution	100%	100%	06.05.08
Sistemas de Reservaciones CRS de Venezuela, C.A.	C.A.	Venezuela	Av. Francisco de Miranda, Edif. Parque Cristal, Torre Este, Piso 3, Ofic 3 - 7A, Urb. Los Palos Grandes, Cod. Postal 1060, Caracas.	Distribution	100%	100%	14.11.95
The Rubicon Group, LLC. (4)	LLC.	U.S.A.	101 Marietta Street, Suite 3525, Atlanta GA 30303	Information technology	100%	-	04.10.18
Travel Audience, GmbH (21)	GmbH	Germany	Elsenstraße 106 12435 Berlin.	E-Commerce	100%	100%	23.11.11
TravelClick Asia Pty (4)	Pty.	Australia	291 Coventry Street. Melbourne, Australia 3205	Distribution	100%	-	04.10.18
TravelClick Canada (4)	Inc.	Canada	1306 Wellington Street West Suite 300 & 500 Otawa, Ontario K1Y 4R1.	Distribution	100%	-	04.10.18
TravelClick Europe, S.L. (4)	Sociedad Limitada	Spain	Via Augusta, 117. Barcelona, 08006.	Distribution	100%	-	04.10.18
TravelClick France, Eurl. (4)	Eurl.	France	12 Rue de la Chaussee D'Antin 75009, Paris.	Distribution	100%	-	04.10.18
TravelClick, Inc. (4)	Inc.	U.S.A.	55 W 46th St 27th floor. New York, NY 10036, EE. UU.	Distribution and Software development	100%	-	04.10.18
TravelClick Singapore Pte. Ltd (4)	Limited	Singapore	8 Kallang Avenue #12-05, APERIA Tower 1 Singapore 339509	Distribution	100%	-	04.10.18
Traveltainment GmbH	GmbH	Germany	Carlo-Schmid-Straße 12 52146 Würselen/ Aachen.	Software development	100%	100%	27.09.06
Traveltainment UK Ltd. (15)	Limited	U.K.	Unit 102 Culley Court, Orton Southgate, Peterborough, PE2 6WA.	Software development	-	100%	27.09.06
UAB Amadeus Lietuva	UAB	Lithuania	Olimpieciu 1A-9B, LT-09200, Vilnius.	Distribution	100%	100%	31.08.02
UFIS Airport Solutions AS	AS	Norway	Cort Adelers gate 17, 0254 Oslo.	Holding of shares	100%	100%	24.01.14



Name	Type of company	Country	Registered Address	Activity	Investment 31/12/2018 (%) (1) (2)	Investment 31/12/2017 (%) (1) (2)	Date of acquisition or creation (3)
UFIS Airport Solutions Holding Ltd. (22) (23)	Limited	Thailand	Suvarnabhumi Airport Operation Building, 999 Moo 1, Suite Z4-007, Bangna-Trad KM 15 Road, Nong Prue, Bang Phli, Samutprakarn 10540.	Holding of shares	49%	49%	24.01.14
UFIS Airport Solutions (Thailand) Ltd. (22) (24)	Limited	Thailand	Suvarnabhumi Airport Operation Building, 999 Moo 1, Suite Z4-007, Bangna-Trad KM 15 Road, Nong Prue, Bang Phli, Samutprakarn 10540.	Software development	74%	74%	24.01.14
UFIS Airport Solutions Pte Ltd (11) (25)	Limited	Singapore	300 Beach Road #14-06, The Concourse, Singapore 199555.	Software development	100%	100%	24.01.14
Videopolis, S.A.S. (4)	Société par Actions Simplifiée	France	8 place du Marché, Neuilly Sur Seine, 92200.	Information technology and Distribution	100%	-	04.10.18
Videopolis.com, S.A. (4)	Société par Actions	Belgium	Avenue Louise 523, 1050 Bruxelles.	Information technology	100%	-	04.10.18
Zdirect, Inc. (4)	Inc.	U.S.A.	4712 Oleander Drive Myrtle Beach SC 29577.	Information technology	100%	-	04.10.18
Zdirect.Biz Canada, Inc. (4)	Inc.	Canada	6 Hamilton Avenue North, Suite 206, K1Y 4R1 Ottawa, ON.	Software development and Information technology	100%	-	04.10.18
Joint ventures and associates							
Amadeus Algerie S.A.R.L.	S.A.R.L.	Algeria	06, Rue Ahcéne Outaleb "les Mimosas" Ben Aknoun.	Distribution	40%	40%	27.08.02
Amadeus Egypt Computerized Reservation Services S.A.E. (26)	S.A.E.	Egypt	Units 81/82/83 Tower A2 at Citystars. Cairo.	Distribution	100%	100%	28.03.05
Amadeus Gulf L.L.C.	Limited Liability Company	United Arab Emirates	7th Floor, Al Kazna Insurance Building, Banyas Street. P.O. Box 46969. Abu Dhabi.	Distribution	49%	49%	27.12.03
Amadeus Libya Technical Services JV	Limited Liability Company	Libya	Abu Kmayshah ST. Alnofleen Area. Tripoli.	Distribution	25%	25%	08.10.09



Name	Type of company	Country	Registered Address	Activity	Investment 31/12/2018 (%) (1) (2)	Investment 31/12/2017 (%) (1) (2)	Date of acquisition or creation (3)
Amadeus Maroc S.A.S.	S.A.S.	Morocco	Route du Complexe Administratif. Aéroport Casa Anfa. BP 8929, Hay Oulfa. Casablanca 20202.	Distribution	30%	30%	30.06.98
Amadeus Qatar W.L.L.	W.L.L.	Qatar	Al Darwish Engineering W.W.L. Building nº 94 "D" Ring road 250. Hassan Bin Thabit – Street 960. Doha.	Distribution	40%	40%	03.07.01
Amadeus Saudi Arabia Limited (26) (27)	Limited	Saudi Arabia	3 rd Floor, Diner's Square Center, King Abdulaziz Road P.O. Box no. 16196 Jeddah 21464.	Distribution	100%	100%	06.05.04
Amadeus Sudani co. Ltd.	Limited	Sudan	Street 3, House 7, Amarat. Khartoum 11106.	Distribution	40%	40%	21.09.02
Amadeus Syria Limited Liability (26)	Limited	Syria	Shakeeb Arslan Street Diab Building, Ground Floor. Abu Roumaneh, Damascus.	Distribution	100%	100%	04.12.08
Amadeus Tunisie S.A.	Société Anonyme	Tunisia	41 bis. Avenue Louis Braille. 1002 Tunis – Le Belvedere.	Distribution	30%	30%	06.09.99
Jordanian National Touristic Marketing Private Shareholding Company	Limited	Jordan	Second Floor, nº2155, Abdul Hameed Shraf Street Shmaisani. Amman.	Distribution	50%	50%	19.05.04
Qivive GmbH (11) (28)	GmbH	Germany	c/o Rechtsanwälte Amend Minnholzweg 2b. 61476 Kronberg im Taunus.	Information technology	33.33%	33.33%	26.02.03



- (1) In certain cases, companies are considered to be wholly-owned subsidiaries, even though local statutory obligations require them to have more than one shareholder or a specific percentage of the capital stock owned by citizens and/or legal entities of the country concerned. These shareholders are not entitled to any economic right.
- (2) Unless otherwise stated, all share percentages are direct.
- (3) In the case of various investments or capital increases, the date of acquisition or creation refers to the first one.
- (4) The share percentage in these companies is held through Amadeus Americas, Inc.
- (5) The share percentage in this company is 95% direct and 5% indirect, through Amadeus Soluciones Tecnológicas, S.A., Sociedad Unipersonal.
- (6) The share percentage in this company is held through Amadeus Verwaltungs GmbH.
- (7) The share percentage in these companies is held through Amadeus Scandinavia AB.
- (8) On November 1, 2018, with retroactive effective since January 1, 2018, the companies Amadeus France, S.A. and Gestour S.A.S. were merged. The resulting company was named Amadeus France, S.A.
- (9) The share percentage in this company is 98% direct and 2% indirect, through Amadeus Soluciones Tecnológicas, S.A., Sociedad Unipersonal.
- (10) On January 1, 2018, the companies Amadeus North America Inc. and Amadeus Revenue Integrity were merged. The resulting company was named Amadeus North America Inc.
- (11) These companies are in the process of being liquidated.
- (12) The share percentage in this company is 99.99 % indirect, through Amadeus S.A.S. and 0.01% through Amadeus Asia Limited.
- (13) On March 22, 2018, the company Hiberus Travel IO Soltuions, S.L. became Group company, previously considered joint venture. The name of this company has been changed to Amadeus Travel IMS, S.L.
- (14) The share percentage in this company is held through Amadeus Soluciones Tecnológicas, S.A., Sociedad Unipersonal.
- (15) This company has been liquidated during 2018.
- (16) The share percentage in these companies is held through Amadeus Corporate Business, AG.
- (17) The share percentage in this company is held through Sistemas de Distribución Amadeus Chile, S.A.
- (18) The share percentage in this company is held through Enterprise Amadeus Ukraine.
- (19) The share percentage in this company is 99% direct and 1% indirect, through Amadeus Asia Limited.
- (20) The share percentage in this company is held through Pyton Communication Services B.V.
- (21) The share percentage in these companies is held through Traveltainment AG.
- (22) The control of these companies is held through Amadeus Asia Limited.
- (23) The Company controls 79.35% of the voting rights of this company.
- (24) The share percentage in this company is 49% indirect, through Amadeus Asia Limited and 25% indirect, through UFIS Airport Solutions Holding Ltd. The Company controls 89.47% of the voting rights of this company.
- (25) The share percentage in this company is held through UFIS Airport Solutions AS.
- (26) These companies are considered joint ventures, as the Company does not have control over them according to contractual agreements. There are no restrictions for transferring funds.
- (27) The share percentage in this company is 95% direct and 5% indirect, through Pyton Communication Services, B.V.
- (28) The share percentage in this company is held through Amadeus Germany GmbH.

Amadeus IT Group, S.A.





DIRECTORS' REPORT OF AMADEUS IT GROUP, S.A.

Given the structure and operative processes of Amadeus Group, the Management considers that the Group Directors' Report shows a more adequate overview of the Group activity than the standalone financial information of Amadeus IT Group, S.A. The aforementioned report is part of the consolidated annual accounts.

1. INTRODUCTION

The management team continued its focus on strengthening the value proposition for our clients. On one side, securing the most comprehensive content for our travel agency subscribers and on the other, widening our global reach via market share gains and building our product portfolio and functionalities, both in the distribution and the IT solutions businesses. We continue to invest in order to maintain our technology leadership position and our competitive edge and aim to strengthen our leadership position in all of our businesses whilst expanding our reach, particularly in our new initiatives in the IT solutions businesses.

The following are some selected business highlights for 2018:

DISTRIBUTION

- During 2018, we signed 50 new contracts or renewals of content or distribution agreements with airlines, including Vistara, United Airlines, Scandinavian Airlines (SAS) and Norwegian. Subscribers to Amadeus' inventory can access c. 115 low cost carriers (LCCs) and hybrid carriers' content worldwide. LCC and hybrid carriers' bookings grew 13% in 2018.
- Several airlines and travel sellers joined our NDC-X program during 2018, including American Airlines, Travix, Carlson Wagonlit Travel or American Express Global Business Travel. The NDC-X program, which we unveiled in February, brings together all of Amadeus' NDC activities as an IT provider and an aggregator under one roof, so that all relevant travel content from any source (EDIFACT, NDC, proprietary APIs and other aggregated content) can be distributed via any user interface or device.
- In March, we signed an agreement with Air France KLM enabling distribution through a Private Channel. Amadeus travel seller customers which enact a Private Channel agreement with Air France-KLM will be able to book Air France KLM content through Amadeus without a surcharge, which started to be levied from April 2018.
- Our merchandising solutions continued to gather interest from our customers. A total of 18 airlines signed up for Amadeus Airline Ancillary Services for the indirect channel and 16 airlines signed for Amadeus Fare Families in 2018. As of December 31, 2018, 151 airlines had Amadeus Airline Ancillary Services (from which 128 had already implemented it) and 81 had Amadeus Fare Families (of which 69 had already implemented the solution).



IT SOLUTIONS

Corporations

— In November, we announced that Bosch will implement Amadeus cytric Travel, the Amadeus corporate self-booking tool. Bosch will also implement Amadeus' Mobile platform. Thanks to these solutions, Bosch will be able to offer its corporate travelers a seamless process from planning and booking their trip to submitting travel expenses. Bosch employees will additionally benefit from on-trip support, such as assistance with directions, securing reliable ground transportation or making restaurant reservations.

Airline IT

- At the close of December, 214 customers had contracted either of the Amadeus Passenger Service Systems (Altéa or New Skies) and 204 had implemented them.
- During the year, several airlines including S7 Airlines, Bangkok Airways, Philippine Airlines (PAL), Peruvian Airlines and Cyprus Airways signed up for the full Altéa suite, including the reservation, inventory, ticketing and departure control modules. The Altéa suite will help these airlines to enhance customer experience by delivering more consistent and personalized customer service, develop new revenue streams, and improve operational efficiency. KC International Airlines, a new Cambodian carrier and Volaris Costa Rica contracted and implemented New Skies. Hawaiian Airlines, the Honolulu-based airline, selected Amadeus Altéa Departure Control Flight Management.
- In August, Easyjet contracted Amadeus SkySYM by Optym to improve the reliability of its flight schedules. SkySYM simulates airline schedules in the planning stage to improve schedule reliability and ensure smooth operations on the actual day of the flight.
- In October, Southwest Airlines signed up for the full Amadeus Sky Suite by Optym with a 10-year agreement. The suite of five industry-first solutions gives Southwest Airlines the most comprehensive and advanced technology for all its network planning, simulation, forecasting and optimization needs.
- During the year we announced that Singapore Airlines and Avianca had both implemented Amadeus Altéa NDC.
- We also collaborated with Lufthansa on its new biometric boarding solution using facial recognition. This innovative pilot, enabled through a collaboration between Amadeus, U.S. Customs and Border Protection (CBP), Los Angeles World Airports Authority (LAWA), and Vision Box, is available since March, for Lufthansa flights at Los Angeles International Airport (LAX). The airline intends to expand the pilot program to additional U.S. gateways and other passenger touchpoints.
- Additionally, during 2018, a total of 8 airlines had contracted Amadeus Revenue Management, including Finnair; 7 airlines had contracted Amadeus Anytime Merchandising including Singapore Airlines; 5 for Passenger Recovery and 7 for Customer Experience Management, including Garuda Indonesia. Also, Malaysia Airlines contracted for Amadeus Revenue Accounting.



Hospitality

- During the year, we continued to progress in the roll-out of the Guest Reservation System with InterContinental Hotels Group, which has been completed successfully in the fourth quarter. InterContinental Hotels Group 's more than 5,600 properties across 15 brands and more than 100 countries are now live. Going forward, there will be future updates to the platform bringing enhanced features and functionality, including attribute-based selling.
- In August, we announced an agreement to acquire TravelClick for €1,336.2 million. TravelClick provides innovative cloud-based solutions, including an independent and mid-sized hotel Central Reservation System (CRS) and Guest Management Solution (GMS), as well as business intelligence and media solutions. The addition of TravelClick's solutions to the Amadeus portfolio will create a hospitality leader providing a broad range of innovative technology to hotels and chains of all sizes across the globe. In October, following the regulatory approvals, Amadeus announced it had completed the acquisition.
- In November, we announced that NH Group had joined TravelClick's Demand360 program which gives hoteliers unique access to forward-looking demand data and allows hoteliers to develop optimal strategies for maximizing revenue. Working with TravelClick's Demand360 provides hotels with an understanding of the booking trends in their local market, while giving them the ability to know what actions to take to drive performance and ensure that they are getting their fair share of bookings through the right segment and channel.

Airport IT

- ASA Cape Verde Airports, a customer of Amadeus' Airport Common Use Service (ACUS), contracted ACUS Mobile.
- We also saw increasing interest from customers in Amadeus Extended Airline System Environment (EASE)
 and we signed contracts with airports such as Killeen-Fort Hood Regional Airport, JFK Airport, Los Angeles
 International Airport, Bozeman Yellowstone International Airport BZN and Charleston County Aviation
 Authority.

Payments

— In April, we launched a new solution to facilitate payments of bookings made through airlines' call centers. Rather than having to discuss payment details over the phone, with Amadeus Agent Pay airline agents send their customers a link, via SMS or email, to a secure webpage, so that the traveler can then complete the payment from their smartphone, tablet or PC. Meanwhile, the ticket is kept on hold, and issued automatically once the payment is complete. Finnair is using it not only for its call center but also for its chat-based customer service agents.

Rail

 Swiss Federal Railways (SBB) contracted Amadeus to design and power its new intelligent and flexible booking solution, which will be used across all of SBB's sales channels –online, at stations and third parties-.



— In September, we expanded our distribution agreement with SNCF, the French national railway. Thanks to this agreement, travel agencies beyond Europe will have access to SNCF rail content for the first time.

Other announcements

- 1. In the last quarter of the year, Standard & Poor's and Moody's confirmed their rating s and outlook. Moody's a 'Baa2' long-term rating for Amadeus, with a stable outlook, and Standard & Poor's its 'BBB' long-term and 'A-2'short-term ratings, with a positive outlook.
- 2. Over the past few months, we have announced several changes to our Executive Committee:
 - Wolfgang Krips, former Senior Vice President of Technology Platform Engineering at Amadeus (TPE), has been appointed Senior VP Strategy, an appointment driven by the increasing technological profile of Amadeus.
 - Dietmar Fauser has been appointed Senior Vice President of TPE, taking over from Mr. Krips.
 Mr. Fauser, who has been with Amadeus since 1998, was until recently Vice President of Core
 Platforms and Middleware (CPM) and played a significant role in recent years in building the
 TPE organization.
 - Francisco Perez-Lozao, now Senior Vice President Hospitality, will focus exclusively and lead the Hospitality business, recently strengthened by the TravelClick acquisition.
 - The other new business units will be led by Stefan Roper, appointed Senior Vice President of Strategic Growth Businesses. Mr. Roper brings over 20 years' international experience across the technology industry, both in innovative fast-growth environments and with major tech players.

2. ECONOMIC RESULTS

2.1 Results of operations

2.1.1 Operating revenue

Trade revenue for the year ended December 31, 2018 was €4,515.5 million, while for the same twelvemonth period ended December 31, 2017 was €4,303.5 million, which represents an increase of 4.9%. The Company's revenue comes mainly from the distribution and IT solutions areas.

Revenue from the Distribution area was €3,272.5 million for the year ended December 31, 2018 which represents a 72.5% of the total trade revenue. The amount of this kind of revenue registered in the same twelve-month period ended December 31, 2017 amounted to €3,123.9 million, with an increase of 4.8%.

Revenue from the IT Solutions area was €1,243.0 million for the year ended December 31, 2018 which represents a 27.5% of the total trade revenue. The amount of this kind of revenue registered in the same twelve-month period ended December 31, 2017 amounted to €1,179.6 million, with an increase of 5.4%.

The total air travel agency bookings net of cancellations registered in the year ended December 31, 2018 was 580.2 versus 568.4 million bookings registered the same twelve-month period ended December 31, 2017, with an increase of 2.1%.

2.1.2 Operating expenses

Operating expenses for the year ended December 31, 2018 amounted to €4,250.6 million, while for the same twelve-month period ended December 31, 2017 were €3,968.6 million, which represents an increase of 7.1%.

The most significant operating expenses are the distribution fees paid to Amadeus Commercial Organisations (hereafter ACOs), travel agencies and airlines. During the year ended December 31, 2018 the distribution fees amounted to €832.5 million, whereas for the same period ended December 31, 2017 were €901.1 million.

Operating expenses, other than distribution fees, include mainly the following concepts:

- Data processing fees, which amounted to €561.8 million for the year ended December 31, 2018, registering an increase of 29.0% in comparison to the same twelve-month period ended December 31, 2017, when these costs amounted to €435.4 million.
- Personnel expenses (salaries and social costs), that for the year ended December 31, 2018 amounted to €116.5 million, whereas for the same twelve-month period ended December 31, 2017 amounted to €110.5 million, registering an increase of 5.4%.
- Amortization expenses, which passed from €269.0 million for the year ended December 31, 2017 to €279.5 million for the year ended December 31, 2018, registering an increase of 3.9%.
- External services expenses, which include, among others, general and administrative expenses, central activities of publicity, public relations and conventions, as well as consultancy services. External services expenses for the year ended December 31, 2018 amounted to €98.6 million whereas for the same twelve-month period ended December 31, 2017 were €65.9 million, registering an increase of 49.7%.

2.1.3 Operating profits and net results

Operating profit increased from €420.7 million for the twelve-month period ended December 31, 2017, to €430.7 million for the same period ended December 31, 2018, registering an increase of 2.4%.

Finally, during financial year ended December 31, 2018 the Company has registered a net profit after taxes amounting to €608.4 million, whereas for same twelve-month period ended December 31, 2017, the net profit after taxes amounted to €596.1 million.

2.2 Headcount

From a year-end perspective, the Amadeus staff and Board of Directors members as at December 31, 2018 amounted to 1,005 FTEs, whereas for 2017 amounted to 1,039 FTEs. The average FTEs during 2018 amounted to 976, while for 2017 amounted to 982, registering a decrease of 0.6%.



3. FINANCIAL RISK AND CAPITAL MANAGEMENT

The Company has exposure, as a result of the normal course of its business activities, to foreign exchange, interest rate, own shares price evolution, credit and liquidity risk. The goal of the Company is to identify, measure and minimize these risks using the most effective and efficient methods to eliminate, reduce, or transfer such exposures. With the purpose of managing these risks, in some occasions, the Company enters into hedging activities with derivatives and non-derivative instruments.

3.1. Foreign exchange rate risk

The Company uses the Euro as its functional currency. As a result of the multinational orientation of its business, the Company is subject to foreign exchange rate risk derived from the fluctuations of different currencies. The Company's exchange rate hedging strategy aims to protect the EUR value of cash flows denominated in foreign currency. The instruments used to achieve this goal depend on the currency in which the operating cash flow to be hedged is denominated:

- The strategy used to cover US Dollar (USD) exposures is based on the use of natural hedges and derivatives. This strategy aims at reducing the exposure created by the USD denominated net operating cash inflows of the Company with the USD payment of principal of the USD denominated debt and with derivatives. Although as of December 31, 2018, there is USD denominated debt with Group companies, this debt has not been designated as hedge instrument.
- Aside from the USD, the main foreign currency exposures are expenditures denominated in a variety of
 foreign currencies. The most significant of these exposures are denominated in Sterling Pounds (GBP),
 Indian Rupees (INR), Australian Dollars (AUD) and Singapore Dollars (SGD). For these exposures, a
 natural hedge strategy is not possible. In order to hedge a portion of the aforementioned short
 exposures, the Company enters into derivative contracts with financial entities, basically currency
 forwards, currency options and combinations of currency options.

3.2. Interest rate risk

The objective of the Company in terms of interest rate risk management is to reduce the volatility of the net interest flows payable. At December 31, 2018 and 2017, approximately 71.2% and 77.8%, respectively, of the Company's borrowings were at fixed interest rate. Given the high proportion of fixed rate debt as of December 2018 and 2017, no interest rate hedges were hedging the outstanding debt as of these dates.

Although the interest rate swaps fix the amount of interests to be paid in the coming years, their fair values are sensitive to changes in interest rates.

During 2018 there has been an increase in the sensitivity of the EUR denominated debt to the movements of the interest rate curve with respect to the previous year. This increase is due to the issuance of three new Eurobonds with a total notional of €1,500 million and maturities 2022, 2023 and 2026. This new debt increases both total amount of outstanding debt and the average time to maturity of the Company' debt. The fair value of the instruments is sensitive to the changes of the level of interest rates.



In the case of the floating interest rate debt, the spread payable on this debt is fixed and therefore its fair value is sensitive to changes in the level of interest rates.

3.3. Own shares price evolution risk

The Company has three different remuneration schemes for managers and employees which are referenced to Company's shares: The Performance Share Plan (PSP), the Restricted Share Plan (RSP) and the Share Match Plan (SMP).

According to the conditions of these plans, at their maturity, the beneficiaries will receive a number of shares, that for the plans granted, will depend on the achievement of certain performance conditions. The Company will use treasury shares to cover this remuneration schemes.

3.4. Credit risk

Credit risk is the risk that a counterparty to a financial asset will cause a loss for the Company by failing to discharge an obligation.

Amadeus' cash and cash equivalents are deposited in major banks on the basis of diversification and the credit risk of the available investment alternatives.

The credit risk of Amadeus' customer accounts receivable is mitigated by the fact that the majority are settled through the clearing houses operated by the International Air Transport Association ("IATA") and Airlines Clearing House, Inc. ("ACH").

These systems guarantee that the cash inflows from our customers will be settled at a certain fixed date and mitigate the credit risk partially by the fact that the members of the clearing house are required to make deposits that would be used in the event of default. Moreover, our customer base is large and unrelated which results in a low concentration of our credit risk.

3.5. Liquidity risk

The Company is responsible for providing the cash needed by all the companies of the Group. In order to perform this task more efficiently, the Company concentrates the excess liquidity of the subsidiaries and channel it to the companies with cash needs.

This allocation of the cash position among the companies of the Group is mainly made through:

- A cash pooling agreement with most of the subsidiaries located in the Euro area.
- Through bilateral Treasury Optimization agreements between Amadeus IT Group, S.A. and its subsidiaries.

The Company monitors the Group's cash position through rolling forecasts of expected cash flows. These forecasts are performed by the subsidiaries of the Group and later on consolidated in order to examine both the liquidity situation and prospects of the Group and its subsidiaries.

Additionally, the Company has access to a 'Revolving Credit Facility'. This facility has a notional of €1,000 million and can be used to cover working capital needs and general corporate purposes.

At December 31, 2018, this facility for a total amount of €1,000 million were fully unused.



3.6. Capital management

The Company manages its capital to ensure that the Group companies will be able to continue as a going concern while continuing to generate returns to shareholders and to benefit other stakeholders through the optimisation of the leverage ratio.

The Company bases its capital management decisions on the relationship between the earnings and free cash flows and its debt amount and debt service payments.

The credit rating granted by the agency Standard & Poor's Credit Market Service Europe Limited to the Company is 'BBB/A-2', with positive outlook. The credit rating granted to the Company by the agency Moody's Investors Service España, S.A. is 'Baa2', with stable outlook.

The Company considers that the ratings awarded, would allow access to the markets, if necessary, on reasonable terms.

4. EXPECTED BUSINESS EVOLUTION

Macroeconomic environment

Given that Amadeus operates transaction-based business models, our operating results are highly linked to travel volumes (mainly bookings made by travel agencies connected to the Amadeus Distribution system, or passengers boarded by airlines using our IT solutions) at a global scale. Amadeus' businesses and operations are largely dependent on the worldwide travel and tourism industry, which is sensitive to general economic conditions and trends.

In January 2019, the IMF updated its World Economic Outlook, reporting that the growth of the global economy is expected to decelerate in 2019, growing at 3.5%, vs. 3.7% in 2018.

- 1. Growth in the advanced economies is projected to slowdown (2.0% in 2019 vs. 2.3% in 2018) mainly driven by slowdowns expected in the United States (2.5% in 2019, vs. 2.9% in 2019) and the Euro Zone (1.6% in 2019 vs. 1.8% in 2018).
- 2. Growth in the emerging markets and developing economies are also expected to decelerate (4.5% in 2019 vs. 4.6% in 2018) reflecting contractions in Argentina and Turkey, as well as the impact of trade actions on China and other Asian economies.

IATA believe that the slowdown in economic growth coupled with rising fuel costs will lead to a deceleration in air traffic growth, which is expected to expand by 6.0% 1 in 2019 (vs. 6.5% in 2018). All regions are expected to perform positively: Africa (5.0%), Asia-Pacific (7.5%), Middle-East (5.5%), Latin America (6.0%), North America (4.5%) and Europe (5.5%).

Page 94

¹ IATA Airline Industry Economic Performance-December 2018



Amadeus strategic priorities and expected business evolution in 2018

Amadeus is a leading technology provider for the travel industry. Amadeus has built commercial relationships with players across the industry, including airlines, travel agencies, hotels and airports, among others, and across the globe (with presence in more than 190 countries). Amadeus has invested consistently over the years to have a unique technology offering. Having market leading and cutting-edge technology allows us to serve our customers better, to customize more efficiently and to continue innovating.

In distribution, we see growth coming from adding travel providers and travel agencies to our network, as well as from expanding the content offering distributed through Amadeus. In airline IT, future growth will be driven by (i) implementing new customers to our current solutions, (ii) increasing the penetration of our solutions within our current customer base, and (iii) expanding our portfolio of solutions to address customer needs. Additionally, we expect growth to come from our new businesses, including hospitality, airport IT, payments, rail and travel intelligence, as we progress in each of them, and as we materialize the synergies between the different verticals.

In Distribution, we see growth coming from adding travel providers and travel agencies to our network, as well as from expanding the content offering distributed through Amadeus. In Airline IT, future growth will be driven by (i) implementing new customers to our current solutions, (ii) increasing the penetration of our solutions within our current customer base, and (iii) expanding our portfolio of solutions to address customer needs.

Additionally, we expect growth to come from our new businesses, including Hospitality, Airport IT, Payments and Rail, as we progress in each of them.

In 2019, we expect to continue evolving positively. In Distribution, we expect to maintain our leadership position, supported by our sustained investment in R&D and focus on innovation, global footprint, local market understanding and industry expertise.

In Airline IT, our PSS business will continue to expand as we implement our upcoming, contracted migrations, while also benefiting from the full-year impact of the 2018 customer implementations. This is despite the full-year negative impact from LATAM Airlines Brasil (formerly TAM Airlines), which de-migrated in 2018. Beyond the PSS business, we continue to invest on enhancing and expanding our solutions portfolio in order to sustain our upselling activity, with particular focus on the areas of merchandising, personalization, revenue optimization, digitalization, and disruption management.

In Hospitality IT, we have now fully implemented the first version of the Guest Reservation System with InterContinental Hotels Group. In 2018, we also completed the acquisition of TravelClick, which provides innovative cloud-based solutions, including an independent and mid-size hotel Central Reservation System and Guest Management Solution, as well as business intelligence and media solutions. During 2019, we will continue the process of integrating TravelClick's solutions to the Amadeus portfolio, while also continuing to invest in further product development, creating a hospitality leader that provides a broad range of innovative technology to hotels and chains of all sizes across the globe.

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Investing in technology is a key pillar to our success. In 2019, Amadeus will continue to invest in R&D to support long term growth through new customer implementations, product evolution, portfolio expansion (including non-air IT diversification) and cross-area technological projects. We will continue investing for our NDC vision, which is to develop an integrated solution that can be widely adopted by both travel agencies and airlines to deliver sustainable results on a scale that matters. Also, we will progress on our shift to next-generation technologies and cloud services, as well as the application of new technologies, such as artificial intelligence and machine learning.

Amadeus has a proven track record of operating a solid and resilient business model that results in strong cash generation, allowing for sustained investment in R&D and innovation, as well as for shareholder remuneration, while maintaining a flexible capital structure. Ordinary dividends paid have grown consistently every year since our IPO, at an average annual rate of 23% and we have complemented this with share repurchases.

RESEARCH AND DEVELOPMENT ACTIVITIES

Research and development (R&D) is core to the company's strategy and key to a sustainable competitive advantage. In addition, R&D activities help increase efficiency and improve the Amadeus System functionality, as well as to reduce maintenance and operating costs.

The Company is continuously investing in its systems, including the development of new products and functionalities, as well as the evolution of the existing platform, based on the latest state-of-the-art technology available. The group has 16 development centers, including 3 regional centers and the central development sites in Nice and Bangalore.

During the year ended December 31, 2018, Amadeus expensed €323.4 million for R&D activities and capitalized €573.0 million (before deducting any incentives), which compares to €299.0 million and €464.0 million, respectively, in 2017.

Our R&D investment enables us to offer some of the most advanced, integrated and powerful business tools available in the market, in order to deliver a best-in-class service to airlines and travel agencies. Indeed, Amadeus offers enhanced functionalities, such as advanced search and booking engines, both for travel agencies and travel providers. In addition, our product offering addresses the Passenger Service Systems for airlines, enabling processes such as central reservation, inventory management, departure control and e-commerce, as well as providing direct distribution technologies. We are also expanding our airline IT Solutions offering and we are seeking to grow our market share within the non-airline IT Solutions markets, including the hotel, rail and airport IT markets.

6. TREASURY SHARES

On December 14, 2017, the Board of Directors of the Company agreed on a Share buy-back programme for the purchase of ordinary shares of the Company subject to a capped maximum amount of aggregate total consideration of €1,000 million and a maximum of 25,000,000 shares, representing 5.69% of the share capital of the Company. The programme was structured in a first non-cancellable tranche amounting €500 million, and a second tranche amounting €500 million, cancellable under Company judgement.

During the year 2018, the Company has acquired 7,554,070 shares under the aforementioned Share Buyback programme, by a total amount of €500 million (including transaction fees amounting to €2.8 million), which was included in the 'Other current financial liabilities' caption as of December 31, 2018. The Share Buy-back programme was terminated on December 6, 2018.

On October 11, 2018, the Board of Directors of the Company agreed the cancelation of the aforementioned second tranche of the Share Buy-back programme.

During 2018, 896 shares have been exchanged, so, there still remain 75,750 shares pending to be exchanged by the former minority shareholders of the Absorbed Company.

In accordance with the legislation in force and the announcement of the exchange ratio, the shares of the Absorbed Company not presented in the exchange before the deadline, will be substituted by shares of the Absorbing Company and will be deposited for a three years period starting from the day of the deposit's constitution, all aforementioned complies with the exchange ratio foreseen in the article 117 of the Royal Decree 1/2010, July 2, by which the wording of the Spanish Capital Companies Act is approved and should act as proceeds.

Additionally, the Company has used the treasury shares portfolio held at December 31, 2017, to cover the remuneration schemes consisting in the delivery of shares to employees and/or managers, and also the other Group companies remuneration programs. During 2018, the Company delivered 408,137 shares to cover the remuneration schemes aforementioned.

7. SUBSEQUENT EVENTS

As of the date of issuance of the annual accounts no significant subsequent events have occurred after the reporting period which might affect the Company.

8. NON-FINANCIAL AND DIVERSITY INFORMATION

The non-financial and diversity information is included in the Consolidated Directors' Report, which is part of the consolidated annual accounts of Amadeus Group, in accordance with the Spanish Capital Companies Act. The aforementioned report is submitted to the Commercial Registry of Madrid.

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9. CORPORATE GOVERNANCE ANNUAL REPORT AND COMPLEMENTARY INFORMATION

The Annual Corporate Governance Report is part of the Directors' Report in accordance with the Spanish Capital Companies Act. The aforementioned report is submitted to the CNMV separately and it can be found on the website www.cnmv.es.

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BOARD OF DIRECTORS

Members of the Board of Directors on the date when the annual accounts and the Directors' Report were prepared.

CHAIRMAN

José Antonio Tazón García

VICE-CHAIRMAN

Guillermo de la Dehesa Romero

EXECUTIVE DIRECTOR

Luis Maroto Camino

DIRECTORS

Clara Furse
David Webster
Francesco Loredan
Nicolas Huss
Peter Kuerpick
Pierre-Henri Gourgeon
Pilar García Ceballos-Zúñiga
Stephan Gemkow

SECRETARY (non-Director)

Tomás López Fernebrand

VICE-SECRETARY (non-Director)

Jacinto Esclapés Díaz